

#### **UNESCO INSTITUTE FOR INFORMATION TECHNOLOGIES IN EDUCATION**

# MEDIUM—TERM STRATEGY 2002—2007



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## **FOREWORD**

The UNESCO Institute for Information Technologies in Education (IITE) presents its first Medium-Term Strategy for 2002-2007.

Established at the 29th session of the General Conference of UNESCO in accordance with the recommendations of the Second International UNESCO Congress on Education and Informatics as an integral part of UNESCO, IITE has been called upon to contribute to the design and implementation of the Organization's programmes in regard to the application of information and communication technologies (ICTs) in education.

IITE's Medium-Term Strategy for 2002-2007 comprises information concerning several current

trends in the world and education, IITE's mission, its contribution to UNESCO's Medium-Term Strategy, and the main directions of the IITE's programme activities.

The elaboration and implementation of the first IITE Medium-Term Strategy coincides with the global spread of information and communication technologies in education. UNESCO devotes its full attention to this process, striving to help developing countries to overcome the key problems of the digital divide. This objective is a prime strategic challenge throughout UNESCO activities in the years 2002-2007. Thus, the main goal of IITE's Medium-Term Strategy is to bring a valuable contribution to these endeavours of the Organization.

## **GENERAL INFORMATION**

**The establishment of IITE:** The UNESCO Institute for Information Technologies in Education was established as an integral part of UNESCO by the General Conference of UNESCO at its 29<sup>th</sup> session (November 1997) and is located in Moscow, Russian Federation. At the same session, the Statutes of IITE were adopted.

In his note of 26 March 1998 the Director-General of UNESCO announced the establishment of the UNESCO Institute for Information Technologies in Education and set terms to form the IITE Governing Board.

Background: The creation of the Institute followed several stages. The Second International UNESCO Congress on Education and Informatics (July 1996), attended by more than 1,000 participants from 70 countries, examined the impact of the rapidly developing information and communication technologies on education and related challenges and recommended the establishment of a UNESCO Institute on educational policy and new information technologies. Following the provided procedure, UNESCO Headquarters organized a study of the problem, a special mission to Moscow (December 1996) and a High Level Expert Group Consultation in Paris (June 1997). On 10 February 1997 the fourth UNESCO education institute, namely the UNESCO Institute for Information Technologies in Education, was opened in Moscow on an experimental basis in compliance with the Agreement between the Government of the Russian Federation and UNESCO. The functioning of the Institute was discussed at the 150th and 152nd sessions of the Executive Board preceding the 29th session of the General Conference, which established the UNESCO Institute for Information Technologies in Education within the framework of the United Nations Educational, Scientific and Cultural Organization.

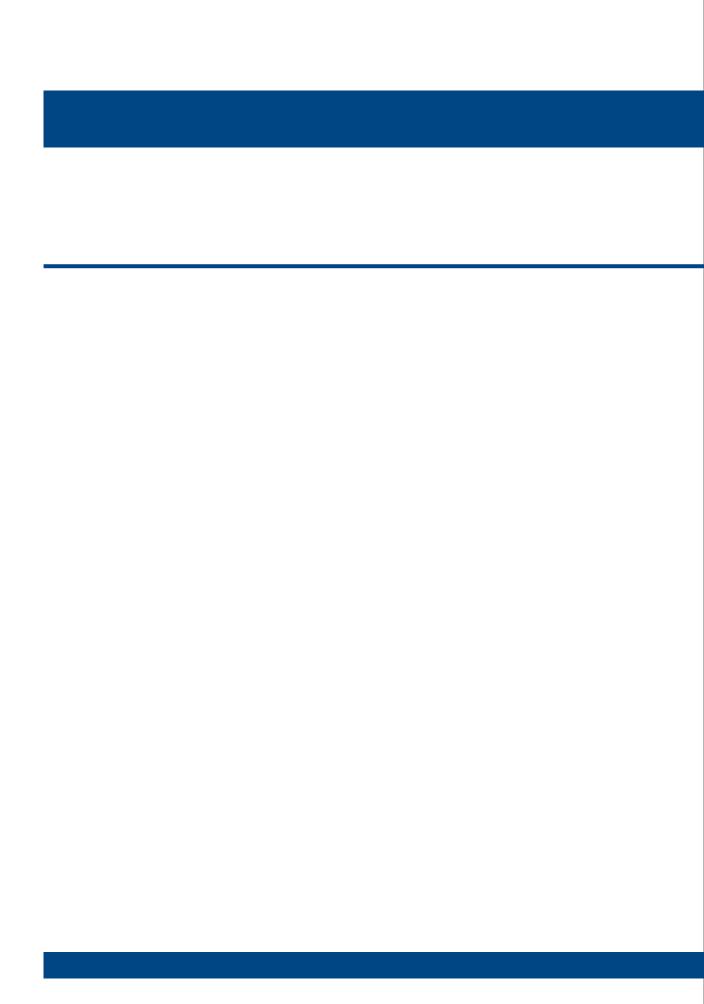
**The Governing Board:** In accordance with Article III (1) of the IITE Statutes, the IITE Governing Board consists of eleven members appointed by the Director-General of UNESCO on a geographical distribution basis that is as equitable and as wide as possible.

**The staff:** The Institute's staff consists of UNESCO staff and non-UNESCO staff detached from the Russian Government.

The host country agreement: The Agreement currently in force between the United Nations

Educational, Scientific and Cultural Organization and the Government of the Russian Federation, concerning the UNESCO Institute for Information Technologies in Education, was signed on 21 July 1998.

**Financial regulations:** IITE has financial autonomy and is accountable to the Governing Board. Its financial resources consist of an allocation approved by the General Conference of UNESCO, the Russian Government's contribution, as well as other extrabudgetary resources.



Part I	
	INTRODUCTION: GLOBALIZATION AND THE MAIN TREND IN EDUCATION FOR EVOLVING SOCIE

# INTRODUCTION: GLOBALIZATION AND THE MAIN TRENDS IN EDUCATION FOR EVOLVING SOCIETY

The first IITE Medium-Term Strategy for the years 2002-2007 has been formulated within the context of several trends, which may be identified as follows:

- There is an active phase of intensifying the process of globalization which embraces not only the economic and financial fields, but all spheres of human activities. The development of new information and communication technologies breaks the territorial borders of nation states and makes geographical boundaries inadequate as delineations of jurisdictions. These technologies constitute a truly international and global realm of action, where it is practically impossible to successfully national impose laws regulations. Information and communication technologies based on the Internet, telenetworks and intelligent computer systems open up new and exciting perspectives for free flow of knowledge and information across national boundaries. It allows for the opportunity to talk about global knowledge that is beyond local and indigenous context. It is cross-cultural and tends to be characterized by the diversity in source, built on the basis of global information infrastructure and depends on the following global domains of human activities: scientific and technical; political and economic; human and social; cultural and educational.
- The process of globalization coincides with a fundamental transformation to the information society – a new worldwide community based on information. Evolution of the information society entails dramatic changes in production and business activities, as well as in a larger social context. Rapid development of the information sphere of society is drastically altering the structure of work and employment, and produces new occupations and jobs. More and more people are being drawn into the information society as learners, workers and consumers. People all over the world have high hopes that new technologies will lead to healthier lives, greater social freedoms, increased knowledge and more productive livelihoods. It will not be an exaggeration to

- contend that succeeding generations will face the challenge of adjusting to a new social environment, wherein information and scientific knowledge will replace matter and energy as pivotal factors and will define both society's strategic potential and prospects for its development.
- Scientific and technical progress and the global spread of technologies developed in the most advanced countries of the world constitute one of the main arguments in favour of the leading role of education in the 21st century. The level of technological development is indicative nowadays not only of the economic power and living standards of a particular country, but also of the place and role of this country in the global community and the scope and prospects of its economic and political integration with the rest of the world. At the same time, the level of development and utilization of modern technologies is determined in different countries not only by their material resources, but, to a large extent, by the degree of society's ability to produce, consume and apply new knowledge. These achievements, in turn, are tightly linked to the level of education. All these processes are largely driven by information and communication technologies, where scientific knowledge and information increasingly determine new patterns of growth and wealth creation and open up possibilities for more effective poverty reduction.
- The leaders of virtually all countries striving to prepare the citizens to respond adequately to the challenges of the 21st century have professed the desire to transform their countries into learning economies and learning societies, inasmuch as the information society needs competently knowledgeable citizens. The age of new information and communication technologies does not eliminate the most difficult problems that the world of education faces now and that have to be solved irrespective of whether the new technologies are adopted or rejected.

Nevertheless, training and development, social and professional requirements, globalization of communication, economy, and political projects of building a new society heavily rely on the introduction of information and communication technologies into education. The alternative is to lag behind these developments chronically and, in effect, fail to meet the challenges of the 21st century.

- Presently, there are tremendous efforts on behalf of most governments to modernize their countries' educational systems on the basis of information and communication technologies perceived as a key to such modernization. Some countries consider information and communication technologies as a vital component in upgrading the quality of education through changes in curricula, introduction of training in new skills and wider scope of knowledge. In other countries information and communication technologies are utilized mainly to ease access to education for various groups of the population or are used for the narrower purpose of facilitating self-education through programmes broadcast via radio and television. Yet, other countries emphasize the reliance on technologies as a means of transforming the educational environment or satisfying specific needs of different categories of students.
- Education for emerging society requires information and communication technologies to meet large scale learning needs arising from social and economic development. For the first time in history, information and scientific knowledge are not simply a means of improving society, but are becoming the main products of the economy. Moreover, the knowledge is the main asset and product of the information society upon which continued economic well-being and social development depend. Information and communication technologies are the mainstream of these developments. Information and communication technologies and the information society are both concerned with the creation, acquisition, sharing, dissemination, delivering, support and recognition of knowledge. Information and communication technologies are the means for providing access to and achievement of the continuous learning necessary for successful participation of all social groups of the population in the information society.
- Learning issues are of central importance to the evolving information society. The development of information and communication technologies is creating an environment of rapid and ongoing changes. The current pace and magnitude of change break the traditional framework of historical gradations. For the first time in the history of our civilization, generations of products and ideas come and go faster than generations of people succeed one another. Even in private life, change tends to oust continuity and stability. Moreover, changeability reveals itself through earlier unparalleled diversity, making it impossible to define our era through any single event or development in the life of society. This environment demands in principle a new approach to learning. A human being needs new skills and understandings and must develop the facility to enhance these skills and understandings on an ongoing basis. In other words, humanity must embrace and promote a culture of lifelong learning. New information and communication technologies exceed the traditional framework of the learning process. Learning can no longer be viewed as a ritual that one engages in during only the early part of a human being's life. Information and communication technologies are being used to cross the age, time and space barriers to bring lifelong learning to all. People of all ages, whatever they are doing, in all places and in all different environmental contexts are learning all the time. Thus, they comprise the learning society.
- The amazing standards and prospects of applications offered by information and communication technologies in learning and teaching processes show that humanity is on the threshold of new stage of the educational revolution which will entail a dramatic shift in all spheres of human existence. These circumstances and new social demands, the new world community shaped by the new information and communication technologies and models of action call for new literacy for the information society. The new literacy demands, in principle, the creation of new technology for obtaining scientific knowledge, new pedagogical approaches for teaching and learning, new school curricula and methodological materials for teachers and learners. All of this is to awaken the student's intellect, shape an individual's creative potential and mentality, develop a holistic world outlook in

United Nations A/RES/56/258
General Assembly
Distr.: General
4 April 2002
Fifty-sixth session
Agenda item 12
01 49736

# **Resolution adopted by the General Assembly**

[without reference to a Main Committee (A/56/L.68/Rev.1)]

# 56/258. Meeting of the General Assembly devoted to information and communication technologies for development

The General Assembly.

Recalling its resolution 55/2 of 8 September 2000, entitled "United Nations Millennium Declaration", in particular paragraph 20 of the Declaration, the ministerial declaration of the high–level segment of the substantive session of 2000 of the Economic and Social Council<sup>1</sup>, agreed conclusions 2001/1 of the coordination segment of the substantive session of 2001 of the Council<sup>2</sup>, and other relevant resolutions.

Recalling also its resolution 56/183 of 21 December 2001, in which it welcomed the fact that the World Summit on the Information Society would be held in December 2003 in Geneva and in December 2005 in Tunis.

Recognizing that information and communication technologies are among the critical determinants for creating a global knowledge-based economy, accelerating growth, raising competitiveness, promoting sustainable development, eradicating poverty and facilitating the effective integration of all countries into the global economy,

Recognizing also that the information and communication technologies revolution poses opportunities and challenges, and that there is a pressing need to address the major impediments to the participation of the developing countries in that revolution, such as lack of infrastructure, education, capacity–building, investment and connectivity,

Mindful that market forces and the role of the private sector are fundamental, but that they alone will not suffice to bridge the digital divide and to promote digital opportunities, and convinced that partnerships involving Governments, multilateral development institutions, bilateral donors, the private sector, civil society and other relevant stakeholders will play a key role in bridging the divide,

<sup>1</sup> See Official Records of the General Assembly, Fifty-fifth Session, Supplement No. 3 (A/55/3/Rev.1), chap. III, para. 17. 2 A/56/3, chap. V, para. 7. For the final text, see Official Records of the General Assembly, Fifty-sixth Session, Supplement No. 3.

A/RES/56/258

Convinced that the United Nations system should play a leadership role in promoting synergies and coherence of all efforts directed at expanding the development impact of information and communication technologies,

Welcoming the fact that the Information and Communication Technologies Task Force was launched on 20 November 2001, and fully convinced that the Task Force will play an important role in harnessing the power of information and communication technologies for advancing the internationally agreed development goals,

Welcoming also the fact that the Economic and Social Council, in its resolution 2001/24 of 26 July 2001, extended the mandate of the Ad Hoc Open-ended Working Group on Informatics until 31 December 2002.

- 1. Decides to convene a Meeting of the General Assembly consisting of three plenary meetings devoted to bridging the digital divide and promoting digital opportunities in the emerging information society during the fifty–sixth session of the General Assembly; the Meeting will address the digital divide in the context of globalization and the development process and promote coherence and synergies between various regional and international information and communication technologies initiatives, including, inter alia, the Information and Communication Technologies Task Force and the Digital Opportunities Task Force; the participation of all relevant organizations will be encouraged:
- 2. Also decides that, parallel to the plenary meetings, separate informal panels will be organized that will include the participation of non-governmental organizations, academia and the business sector;
- 3. Stresses that the Meeting shall be prepared and organized in a manner that will assist Governments and all the relevant partners in their preparations for the two phases of the World Summit on the Information Society, to be held in December 2003 and December 2005, and their preparatory processes:
- 4. Requests the President of the General Assembly to make proposals in consultation with Member States, for consideration by the Assembly, on the themes of the informal panels;
- 5. Also requests the President of the General Assembly to make proposals, in consultation with all Member States, for consideration by the Assembly, on the representatives of non-governmental organizations, academia and the business sector who will be invited to participate in the informal panels, taking into account the principle of equitable geographical representation, relevant expertise and the need to obtain the perspective of developing countries;
- 6. Requests the Secretary–General to provide all necessary administrative and organizational support for the preparation of the Meeting;
- 7. Decides to include in the agenda of its fifty-seventh session an item entitled "Information and communication technologies for development".

93rd plenary meeting 31 January 2002

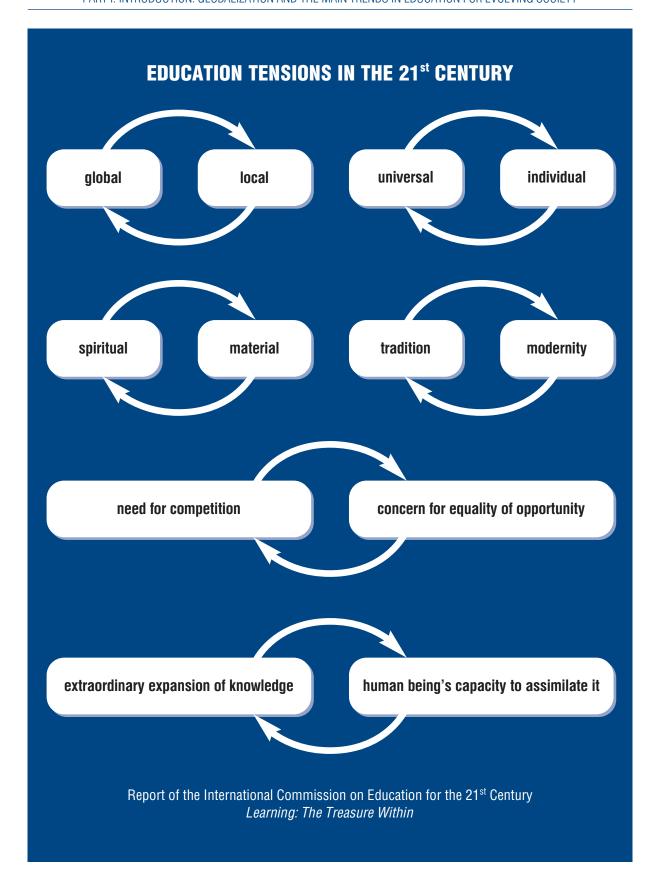
an individual to let him or her gain a foothold in the information society. Thus, it will be a mistake to think that the application of new information and communication technologies automatically raises the quality of education. In order to exploit their opportunities effectively, such fields as computer psychology, computer didactics and computer ethics should be better developed, explored and employed by educa-tionists. It is worth keeping in mind that in spite of a variety of information sources and teaching technologies that transform information into knowledge, there is only one way to convert knowledge into education. Such a conversion takes place in a human being's consciousness. It is the most interesting and mysterious interaction that is going on between the psychic space and cyberspace. A human personality is born and develops as a result of this interaction. It allows us to contend that no two educations evolving as a result of this interaction can be treated as completely congruous, inasmuch as no two human personalities are the same because each individual is unique. The priority of the human personality was the main result of the past century. The priority of the human personality is the main imperative of the 21st century.

The present level of development of information and communication technologies lays out a realistic basis for a global system of distance learning, which will help people create open educational milieu without boundaries. Regardless of the physical distance, new information technologies ensure the kind of direct and interactive communication between the teacher and the student that has always been a characteristic of full-time education as well as its undeniable advantage. There are two main obstacles that a human being should overcome in order to create an educational environment without frontiers: geography and varying capacity of different people to transmit and perceive the same information, particularly those with special needs, who, due to various reasons, are unable to obtain education through other standard methods. New information technologies as well as artificial man-created intellectual environment have the capacity to return, at least partially, to many people the kind of abilities and communication possibilities that they may have been deprived of by nature, environmental

disasters, military conflicts, or human violence. Probably, this is the major humane tendency connected with the use of information and communication technologies in education and other spheres of the practical and spiritual activity of a human being.

of information The penetration and communication technologies into educational settings requires, in principle, the formulation of new ethical, psychological, legal and moral aspects of applying such technologies to learning. The computer, information and communication technologies do not merely enhance intellect, they designate new dimensions of the human mind and produce an orderly system of a new culture. New information communication technologies offer wonderful opportunities to reach out to our fellow human beings, but the darker side of human nature finds its way into cyberspace, too. The full spectrum of reprehensible or outright debased moral behaviour is represented online: aggression, violence, crime, deception, brutality, rudeness and so on. The global nature of new information and communication technologies not only opens up broad opportunities for dissemination of knowledge, but also increases the danger of conflict between values and standards espoused by different cultures. For such a global information community to become a reality, an effective mechanism of information exchange should be developed to inhibit the erosion of national and cultural identity. The past century has clearly shown that in the great history of times and peoples, there is neither a small culture nor a small nation — only together they constitute the supreme value of the world civilization and the basis for the sustainable development of the world community.

In the new millennium, information and communication technologies will provide tremendous opportunities to narrow the socio-economic development gaps between communities and nations. They are an opportunity for the increased exchange of knowledge and know-how, for the promotion of intercultural dialogue, and for greater understanding among nations. Information and communication technologies give all nations a new chance that cannot be missed. However, for these purposes, the key problems of the digital divide that exclude entire groups and countries from the



#### PART I. INTRODUCTION: GLOBALIZATION AND THE MAIN TRENDS IN EDUCATION FOR EVOLVING SOCIETY

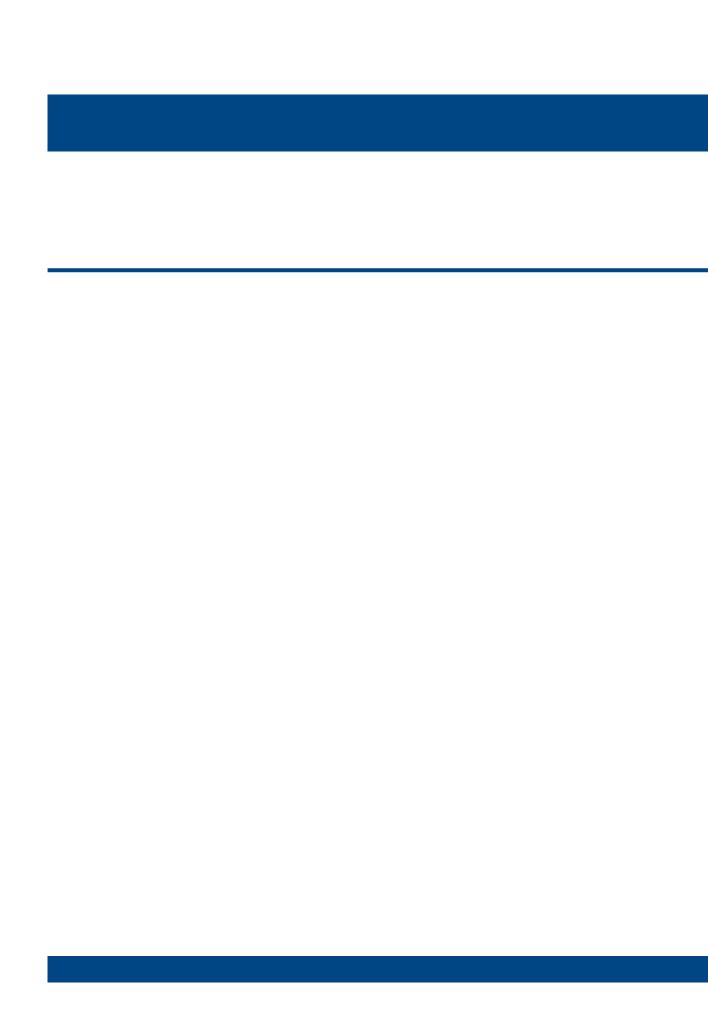
potential benefits of digital opportunities in networked-knowledge societies and lead to a global gap between information 'haves' and 'have-nots' should be addressed urgently. Bridging the digital divide between developing and developed countries and within countries will thus become a prime strategic challenge throughout UNESCO's activities. This entails activities to strengthen national capacities and the professional skills of a human being, to create a new content of education, to enlarge access to information, to foster scientific research, and to share scientific knowledge and

information through networking, communication media and information systems. Thus, political guidelines, ethical principles and the educational opportunities can provide a real basis for an effective educational strategy, overcoming the digital knowledge divide between developing and developed countries and within them and the creation of necessary conditions for sustainable development of the evolving information society.

Vladimir Kinelev Director, IITE

# **Okinawa Charter on Global Information Society**

- 1. Information and Communications Technology (IT) is one of the most potent forces in shaping the twenty-first century. Its revolutionary impact affects the way people live, learn and work and the way government interacts with civil society. IT is fast becoming a vital engine of growth for the world economy...
- 2. The essence of the IT-driven economic and social transformation is its power to help individuals and societies to use knowledge and ideas. Our vision of an information society is one that better enables people to fulfil their potential and realise their aspirations...
- 3. ... principle of inclusion: everyone, everywhere should be enabled to participate in and no one should be excluded from the benefits of the global information society. The resilience of this society depends on democratic values that foster human development such as the free flow of information and knowledge, mutual tolerance, and respect for diversity.
- 4. To achieve this, it is important to build on the following key foundations:
  - Economic and structural reforms to foster an environment of openness, efficiency, competition and innovation, supported by policies focusing on adaptable labour markets, human resource development, and social cohesion;
  - 2. Sound macroeconomic management to help businesses and consumers plan confidently for the future and exploit the advantages of new information technologies;
  - 3. Development of information networks offering fast, reliable, secure and affordable access through competitive market conditions and through related innovation in network technology, services and applications;
  - 4. Development of human resources capable of responding to the demands of the information age through education and lifelong learning and addressing the rising demand for IT professionals in many sectors of our economy;
  - Active utilisation of IT by the public sector and the promotion of online delivery of services, which are essential to ensure improved accessibility to government by all citizens.



# **Part II**

FRAME OF REFERENCE

## FRAME OF REFERENCE

#### **IITE's mission**

Statutes: aims and functions

Strategic objective

Principles of activities

The mission of the UNESCO Institute for Information Technologies in Education is to *strengthen the national capacities of UNESCO Member States for applying ICTs in education*.

While accomplishing this mission during the period of the first IITE Medium-Term Strategy, the Institute will assist UNESCO Member States in providing the following: an effective educational strategy, overcoming the digital knowledge divide between developing and developed countries and within them, and the creation of necessary conditions for their full value participation in the development of the evolving information society.

IITE's mission

**Statutes: aims and functions** 

Strategic objective

Principles of activities

#### Aims and functions\*

- 1. The Institute shall contribute to the design and implementation of the programmes of the Organization in regard to the application of information and communication technologies (ICTs) in education.
- 2. To that end, its functions shall be:
  - (a) to promote *collection*, *analysis*, *dissemination* and *exchange* of *information* on the use of information and communication technologies in education;
  - (b) to provide at the request of Member States *advisory services* and promote *studies* in Member States on the application of information and communication technologies in education:
  - (c) to offer technical assistance based on research findings in the design of curricula and courses on the use of information and communication technologies in education;
  - (d) to organize pre- and in-service training, including open and distance education, for educational personnel on the use of information and communication technologies in education, giving priority to developing countries and countries in transition;
  - (e) to foster *the development of UNESCO regional programmes* on the application of information and communication technologies in education in all Member States and, particularly, in the countries of the Commonwealth of Independent States.

<sup>\*</sup> Article II of the Statutes of the UNESCO Institute for Information Technologies in Education (IITE) adopted by the General Conference at its 29<sup>th</sup> session (29 C/Res.6)

#### PART II. FRAME OF REFERENCE

#### IITE's mission

Statutes: aims and functions

#### Strategic objective

### Principles of activities

The UNESCO Medium-Term Strategy 2002-2007 determines three strategic objectives in education:

*Strategic objective 1.* Promoting education as a fundamental right in accordance with the Universal Declaration of Human Rights.

*Strategic objective 2.* Improving the quality of education through the diversification of contents and methods and the promotion of universally shared values.

*Strategic objective 3.* Promoting experimentation, innovation and the diffusion and sharing of information and best practices as well as policy dialogue in education.

Striving to make its contribution to attaining all these strategic objectives as much as possible, within the context of the global tendencies and in compliance with its mission, IITE will consolidate its efforts around the strategic sub-objectives: *Identifying new trends in educational development and promoting policy dialogue* and *Harnessing information and communication technologies for education*.

To that end, acting in accordance with its Statutes and proceeding from the UNESCO strategic objectives and sub-objectives, IITE will pursue, in its programme activities during 2002-2007, the following strategic objective: reinforcing national potential in ICT application for the development of education.

For implementation of this strategic objective, IITE will concentrate its resources on attaining real results and focus its efforts on the activities where it has a comparative advantage and gained experience. During the Medium-Term period, IITE will carry out its activities in four **main programme areas:** 

- Supporting National Capacity-Building for ICT Application in Educational Systems;
- Forming an Information Environment for Education;
- Improving the Quality of Education through ICT Usage;
- Promoting ICT Usage in Education for Learning to Live Together.

The realization of the IITE strategic objective will be led in three correlated **programme activities' domains**, namely: research and project development, training and clearing house activities.

#### **UNESCO Medium-Term Strategy**

# **Unifying theme**

UNESCO contributing to peace and human development in an era of globalization through education, the sciences, culture and communication.

# Two cross-cutting themes

- Eradication of poverty, especially extreme poverty •
- The contribution of information and communication technologies to the development of education, science and culture and the construction of a knowledge society •

# Three main strategic thrusts

Developing and promoting universal principles and norms, based on shared values, in order to meet emerging challenges in education, science, culture and communication and to protect and strengthen the "common public good"

Promoting pluralism, through recognition and safeguarding of diversity together with the observance of human rights Promoting empowerment and participation in the emerging knowledge society through equitable access, capacity-building and sharing of knowledge

# Twelve strategic objectives

		9.0 0.0,00	
Education	Sciences	Culture	Communication and Information
Promoting educa	Promoting	Promoting the	Promoting the free
tion as a fundamental	principles and ethical	drafting and	flow of ideas and
right in accordance	norms to guide	implementation of	universal access to
with the Universal	scientific and	standard-setting	information;
Declaration of Human	technological	instruments in the	
Rights;	development and	cultural field;	<ul> <li>Promoting the</li> </ul>
	social		expression of
<ul> <li>Improving the qual–</li> </ul>	transformation;	<ul> <li>Safeguarding</li> </ul>	pluralism and
ity of education		cultural diversity and	cultural diversity in
through the diversifi-	<ul> <li>Improving human</li> </ul>	encouraging dialogue	the media and world
cation of contents	security by better	among cultures and	information
and methods and the	management of the	civilizations;	networks;
promotion of univer-	environment and		
sally shared values;	social change;	• Enhancing the	<ul> <li>Access for all to</li> </ul>
		linkages between	information and
<ul> <li>Promoting experi–</li> </ul>	• Enhancing	culture and	communication
mentation, innovation	scientific, technical	development,	technologies,
and the diffusion and	and human	through capacity-	especially in the
sharing of informa-	capacities to	building and sharing	public domain.
tion and best prac-	participate in the	of knowledge.	
tices as well as policy	emerging knowledge		
dialogue in education.	societies.		

UNESCO will pursue the following strategic sub-objectives:

# Identifying new trends of educational development and promoting policy dialogue

By observing and analyzing trends and patterns, UNESCO will identify and anticipate future challenges and advise Member States on new educational issues and agendas. In particular through its institutes, it will provide intellectual support to policy—makers and practitioners in the identification of priorities, best practices and innovations with a view to buttressing education strategies and policy reforms. UNESCO's education institutes and centres will contribute, in a coherent and complimentary manner, to the achievement of the objectives and sub—objectives of the education strategy and, to that end, develop focused and concentrated programmes, adopt results—oriented approaches and enhance visibility and outreach. UNESCO will act as a laboratory of ideas, supporting research and undertaking comparative studies as well as nourishing links with research centres, universities and professional institutions. Through these processes, and in particular through periodic publications and reports, UNESCO will generate and make available a rich, dynamic base of knowledge about new thinking and innovative approaches to teaching and learning.

UNESCO will promote policy dialogue between all actors and stakeholders in education (governmental, non-governmental – in particular teachers' associations –, civil society and private sector and intergovernmental organizations). Such a policy dialogue, based on country ownership and empowerment, will form a key contribution to improving the quality and relevance of education. By fostering a more open dialogue and better public understanding of educational issues, UNESCO will help Member States build consensus and mobilize support for education, in particular, national EFA plans. For decades, education has been acknowledged as a public good that promotes equity through free basic education and fosters social cohesion. Today, educational provision increasingly includes, alongside state institutions, private sector providers, franchised institutions, and open and distance learning through the Internet and other ICTs that offer a variety of educational services. On these issues, UNESCO can be a platform of dialogue and a trusted interlocutor between the public and private sector providers of educational goods and services. The Organization will also engage in a variety of partnerships with all actors concerned.

#### **Expected outcomes:**

- Education policies and strategies better formulated and developed, informed by research results and prospective studies and analyses;
- Prospects for effective nation education plans enhanced in many Member States as consensus among and ownership by all stakeholders is secured through broad-based dialogue;
- Better understanding of educational approaches and learning processes and more effective collaboration and synergies among all actors, including public and private providers of education, through national, regional and global workshops and seminars.

**UNESCO Medium-Term Strategy** 

# Harnessing information and communication technologies (ICTs) for education

ICTs offer the potential to expand the scope of learning, breaking through traditional constraints of space and time as well as boundaries of current education systems. The accelerating privatization of educational goods and services, partly driven by the potential and impact of ICTs, poses an entirely new challenge for the international community. The challenge is to define the best use of ICTs for improving the quality of teaching and learning, sharing knowledge and information, introducing a higher degree of flexibility in response to societal needs, lowering the cost of education and improving internal and external efficiencies of the education system. ICTs will be the objects of study since computer literacy is a basic skill for performing in the knowledge society. ICTs also provide the means for better management and use of educational resources. UNESCO will promote the judicious use of ICTs as innovative and experimental tools to renew education. It will also explore their potential as new delivery mechanisms and for system—wide expansion of educational provision and quality, especially through distance education and by focusing on non–formal education. By further exploiting the potential of ICTs, UNESCO will establish closer links between the producers and users of educational materials in order to promote quality and encourage participation in all cultural and linguistic settings.

## **Expected outcomes:**

- Wide dissemination of knowledge and best practices related to the impact of ICTs on education through an online clearing house, knowledge–base and multimedia resource centre:
- Broader use by governments of ICT-based delivery systems in formal and non-formal education, utilizing different mixes of new and traditional media and appropriate methodologies;
- Dissemination of research results on ICT-induced changing dynamics of the teaching-learning process and its impact on content and teacher-learner interaction, in particular as regards distance education and teacher training and development;
- International debate and reflection promoted in favour of developing internationally compatible descriptors and standards for distance and e-learning courseware, and for e-learning institutions.

# **UNESCO Medium-Term Strategic Objectives in Education**

Promoting education as a fundamental right in accordance with the Universal Declaration of Human Rights

Improving the quality of education through the diversification of contents and methods and the promotion of universally shared values Promoting experimentation, innovation and the diffusion and sharing of information and best practices as well as policy dialogue in education

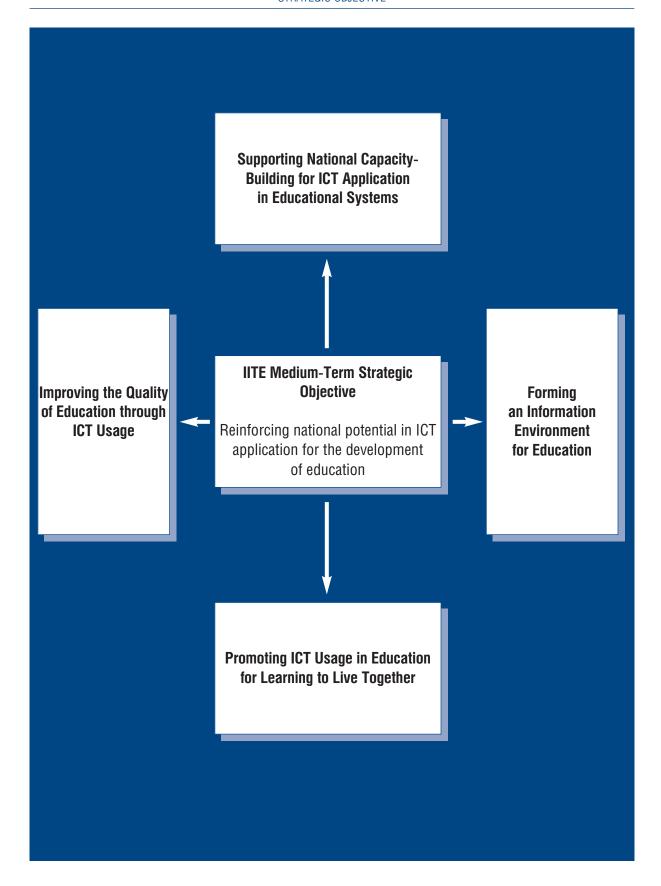
# **UNESCO Medium-Term Strategic Sub-objectives**

Identifying new trends of educational development and promoting policy dialogue

Harnessing information and communication technologies for education

# **IITE Medium-Term Strategic Objective**

Reinforcing national potential in ICT application for the development of education



### **Principles of activities**

# The whole range of IITE activities is based on five main principles:

**Meeting needs** 

**Concentration** 

**Flexibility** 

**Partnership** 

Integration and synergy

#### **Meeting needs**

Concentration

Flexibility

Partnership

Integration and synergy

The IITE programme activities will be oriented on the urgent needs of UNESCO Member States, and first of all on the needs of developing countries. In compliance with this principle IITE will:

- monitor the requirements of UNESCO Member States in matters concerning ICT application in education;
- keep up with state-of-the-art, needs and perspectives of ICT application in educational systems of UNESCO Member States;
- work out appropriate methodology for data analysis and interpretation on ICT usage in education indicators in order to facilitate educational policy development and monitoring;
- assist UNESCO Member States in developing their national capacities for data collection, analysis and dissemination of information on ICT application in education by means of consultant service and training of national educational personnel.

Meeting needs

#### Concentration

Flexibility

Partnership

Integration and synergy

IITE will consolidate its programme activities around several items of vital importance to UNESCO Member States taking into account their requests, available resources and prospective of the most essential impact. In accordance with this approach:

- IITE programme activities will be based on a set of international development goals;
- IITE research will be aimed at identifying the practical needs and priorities of Member States in the development of ICT application in their educational systems;
- IITE will target its educational policy, methodological materials, information support and training programmes at attaining practical results for policy- and decision-makers in developing strategic plans and policy of ICT application in education.

#### PART II. FRAME OF REFERENCE

Meeting needs

Concentration

**Flexibility** 

Partnership

Integration and synergy

Taking into account the tremendous pace of change in the field of ICT application in education IITE will:

- strive to maintain sufficient flexibility in its programme activities
  to be able to cope in a proactive manner with the emergence of
  new issues and challenges that might necessitate a change or shift
  of emphasis in its activities;
- organize itself as a focal point for the collecting, processing and disseminating of the latest available knowledge and experience in the field of its competence;
- sustain close relations with the prime movers in the intellectual and scientific community, with relevant professional communities and centres of expertise throughout the world;
- promote a culture of evidence-based policy in UNESCO Member States through the collection and use of high quality, timely data in the field of ICT application in education.

Meeting needs

Concentration

Flexibility

#### **Partnership**

Integration and synergy

IITE will continue to give priority to its partnership relations with national, sub-regional, regional and international organizations striving to:

- work in close cooperation with the National Commissions of UNESCO Member States:
- maintain partner relationships with IGOs and NGOs acting in the field of its competence;
- cooperate with regional, national institutions, organizations and specialists functioning in the field of its competence;
- develop a partnership net of national focal points for cooperation with IITE for involving national potential into the Institute's programme activities;
- initiate joint activities with the private sector, bearing in mind to provide appropriate substantial and financial contributions to its programme activities.

#### PRINCIPLES OF ACTIVITIES

Meeting needs

Concentration

Flexibility

Partnership

**Integration and synergy** 

IITE will strive to make its input in strengthening interdisciplinary and intersectoral projects by means of:

- participating in the development of the UNESCO cross-cutting theme *The contribution of the information and communication technologies to the development of education, science and culture and the construction of a knowledge society*;
- encouraging joint activities with UNESCO sectors, bureaus, divisions and units:
- maintaining working relations with UNESCO institutes and centres.