

## 1. World Heritage Property Data

### 1.1 - Name of World Heritage Property

San Cristóbal de La Laguna

### 1.2 - World Heritage Property Details

#### State(s) Party(ies)

- Spain

#### Type of Property

cultural

#### Identification Number

929


#### Year of inscription on the World Heritage List

1999

### 1.3 - Geographic Information Table

Name	Coordinates (latitude/longitude)	Property (ha)	Buffer zone (ha)	Total (ha)	Inscription year
San Cristóbal de La Laguna	28.478 / -16.312	60.38	23.71	84.09	1999
<b>Total (ha)</b>		<b>60.38</b>	<b>23.71</b>	<b>84.09</b>	

### 1.4 - Map(s)

Title	Date	Link to source
San Cristóbal de La Laguna - map of inscribed property	04/12/1999	

### 1.5 - Governmental Institution Responsible for the Property

- Elisa de Cabo de la Vega  
Ministerio de Educación, Cultura y Deporte  
Subdirectora de Protección de Patrimonio Histórico
- Laura de Miguel Riera  
Ministerio de Educación, Cultura y Deporte  
  
Subdirección General de Protección de Patrimonio Histórico
- Esther Rodríguez  
Ministerio de Educación, Cultura y Deporte  
Subdirectora General Adjunta de Protección del Patrimonio Histórico

### 1.6 - Property Manager / Coordinator, Local Institution / Agency

- Julia María Dorta Rodríguez  
Ayuntamiento de San Cristóbal de La Laguna  
Concejala de Patrimonio Histórico y Relaciones Institucionales con la Iglesia

#### Comment

Please add: Ayuntamiento de San Cristóbal de La Laguna  
Fátima Melián Pacheco Técnico de Patrimonio Histórico Plaza de la Junta Suprema, 15 38201 San Cristóbal de La Laguna  
Spain Telephone +34922 261645

### 1.7 - Web Address of the Property (if existing)

1. [San Cristóbal de La Laguna](#)
2. [Patrimonio de la Humanidad en España \(in Spanish only\)](#)

3. [Ciudades Patrimonio de la Humanidad de España](#)

#### Comment

3. Grupo de Ciudades Patrimonio de la Humanidad de España
4. <http://www.mcu.es/patrimonio/MC/PatrimonioMundial/BienesD ec/ListadoBienes/Laguna.html>

### 1.8 - Other designations / Conventions under which the property is protected (if applicable)

## 2. Statement of Outstanding Universal Value

### 2.1 - Statement of Outstanding Universal Value / Statement of Significance

#### Comment

Approved in Decision 38 COM.8E (2014).

### 2.2 - The criteria (2005 revised version) under which the property was inscribed

(ii)(iv)

### 2.3 - Attributes expressing the Outstanding Universal Value per criterion

### 2.4 - If needed, please provide details of why the Statement of Outstanding Universal Value should be revised

### 2.5 - Comments, conclusions and / or recommendations related to Statement of Outstanding Universal Value

## 3. Factors Affecting the Property

### 3.14. Other factor(s)

#### 3.14.1 - Other factor(s)

### 3.15. Factors Summary Table

#### 3.15.1 - Factors summary table

	Name	Impact						Origin	
<b>3.1</b>	<b>Buildings and Development</b>								
3.1.1	Housing								
3.1.2	Commercial development								
3.1.4	Major visitor accommodation and associated infrastructure								
3.1.5	Interpretative and visitation facilities								
<b>3.2</b>	<b>Transportation Infrastructure</b>								
3.2.1	Ground transport infrastructure								
3.2.4	Effects arising from use of transportation infrastructure								
<b>3.3</b>	<b>Services Infrastructures</b>								
3.3.4	Localised utilities								
3.3.5	Major linear utilities								
<b>3.8</b>	<b>Social/cultural uses of heritage</b>								
3.8.1	Ritual / spiritual / religious and associative uses								
3.8.2	Society's valuing of heritage								
3.8.4	Changes in traditional ways of life and knowledge system								
<b>3.9</b>	<b>Other human activities</b>								
3.9.2	Deliberate destruction of heritage								
<b>3.13</b>	<b>Management and institutional factors</b>								
3.13.1	Low impact research / monitoring activities								
<b>Legend</b>	Current	Potential	Negative	Positive	Inside	Outside			

### 3.16. Assessment of current negative factors

#### 3.16.1 - Assessment of current negative factors

	Spatial scale	Temporal scale	Impact	Management response	Trend	
<b>3.2</b>	<b>Transportation Infrastructure</b>					
<b>3.2.1</b>	<b>Ground transport infrastructure</b>	localised	intermittent or sporadic	minor	high capacity	static
<b>3.2.4</b>	<b>Effects arising from use of transportation infrastructure</b>	localised	intermittent or sporadic	minor	high capacity	increasing
<b>3.3</b>	<b>Services Infrastructures</b>					
<b>3.3.4</b>	<b>Localised utilities</b>	restricted	intermittent or sporadic	minor	medium capacity	increasing
<b>3.3.5</b>	<b>Major linear utilities</b>	extensive	frequent	significant	medium capacity	increasing
<b>3.8</b>	<b>Social/cultural uses of heritage</b>					
<b>3.8.2</b>	<b>Society's valuing of heritage</b>	localised	frequent	minor	medium capacity	static
<b>3.8.4</b>	<b>Changes in traditional ways of life and knowledge system</b>	widespread	frequent	significant	medium capacity	static
<b>3.9</b>	<b>Other human activities</b>					
<b>3.9.2</b>	<b>Deliberate destruction of heritage</b>	widespread	intermittent or sporadic	minor	medium capacity	increasing

### 3.17. Comments, conclusions and / or recommendations related to factors affecting the property

#### 3.17.1 - Comments

Lack of financial resources apart from those of the Municipality to react against vandalism and graffiti, and raising-awareness campaign to citizenship.

## 4. Protection, Management and Monitoring of the Property

### 4.1. Boundaries and Buffer Zones

#### 4.1.1 - Buffer zone status

There is a buffer zone

#### 4.1.2 - Are the boundaries of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The boundaries of the World Heritage property are **adequate** to maintain the property's Outstanding Universal Value

#### 4.1.3 - Are the buffer zone(s) of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The buffer zones of the World Heritage property are **adequate** to maintain the property's Outstanding Universal Value

#### 4.1.4 - Are the boundaries of the World Heritage property known?

The boundaries of the World Heritage property are known by both the management authority and local residents / communities / landowners.

#### 4.1.5 - Are the buffer zones of the World Heritage property known?

The buffer zones of the World Heritage property are known by the management authority but are **not known by local residents / communities/landowners**.

#### 4.1.6 - Comments, conclusions and / or recommendations related to boundaries and buffer zones of the World Heritage property

Although the limits of the World Heritage Property are known by residents, there is no signposting for visitors. The limits of the buffer zone are not at all known by visitors, and little by residents.

## 4.2. Protective Measures

#### 4.2.1 - Protective designation (legal, regulatory, contractual, planning, institutional and / or traditional)

The Historical Ensemble of San Cristóbal de La Laguna was declared by the Province (Comunidad Autónoma) of the Canaries on 28 December 1985 to be a Site of Cultural Interest (Bien de Interés Cultural), as defined in the 1985 Law of the Spanish Historical Heritage. The town has had an Urban Plan (Plan de Ordenación Urbana – POU) since 1947, and this was further defined by the General Plan of 1965. A Special Plan for the Internal Reform of the Historic District

(Plan Spécial de Reforma Interior del Casco Histórico – PERI) was adopted in 1977. However, these were only partially implemented, and so they have been replaced by two recent measures, the Special Plan for Protection and Internal Reform (Plan Spécial de Protección y Reforma Interior – PEPRI) and the General Urban Plan (Plan General de Ordenación Urbana – PGOU), both of which came into force in 1996. The former deals specifically with the historic core, which is the subject of this nomination, and the latter covers the remainder of the municipality. The effect of this national, regional, and local legislation is to exercise strict control on all forms of development within the historic core and its buffer zone.

#### Comment

The historic town was declared by Decree (20/12/1985) as a Good of Cultural Interest (highest level of protection in the Spanish law). After some attempts, in July 2005 the Special Plan for the Protection of the historic ensemble was approved, with the agreement of the political parties in the general assembly of the municipality.

#### 4.2.2 - Is the legal framework (i.e. legislation and / or regulation) adequate for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property provides an **adequate or better basis** for effective management and protection

#### 4.2.3 - Is the legal framework (i.e. legislation and / or regulation) adequate in the buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

An adequate legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property exists but there are **some deficiencies in implementation**

#### 4.2.4 - Is the legal framework (i.e. legislation and / or regulation) adequate in the area surrounding the World Heritage property and buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

An **adequate** legal framework exists for the area surrounding the World Heritage property and the buffer zone, but **there are some deficiencies in its implementation** which undermine the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the property

#### 4.2.5 - Can the legislative framework (i.e. legislation and / or regulation) be enforced?

There is **excellent** capacity / resources to enforce legislation and / or regulation in the World Heritage property

#### 4.2.6 - Comments, conclusions and / or recommendations related to protective measures

The requirement of a Buffer Zone is not expressly stated in the Spanish legislation.

## 4.3. Management System / Management Plan

#### 4.3.1 - Management System

Responsibility for the protection, control, and inspection of the historic district is shared by the General Directorate of Historic Heritage of the Government of the Canaries (Dirección

General de Patrimonio Histórico del Gobierno de Canarias) and the Island Council of Tenerife (Excmo Cabildo Insular de Tenerife), whilst at the local level this function is exercised by the Town Hall of San Cristóbal de la Laguna (Excmo Ayuntamiento de San Cristóbal de la Laguna). There are management plans in force for three aspects of the work – conservation, restoration and rehabilitation, and promotion. These have resulted in twenty-five projects on major historic buildings in recent years. There is an active promotional programme aimed at heightening community awareness and involvement and improvement of tourist facilities, as part of the celebrations of the town’s quincentenary.

**Comment**

The responsibility for the protection, control and inspection of the historic area is shared by the General Directorate of Historic Heritage of the Canaries Government, the Insular Cabildo of Tenerife, and the Municipality of San Cristóbal de La Laguna. There are regulatory plans for the conservation, restoration and rehabilitation and promotion of the works, as well as awareness raising initiatives, use of heritage and improvement of the touristic offer.

**4.3.2 - Management Documents**

**Comment**

The Special Plan for the Protection of the Historic Ensemble (2005) foresees the general lines for the management of the site. This document contains also a protected buildings catalogue, uses by zones, rules applicable to works and activities, survey instruments and urban discipline.

**4.3.3 - How well do the various levels of administration (i.e. national / federal; regional / provincial / state; local / municipal etc.) coordinate in the management of the World Heritage Property ?**

There is coordination between the range of administrative bodies / levels involved in the management of the property **but it could be improved**

**4.3.4 - Is the management system / plan adequate to maintain the property's Outstanding Universal Value ?**

The management system/plan is only **partially adequate** to maintain the property’s Outstanding Universal Value

**4.3.5 - Is the management system being implemented?**

The management system is **only partially** being implemented

**4.3.6 - Is there an annual work / action plan and is it being implemented?**

**No annual work / action plan** exists

**4.3.7 - Please rate the cooperation / relationship with World Heritage property managers / coordinators / staff of the following**

Local communities / residents	Fair
Local / Municipal authorities	Good
Indigenous peoples	Not applicable
Landowners	Not applicable
Visitors	Not applicable
Researchers	Poor
Tourism industry	Fair
Industry	Not applicable

**4.3.8 - If present, do local communities resident in or near the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?**

Local communities have **some input** into discussions relating to management but no direct role in management

**4.3.9 - If present, do indigenous peoples resident in or regularly using the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?**

**No indigenous peoples** are resident in or regularly using the World Heritage property and / or buffer zone

**4.3.10 - Is there cooperation with industry (i.e. forestry, mining, agriculture, etc.) regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone?**

There is **little or no contact** with industry regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone

**4.3.11 - Comments, conclusions and / or recommendations related to human resources, expertise and training**

**4.3.12 - Please report any significant changes in the legal status and / or contractual / traditional protective measures and management arrangements for the World Heritage property since inscription or the last Periodic report**

Approval and enforcement of the Special Plan for the Protection of the Historical Centre in June 2005.

**4.4. Financial and Human Resources**

**4.4.1 - Costs related to conservation, based on the average of last five years (relative percentage of the funding sources)**

Multilateral funding (GEF, World Bank, etc)	0%
International donations (NGO’s, foundations, etc)	0%
Governmental (National / Federal)	0%
Governmental (Regional / Provincial / State)	20%
Governmental (Local / Municipal)	78%
In country donations (NGO’s, foundations, etc)	0%
Individual visitor charges (e.g. entry, parking, camping fees, etc.)	0%
Commercial operator payments (e.g. filming permit, concessions, etc.)	2%
Other grants	0%

**4.4.2 - International Assistance received from the World Heritage Fund (USD)**

**Comment**

None.

**4.4.3 - Is the current budget sufficient to manage the World Heritage property effectively?**

The available budget is **inadequate** for basic management needs and presents a serious constraint to the capacity to manage

**4.4.4 - Are the existing sources of funding secure and likely to remain so?**

The existing sources of funding are **secure** in the medium-term and planning is underway to secure funding in the long-term

**4.4.5 - Does the World Heritage property provide economic benefits to local communities (e.g. income, employment)?**

There is **some flow** of economic benefits to local communities

**4.4.6 - Are available resources such as equipment, facilities and infrastructure sufficient to meet management needs?**

There are **some** adequate equipment and facilities, but deficiencies in at least one key area **constrain** management at the World Heritage property

**4.4.7 - Are resources such as equipment, facilities and infrastructure adequately maintained?**

There is **basic** maintenance of equipment and facilities

**4.4.8 - Comments, conclusion, and / or recommendations related to finance and infrastructure**

**4.4.9 - Distribution of employees involved in managing the World Heritage property (% of total)**

Full-time	100%
Part-time	0%

**4.4.10 - Distribution of employees involved in managing the World Heritage property (% of total)**

Permanent	100%
Seasonal	0%

**4.4.11 - Distribution of employees involved in managing the World Heritage property (% of total)**

Paid	100%
Volunteer	0%

**4.4.12 - Are available human resources adequate to manage the World Heritage property?**

A range of human resources exist, but these are **below optimum** to manage the World Heritage Property.

**4.4.13 - Considering the management needs of the World Heritage property, please rate the availability of professionals in the following disciplines**

Research and monitoring	Poor
Promotion	Fair
Community outreach	Fair
Interpretation	Good
Education	Good
Visitor management	Fair
Conservation	Fair
Administration	Good
Risk preparedness	Fair
Tourism	Good
Enforcement (custodians, police)	Good

**4.4.14 - Please rate the availability of training opportunities for the management of the World Heritage property in the following disciplines**

Research and monitoring	Low
Promotion	Low
Community outreach	Low
Interpretation	Low
Education	Low
Visitor management	Low
Conservation	Low
Administration	Low
Risk preparedness	Low
Tourism	Low
Enforcement (custodians, police)	Low

**4.4.15 - Do the management and conservation programmes at the World Heritage property help develop local expertise?**

A capacity development plan or programme is **in place and fully implemented**; all technical skills are being transferred to those managing the property locally, who are assuming leadership in management

**4.4.16 - Comments, conclusions and / or recommendations related to human resources, expertise and training**

**4.5. Scientific Studies and Research Projects**

**4.5.1 - Is there adequate knowledge (scientific or traditional) about the values of the World Heritage property to support planning, management and decision-making to ensure that Outstanding Universal Value is maintained?**

Knowledge about the values of the World Heritage property is **sufficient** for most key areas **but there are gaps**

**4.5.2 - Is there a planned programme of research at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?**

There is **considerable** research but it is **not directed** towards management needs and / or improving understanding of Outstanding Universal Value

**4.5.3 - Are results from research programmes disseminated?**

Research results are **shared with local participants and some national agencies**

**4.5.4 - Please provide details (i.e. authors, title, and web link) of papers published about the World Heritage property since the last Periodic Report**

Ediciones Ayto: J.M.Rguez. Yanes: La Laguna durante el Antiguo Régimen. 1997; Carmen G.Calero Martín: La Laguna. 1800-1936. 2001; M<sup>a</sup> I.Navarro: La Laguna 1500. 1999; A. Alemán:La Ciudad de los sentidos. 2009 y La Laguna en dos palabras.2008 L. Balbuena Castellano: Guía Matemática de San Cristóbal de La Laguna. 2004.CajaCans.; Varios:Itinerarios histórico-artísticos de S.C.Laguna.2009 Gob. Cans

**4.5.5 - Comments, conclusions and / or recommendations related to scientific studies and research projects**

services and buildings. Pending the Mobility Plan of the historic Ensemble, that will provide new guidance.

**4.6. Education, Information and Awareness Building**

**4.7. Visitor Management**

**4.6.1 - At how many locations is the World Heritage emblem displayed at the property?**

In many locations and easily visible to visitors

**4.7.1 - Please provide the trend in annual visitation for the last five years**

Last year	Static
Two years ago	Static
Three years ago	Minor Increase
Four years ago	Static
Five years ago	Minor Increase

**4.6.2 - Please rate the awareness and understanding of the existence and justification for inscription of the World Heritage property amongst the following groups**

Local communities / residents	Excellent
Local / Municipal authorities within or adjacent to the property	Excellent
Local Indigenous peoples	Not applicable
Local landowners	Not applicable
Visitors	Average
Tourism industry	Excellent
Local businesses and industries	Excellent

**4.7.2 - What information sources are used to collect trend data on visitor statistics?**

Visitor surveys
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**4.6.3 - Is there a planned education and awareness programme linked to the values and management of the World Heritage property?**

There is a planned education and awareness programme but it only **partly meets the needs** and could be improved

**4.7.3 - Visitor management documents**

**Comment**

Regarding 4.7.2.5, there is a contract for the Touris Information Service of La Laguna, which is in charge for collecting the data. The Mobility Plan is pending of approval, and it will provide more data.

**4.6.4 - What role, if any, has designation as a World Heritage property played with respect to education, information and awareness building activities?**

World Heritage status has been an **important influence** on education, information and awareness building activities

**4.7.4 - Is there an appropriate visitor use management plan (e.g. specific plan) for the World Heritage property which ensures that its Outstanding Universal Value is maintained?**

Visitor use of the World Heritage property is managed but **improvements could be made**

**4.6.5 - How well is the information on Outstanding Universal Value of the property presented and interpreted?**

The Outstanding Universal Value of the property is adequately presented and interpreted **but improvements could be made**

**4.7.5 - Does the tourism industry contribute to improving visitor experiences and maintaining the values of the World Heritage property?**

There is **limited co-operation** between those responsible for the World Heritage property and the tourism industry to present the Outstanding Universal Value and increase appreciation

**4.6.6 - Please rate the adequacy for education, information and awareness building of the following visitor facilities and services at the World Heritage property**

Visitor centre	Adequate
Site museum	Not provided but needed
Information booths	Adequate
Guided tours	Adequate
Trails / routes	Adequate
Information materials	Adequate
Transportation facilities	Adequate
Other	Not provided but needed

**4.7.6 - If fees (i.e. entry charges, permits) are collected, do they contribute to the management of the World Heritage property?**

The fee is collected, but it makes **no contribution** to the management of the World Heritage property

**4.6.7 - Comments, conclusions and / or recommendations related to education, information and awareness building**

Source: Statistic of the Tourist Information Offices of the Municipality. Visitors survey. Service of information and guided tourist guided visits in the historic centre, free. Tourist program for schools for the awareness raising about heritage values, free. Museums, Foundations and Bishopric charge an entrance fee for their expenses of maintenance of their

**4.7.7 - Comments, conclusions and / or recommendations related to visitor use of the World Heritage property**

Source: Statistic of the Tourist Information Offices of the Municipality. Visitors survey. Service of information and guided tourist guided visits in the historic centre, free. Tourist program for schools for the awareness raising about heritage values, free. Museums, Foundations and Bishopric charge an entrance fee for their expenses of maintenance of their services and buildings. Pending the Mobility Plan of the historic Ensemble, that will provide new guidance.

**4.8. Monitoring**

**4.8.1 - Is there a monitoring programme at the property which is directed towards management needs and / or**

**improving understanding of Outstanding Universal Value?**

There is a **small amount** of monitoring, but it is not planned

**4.8.2 - Are key indicators for measuring the state of conservation used to monitor how the Outstanding Universal Value of the property is maintained?**

Information on the values of the World Heritage property is sufficient and key indicators have been defined but **monitoring the status of indicators could be improved**

**4.8.3 - Please rate the level of involvement in monitoring of the following groups**

World Heritage managers / coordinators and staff	Excellent
Local / Municipal authorities	Excellent
Local communities	Poor
Researchers	Poor
NGOs	Poor
Industry	Not applicable
Local indigenous peoples	Not applicable

**4.8.4 - Has the State Party implemented relevant recommendations arising from the World Heritage Committee?**

**No relevant** Committee recommendations to implement

**4.8.5 - Please provide comments relevant to the implementation of recommendations from the World Heritage Committee**

**4.8.6 - Comments, conclusions and / or recommendations related to monitoring**

**4.9. Identification of Priority Management Needs**

**4.9.1 - Please select the top 6 managements needs for the property (if more than 6 are listed below)**

Please refer to question 5.2

## 5. Summary and Conclusions

### 5.1. Summary - Factors affecting the Property

#### 5.1.1 - Summary - Factors affecting the Property

	World Heritage criteria and attributes affected	Actions	Monitoring	Timeframe	Lead agency (and others involved)	More info / comment
<b>3.2</b>	<b>Transportation Infrastructure</b>					
<b>3.2.4</b>	<b>Effects arising from use of transportation infrastructure</b>	Stopping the degradation of the pedestrian streets, the acoustic and visual pollution because of the access of vehicles to the historic centre.	Control by the Civil Security Area of the Municipality (Traffic and Local police)	Control by the Civil Security Area of the Municipality (Traffic and Local police) and transfer of the data and information to the historic heritage area.	There is no timeframe.	San Cristóbal de La Laguna Municipality. In order to correct the negative effects, Regional and Insular administration should collaborate in those aspects regarding transport regulation in the surroundings of the historic centre.
<b>3.3</b>	<b>Services Infrastructures</b>					
<b>3.3.4</b>	<b>Localised utilities</b>	Make an inventory of the cell and TV towers as they have a visual impact on the WH site and its surroundings.	Inspecta and inform about their visual impact and restrict the installation licenses.	Control on installation licenses..	Short, medium and long term.	Urbanism area of the San Cristóbal de La Laguna municipality, with preliminary report from the area of historic heritage. Is it necessary to have an informatic database in order to monitor the data.
<b>3.3.5</b>	<b>Major linear utilities</b>	Not allow the setting of aerial electric lines.	Its installation will be regulated by normatives.	Control when granting the licenses.	Short, medium and long term.	Urbanism area of the San Cristóbal de La Laguna municipality, with preliminary report from the area of historic heritage. Is it necessary to have an informatic database in order to monitor the data.
<b>3.8</b>	<b>Social/cultural uses of heritage</b>					
<b>3.8.2</b>	<b>Society's valuing of heritage</b>	Educate and awareness raising in heritage conservation.	Awareness raising campaigns amongst citizenship.	Valuation of the results.	Short, medium and long term.	San Cristóbal de La Laguna Municipality. It is necessary to have an informatic database in order to monitor the data.
<b>3.8.4</b>	<b>Changes in traditional ways of life and knowledge system</b>	Regarding the knowledge system: preservation of the traditional building methods and systems. This will allow the conservation, maintenance, restoration and rehabilitation of the World Heritage site.	Apply rules in the constructions in order to foster the application of the traditional professions in the buildings to be protected.	Control in the grant of the work licenses.	Short, medium and long term.	Urbanism area of the San Cristóbal de La Laguna municipality, with preliminary report from the area of historic heritage. Is it necessary to have an informatic database in order to monitor the data.
<b>3.9</b>	<b>Other human activities</b>					
<b>3.9.2</b>	<b>Deliberate destruction of heritage</b>	Awareness raising in the population in the protection of historical heritage (against vandalism, graffiti).	Education, as well as regulating and penal normative.	Control by the Maintenance General Services area of the Municipality.	Short, medium and long term.	Municipality Lawyer's Office. Maintenance General Services area and Law Office of the Municipality. Is it necessary to have an informatic database in order to monitor the data.

### 5.2. Summary - Management Needs

#### 5.2.2 - Summary - Management Needs

<b>4.1 Boundaries and Buffer Zones</b>						
		Actions	Timeframe	Lead agency (and others involved)	More info / comment	
<b>4.1.5</b>	<b>The buffer zones of the World Heritage property are not known by local residents / communities/landowners</b>	Mark the UTM coordinates in the perimeter of the buffer zone of the historic town and in the perimeter of the buffer zone.	No determined.	La Laguna Municipality.	In the tourist information is showed only the property, but not the buffer zone.	
<b>4.3 Management System / Management Plan</b>						
<b>4.3.10</b>	<b>There is little or no contact with industry regarding management</b>	Legal contents and independent of the Management Office of the Historic Town, with a management Plan for the site, where institutions will intervene as well as different social sectors and civil society.	Not determined.	San Cristóbal de La Laguna Municipality.	The Consortium must count upon a high number of experts in the subject.	
<b>4.4 Financial and Human Resources</b>						



4.4.3	<b>The budget is inadequate for management needs</b>	Search of alternative funding surces not coming from the public sector. Economic dynamization of the site.	Not determined.	San Cristóbal de La Laguna Municipality and firms/companies network of the municipality.	There is a need for the approval of local taxes compensation.
4.4.13	<b>Promotion</b>	Economic and taxes compensation in the tourist sector.	Not determined.	San Cristóbal de La Laguna Municipality. Insular Government of Tenerife. Canaries Island Government.	Collaboration with the companies/firms sector.
<b>4.7 Visitor Management</b>					
4.7.6	<b>Fees collected makes no contribution to the management of the property</b>	The drafting of regulations governing fees for the use and enjoyment of the property	Not determined.	San Cristóbal de La Laguna Munciipality.	We are working on in different areas to carry out the action.
<b>4.8 Monitoring</b>					
4.8.1	<b>Some monitoring, but it is not planned</b>	Human resources devoted to the specific surveillance of the site.	Not determined.	San Cristóbal de La Laguna Municipality.	The staff shuld be specialised in historic heritage.

**5.3. Conclusions on the State of Conservation of the Property**

**5.3.1 - Current state of Authenticity**

The authenticity of the World Heritage property has been **compromised** by factors described in this report

**5.3.2 - Current state of Integrity**

The integrity of the World Heritage property has been **compromised** by factors described in this report

**5.3.3 - Current state of the World Heritage property's Outstanding Universal Value**

The World Heritage property's Outstanding Universal Value has been **maintained**.

**5.3.4 - Current state of the property's other values**

Other important cultural and / or natural values and the state of conservation of the World Heritage property are **predominantly intact**

**5.4. Additional comments on the State of Conservation of the Property**

**5.4.1 - Comments**

**6. World Heritage Status and Conclusions on Periodic Reporting Exercise**

**6.1 - Please rate the impacts of World Heritage status of the property in relation to the following areas**

Conservation	Positive
Research and monitoring	No impact
Management effectiveness	Positive
Quality of life for local communities and indigenous peoples	Positive
Recognition	No impact
Education	Positive
Infrastructure development	Positive
Funding for the property	Negative
International cooperation	Negative
Political support for conservation	Positive
Legal / Policy framework	Positive
Lobbying	No impact
Institutional coordination	No impact
Security	Positive
Other (please specify)	Not applicable

**6.2 - Comments, conclusions and / or recommendations related to World Heritage status**

**6.3 - Entities involved in the preparation of this Section of the Periodic Report**

Governmental institution responsible for the property
Site Manager/Coordinator/World Heritage property staff

**6.4 - Was the Periodic Reporting questionnaire easy to use and clearly understandable?**

yes

**6.5 - Please provide suggestions for improvement of the Periodic Reporting questionnaire**

**6.6 - Please rate the level of support for completing the Periodic Report questionnaire from the following entities**

UNESCO	Fair
State Party Representative	Good
Advisory Body	Very poor

**6.7 - How accessible was the information required to complete the Periodic Report?**

Most of the required information was accessible

**6.8 - The Periodic Reporting process has improved the understanding of the following**

Managing the property to maintain the Outstanding Universal Value
Monitoring and reporting
Management effectiveness

**6.9 - Please rate the follow-up to conclusions and recommendations from previous Periodic Reporting exercise by the following entities**

UNESCO	None
State Party	None
Site Managers	None
Advisory Bodies	None

**6.10 - Summary of actions that will require formal consideration by the World Heritage Committee**

• **Statement of Outstanding Universal Value / Statement of Significance**

Reason for update: Approved in Decision 38 COM.8E (2014).

**6.11 - Comments, conclusions and / or recommendations related to the Assessment of the Periodic Reporting exercise**