

UNESCO IITE Conference Quality Education 2014 in Moscow



# Quality Education through Innovation & ICT: Opportunities or Contradiction?

**Christian M. Stracke** (ICORE / TELIT - University of Duisburg-Essen, Germany)  
Elected Chair ISO PC 288, Chair CEN TC 353 & ISO-Convener SC36 for QM in LET

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**Christian M. Stracke:**

**Open Learning, Innovations, Quality & Competences, Evaluation & Impact**

**My affiliations & dedications:**



- **TELIT Research Institute for E-Learning and Innovative Education & Training**



- **Global cooperation: ECNU & KNOU**



- **Global initiative ICORE for OR & OE**



- **Annual international LINQ Conference**



- **eLC European Institute**



- **Standardization Chair in ISO & CEN**



# TELIT

**TELIT is the international Research Institute  
@ the University of Duisburg-Essen for  
Learning, Education & Training (LET):**

- **technology-enhanced LET,**
- **economic LET as well as**
- **vocational & lifelong LET.**



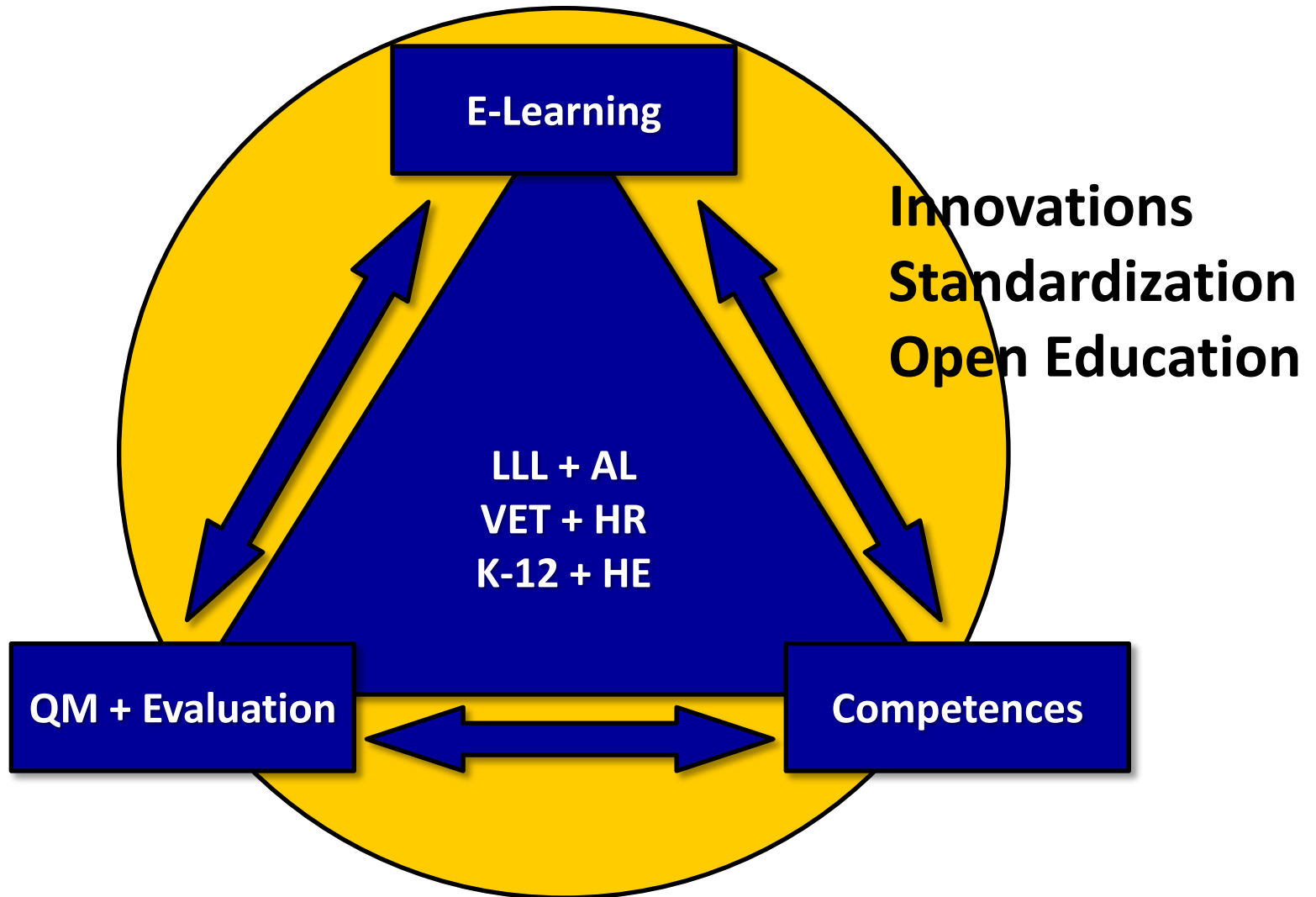
# TELIT

[www.TELIT.wiwi.uni-due.de](http://www.TELIT.wiwi.uni-due.de)

## **The International Research Institute for Technology-Enhanced Learning & Innovative Education and Training**

- > 20 international and EU projects in parallel**
- SAP Partner: SAP Certifications in > 30 countries**
- M.Sc. Study Program VAWI (100 % online)**
- Chairing International Standardization:**
  - > ISO PC 288, ISO/IEC SC36 WG5 & CEN TC 353**

# Our expertise:



# Selected Projects:

## Competence and Skills Modelling



## Technology-Enhanced Learning at Large Scale

## Open Education and Research



## Quality Management and Evaluation



# Selected Projects:



[www.erp4students.de](http://www.erp4students.de)



[www.ACT-now.de](http://www.ACT-now.de)



[www.aristotele-ip.eu](http://www.aristotele-ip.eu)



[www.opendiscoveryspace.eu](http://www.opendiscoveryspace.eu)



[www.ecompetence.eu](http://www.ecompetence.eu)



[www.wacom-project.eu](http://www.wacom-project.eu)



[www.simbase.co](http://www.simbase.co)



[www.agriculture-competence.eu](http://www.agriculture-competence.eu)



[www.oer-quality.org](http://www.oer-quality.org)



[www.voa3r.eu](http://www.voa3r.eu)



[www.oer-europe.net](http://www.oer-europe.net)



[www.qed-info.de](http://www.qed-info.de)



[www.locloud.eu](http://www.locloud.eu)



[www.quality-development.eu](http://www.quality-development.eu)



[www.cen.eu/iss/TC\\_353/](http://www.cen.eu/iss/TC_353/)



[www.sc36.org](http://www.sc36.org)

**Quality Education  
through  
Innovation & ICT:**

**Opportunities  
or Contradiction?**

# **Why Change in Education?**

# The Digital Age

**Two core factors:**

- 1. Globalisation &**
- 2. Worldwide Internet**



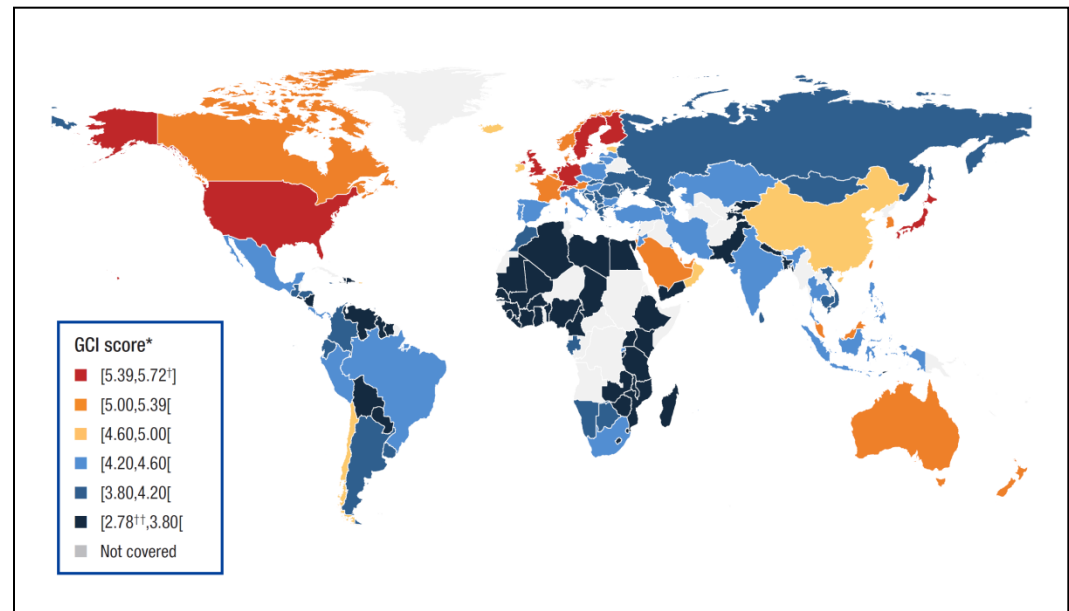
Photo: <https://ec.europa.eu/digital-agenda/en/digital-life/education>

# Internationalization

**Global Competitions and societal changes**

**Close the gaps  
& open new  
opportunities**

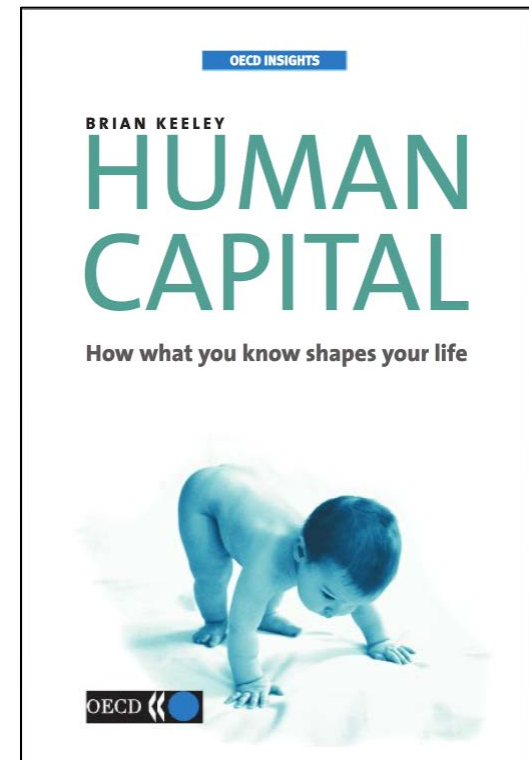
**Challenges:  
Learn to Learn**



# Business changes

**Human Capital as (most?)  
important success  
factor for economies**

**Which education  
and training now  
and in the future?**

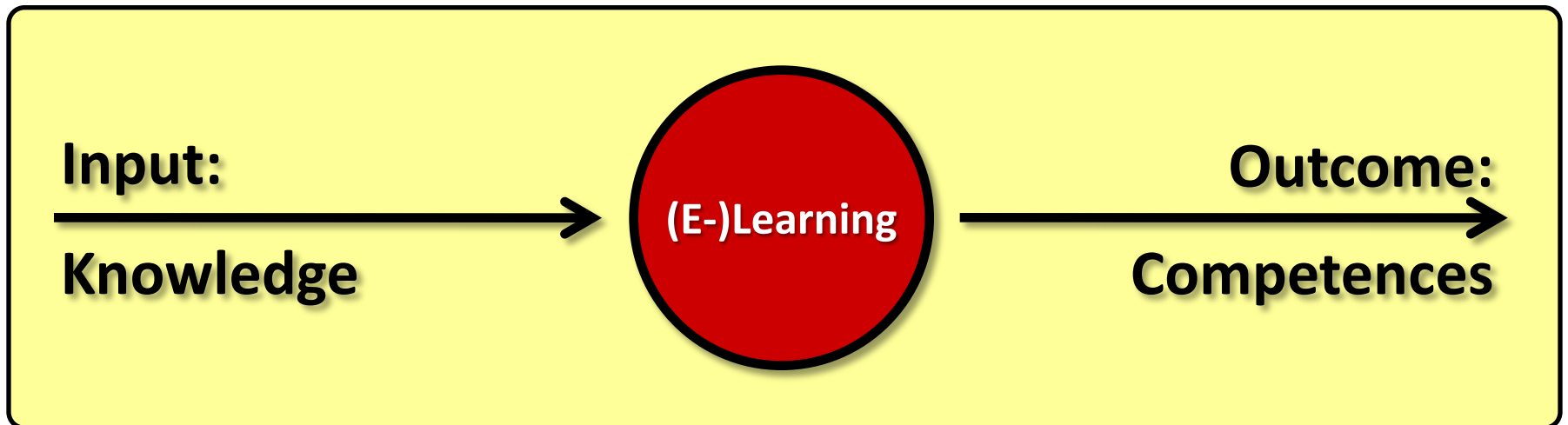


<http://www.oecd.org/insights/humancapital>

# Learning cha(lle)nges

Not knowledge but competences are required to meet future jobs and tasks still unknown today

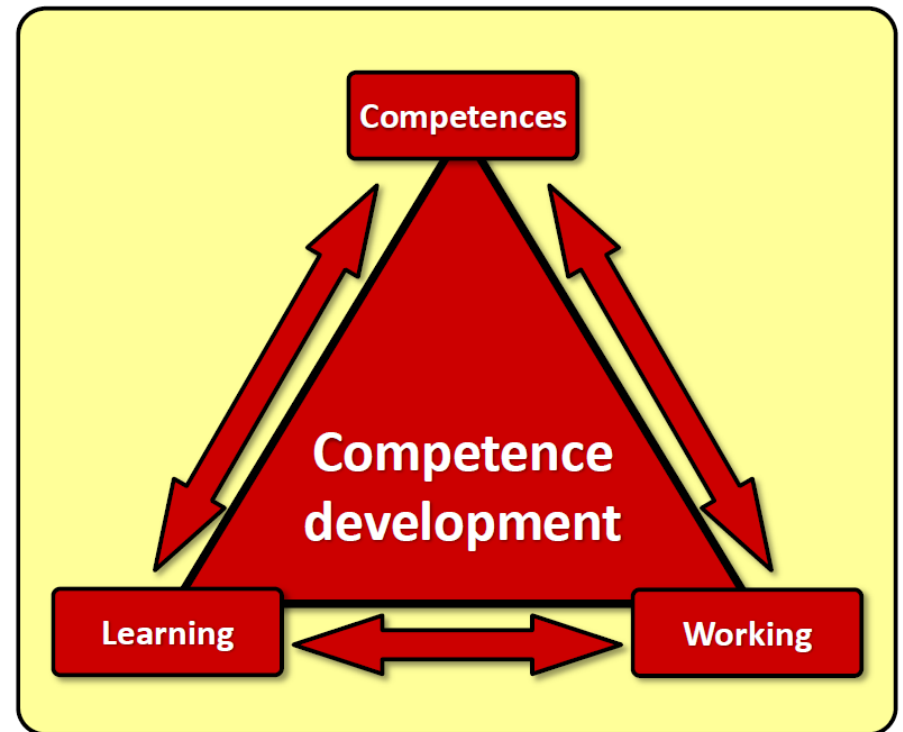
Change from input to outcome orientation



# Solutions: Competences

Competence and skills development focuses the new challenge

Learning outcomes for defining learning opportunities and working places





# Solutions: Innovations

**Tailor-made learning designs to support the learning processes**

**Before, during & after the crisis:  
Online Communities  
& Lifelong (E-)Learning**



# Solutions: Didactics

Tailor-made didactical designs to support the learning processes

In particular in schools and capacity building:  
Only by technology-enhanced Learning

The screenshot displays the QLET website interface. At the top, the logo 'QLET' is followed by the tagline 'Quality in Learning, Education and Training'. To the right, there are language selection icons (German, Spanish, English, French, Italian, Portuguese, Russian) and a search bar. Below the header, a navigation menu includes 'Quality', 'News', 'Material', 'Videos', 'Premium', 'Events', and 'Login'. The main content area features a large image of students in a computer lab. To the right of the image, there are three news items: 'Conclusion of COMPAT Workshop' (dated 05.10.12), 'LINQ 2012 Registration Period Extended' (dated 02.10.12), and 'LINQ: Papers & Projects Announced' (dated 19.09.12). Below the news items is a 'Show all news' button. At the bottom, there are three category tiles: 'QUALITY' with a green checkmark and links to 'Press release', 'SlideShare', and 'Events'; 'MEDIA' with a blue download icon and links to 'Videos', 'Documents', and 'Analysis'; and 'SHORT NEWS' with a Twitter icon and two news snippets. A 'PREMIUM Free member' badge is also visible.

<http://www.qualitydevelopment.eu/>

# Solutions: Quality

**Quality is key for  
success and results  
of learning processes**

**Learners needs,  
Learning objectives,  
Learning outcomes  
and competences**



# **Change in Education!**

# **Quality in Education**

**Quality**

**What is  
Quality?**

**The  
experiment ...**



# **Quality cannot be defined**

**... except through adaptation  
to your situation and context!**

**Quality Education  
through  
Innovation & ICT:**

**Opportunities  
or Contradiction?**

**Disruptive  
Technologies**

**=**

**Disruptive  
Learning?**

**What is more important?**

**Learning Innovations**

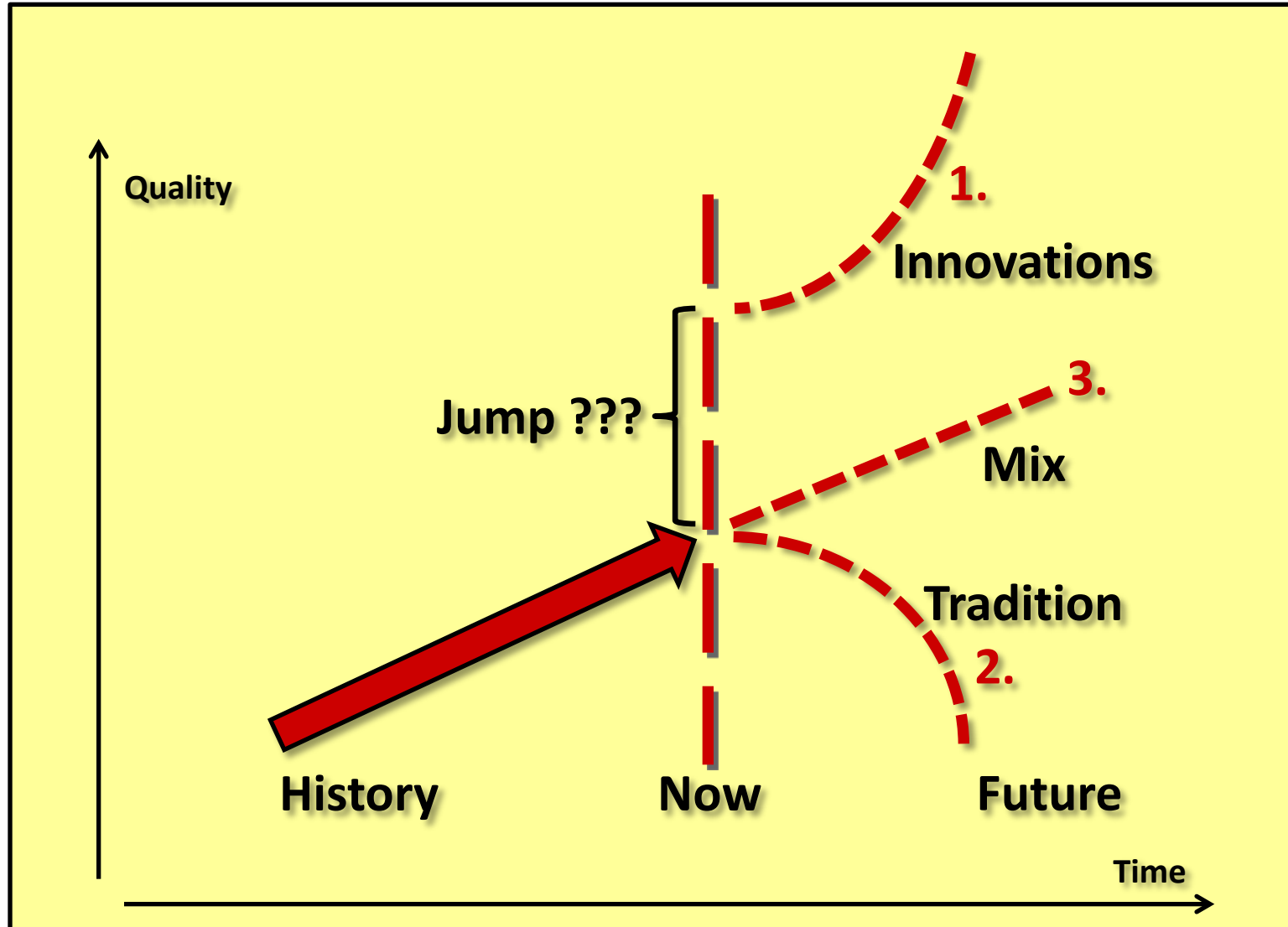
**versus**

**Learning Quality**

# **Innovations vs. Quality**

- 1. Learning history should not and cannot be ignored.**
- 2. Learning innovations are mainly technology-driven.**
- 3. Learning is not completely changing.**

# Innovations vs. Quality



**What is  
Quality?**

# **Quality**

**most important**

**for Learning, Education  
and Training!**





**Innovation**

**Quality**

**History**

**Standards**



**Quality: Most important  
... and "new pedagogy" is  
important just the same!**



**Quality  
in Education!**

**... with fun!**

**Quality Education  
through  
Innovation & ICT:**

**Opportunities  
or Contradiction?**

**What Kind of  
Innovations?**

# Buzzwords & Hype Cycles

CSCW

E-Learning

Online Communities (CoP)

Second Life

Facebook

Twitter

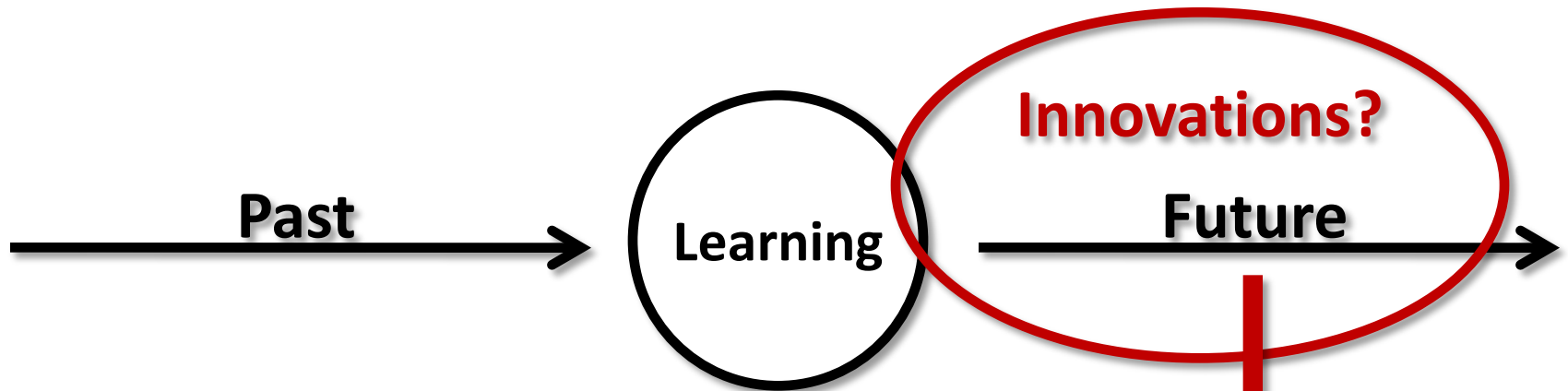
MOOCs



**Web 2.0/3.0**  
**"Learning 2.0"**  
**"Quality 2.0"**  
**Connectivism**  
**Facebook**  
**Social Media**  
**Second Life**  
**Cloud**  
**Google+/Docs**

**for learning  
innovations &  
better quality?**

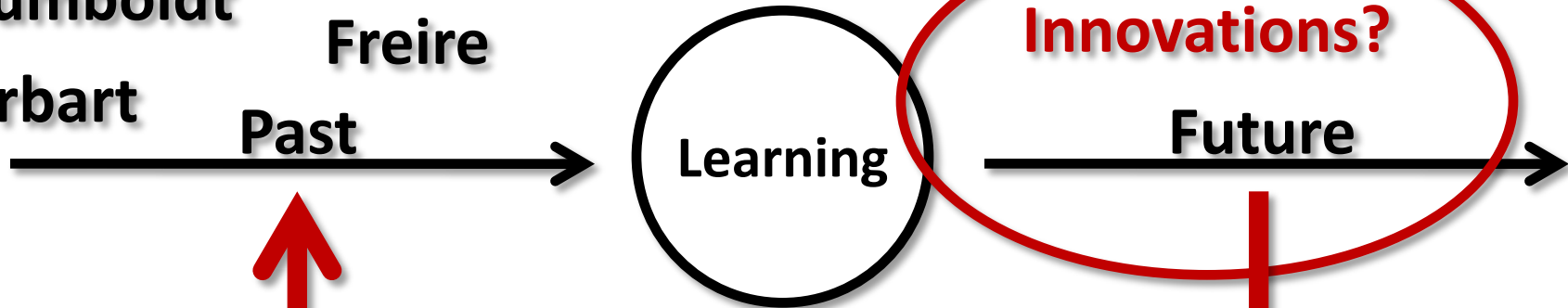




- Web 2.0/3.0
- "Learning 2.0"
- "Quality 2.0"
- Connectivism
- Facebook
- Social Media
- Second Life
- Cloud
- Google+/Docs



Aristotele  
Konfuzius  
Piaget  
Humboldt  
Herbart  
Vygotsky  
Illich  
Dewey  
Freire



All these concepts  
were already  
developed and  
used in the past!  
(Some > 100 years ago)

~~Web 2.0/3.0  
"Learning 2.0"  
"Quality 2.0"  
Connectivism  
Facebook  
Social Media  
Second Life  
Cloud  
Google+/Docs~~

**Web 2.0/3.0**  
**"Learning 2.0"**  
**"Quality 2.0"**  
**Connectivism**  
**Facebook**  
**Social Media**  
**Second Life**  
**Cloud**  
**Google+/Docs**

**are only tools  
& hypes -**

**not a  
pedagogy!**

**NO Disruptive  
Learning!**

**and ...**

**NO Digital Natives!**

**Pedagogy is key  
for learning success  
with strategy, vision and ideas  
- not tools & hypes!  
(like Web 2.0/3.0, Facebook, etc.)**



# **Which Frameworks and Tools?**

**RFDQ - The First  
International  
Learning Quality  
Standard**



# EN ISO/IEC 19796-1

RFDQ

## 1. International Standard for Learning Quality: Unique ISO Standard on QM for LET

Developed by SC36, published by ISO in 2005:  
Adapted & used worldwide  
in > 60 countries (also EU, RF + China)!



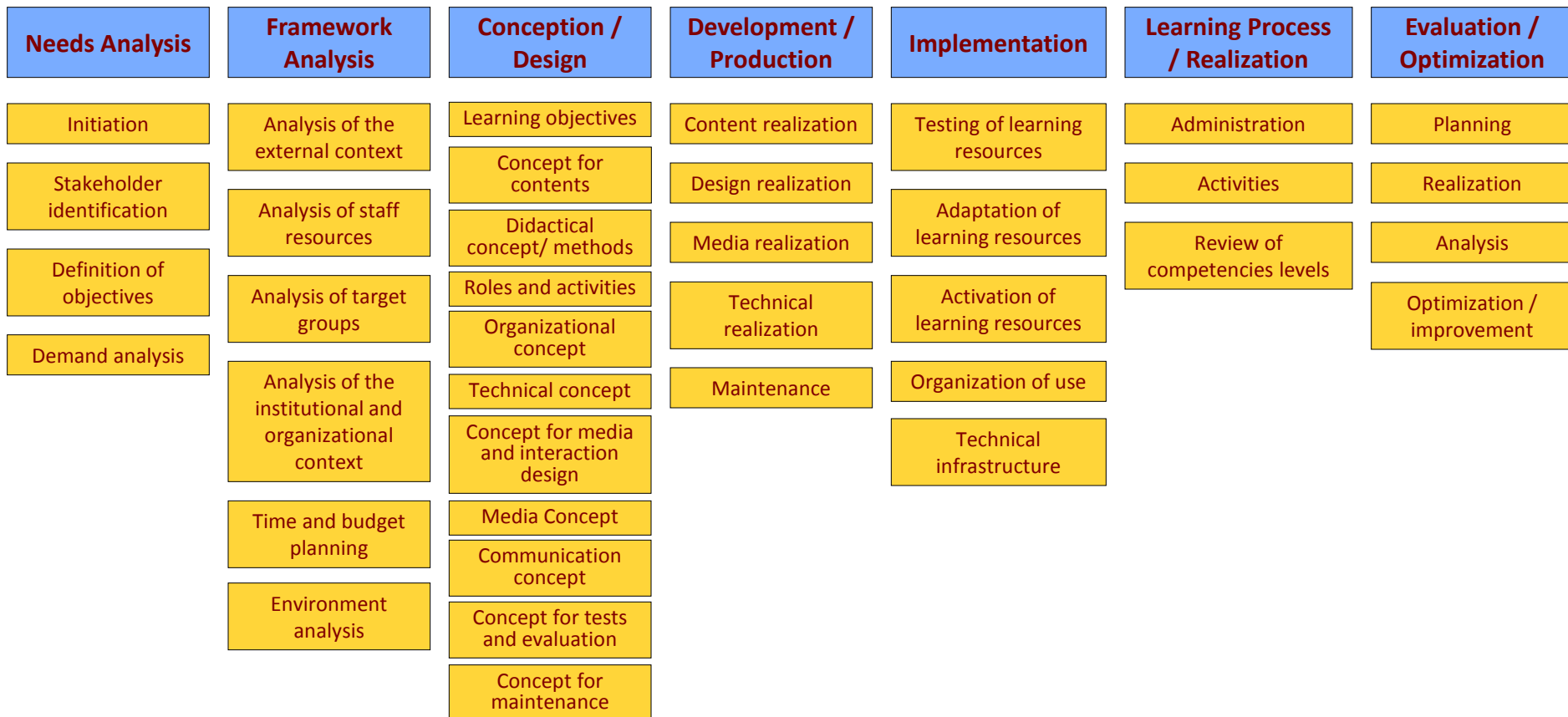
Learn from your e-mistakes...



# EN ISO/IEC 19796-1

RFDQ

## The Reference Process Model:



# EN ISO/IEC 19796-1

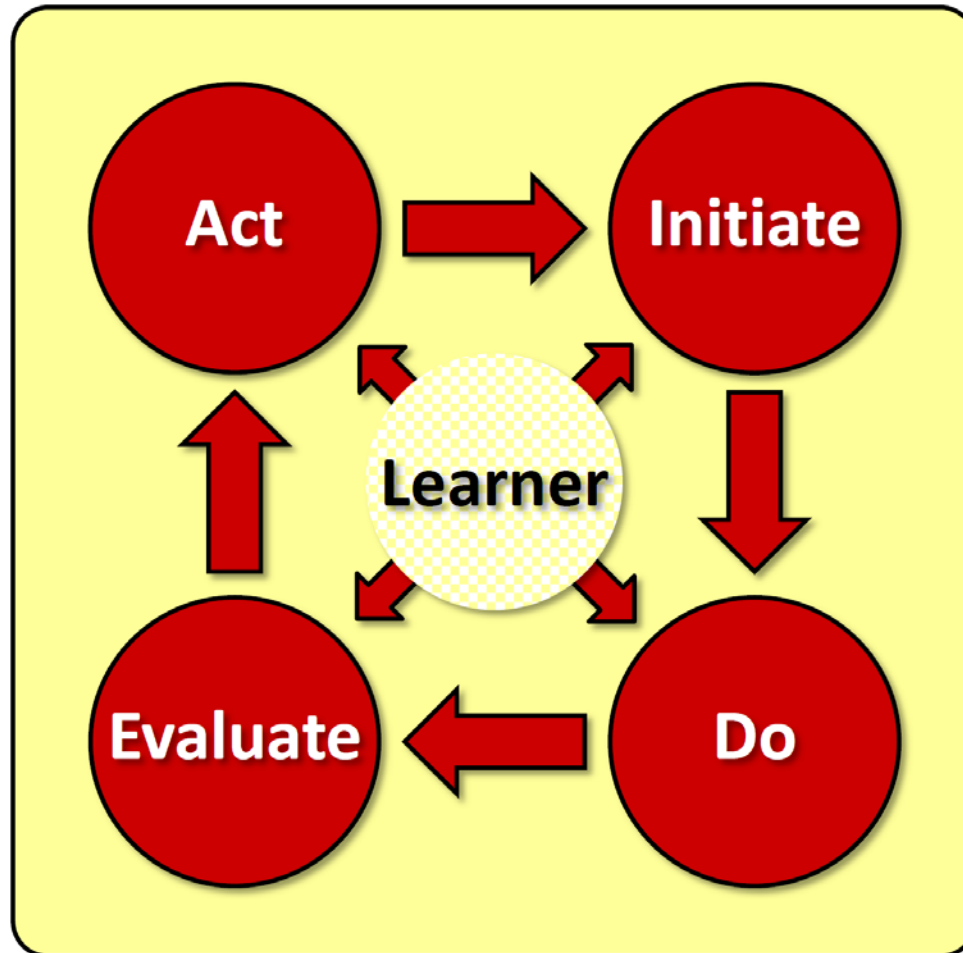
RFDQ

Example of required adaptation:

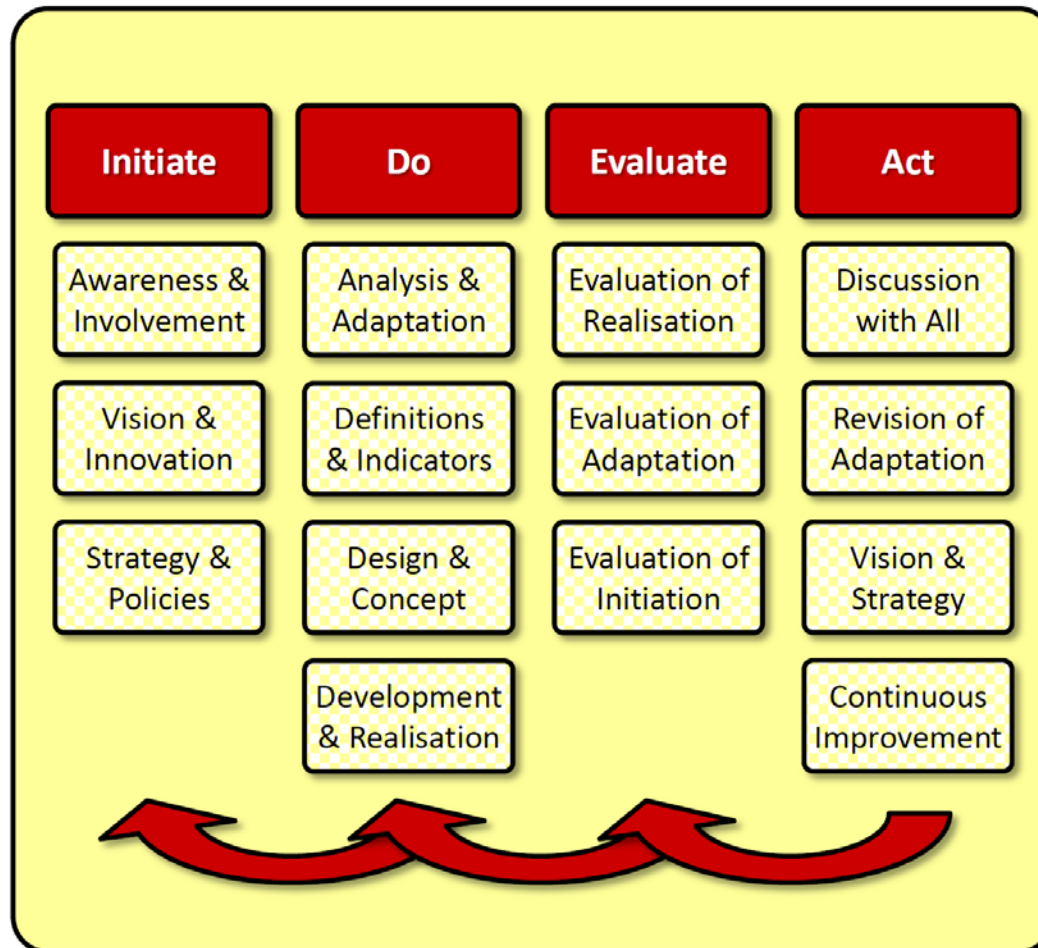
Needs Analysis	Framework Analysis	Conception / Design	Development / Production	Implementation	Learning Process / Realization	Evaluation / Optimization
Initiation	Analysis of the external context	Learning objectives	Content realization	Testing of learning resources	Administration	Planning
Stakeholder identification	Analysis of staff resources	Concept for contents	Design realization	Adaptation of learning resources	Activities	Realization
Definition of objectives	Analysis of target groups	Didactical concept/ methods	Media realization	Activation of learning resources	Review of competencies levels	Analysis
Demand analysis	Analysis of the institutional and organizational context	Roles and activities	Technical realization	Organization of use		Optimization / improvement
	Time and budget planning	Organizational concept	Maintenance	Technical infrastructure		
	Environment analysis	Technical concept				
		Concept for media and interaction design				
		Media Concept				
		Communication concept				
		Concept for tests and evaluation				
		Concept for maintenance				

# **IDEAL - The Framework for Learning Quality and Competence Development**

# IDEAL Framework

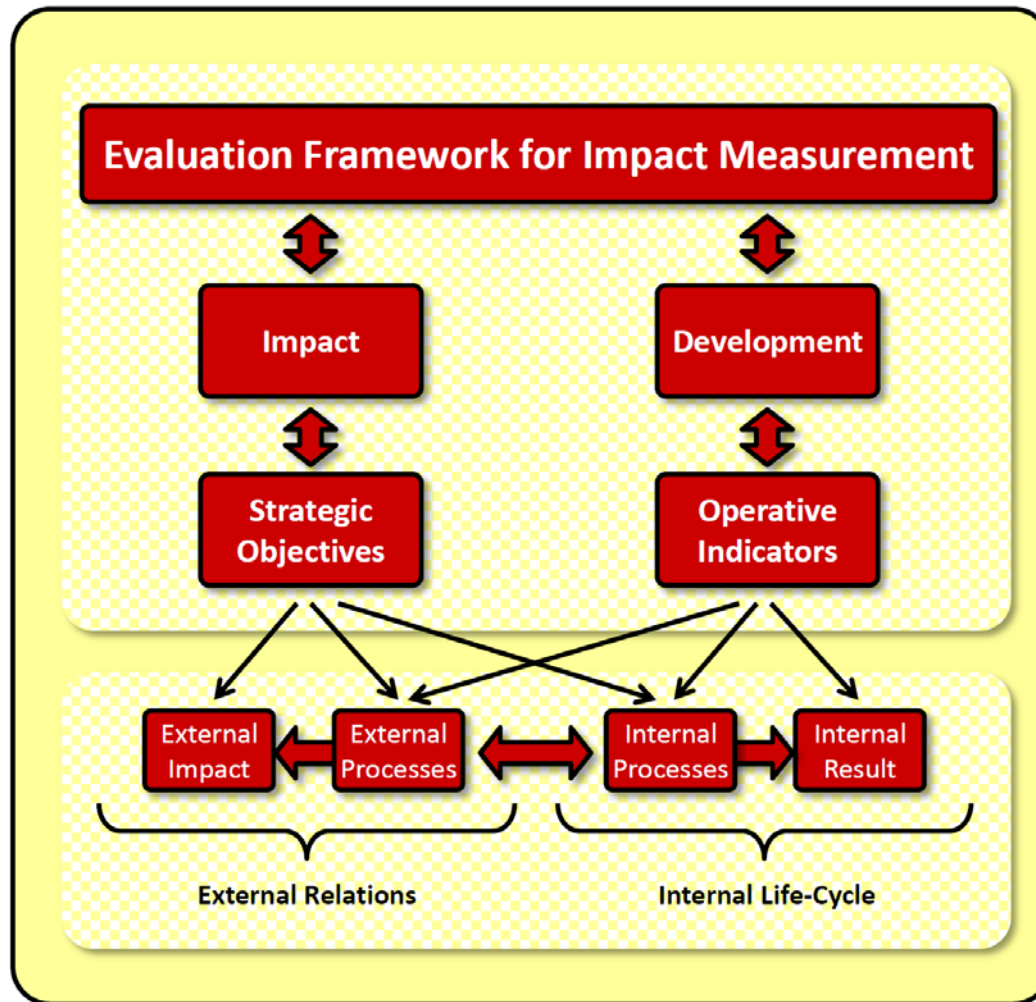


# IDEAL Framework



# **EFI - The Evaluation Framework for Impact**

# EFI Framework

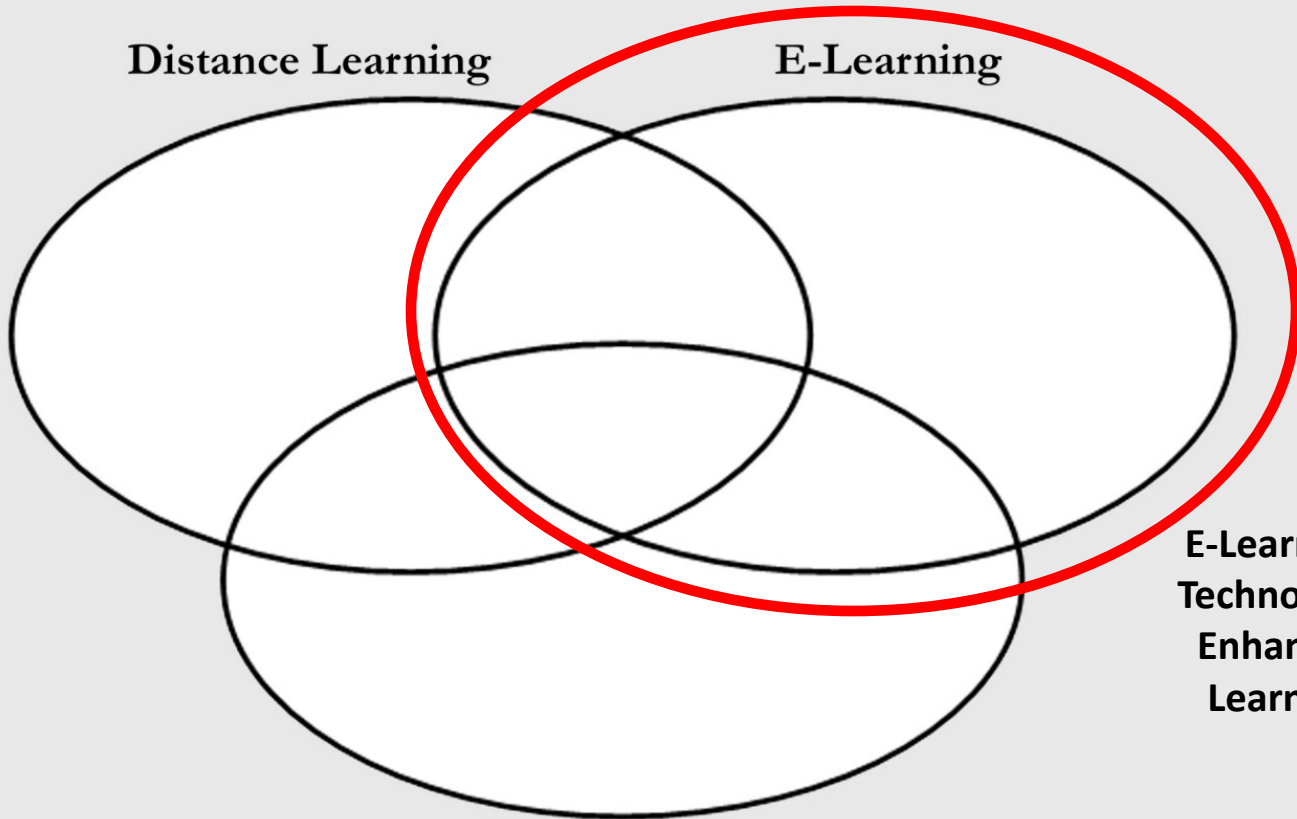




# **What are Innovations in Education?**

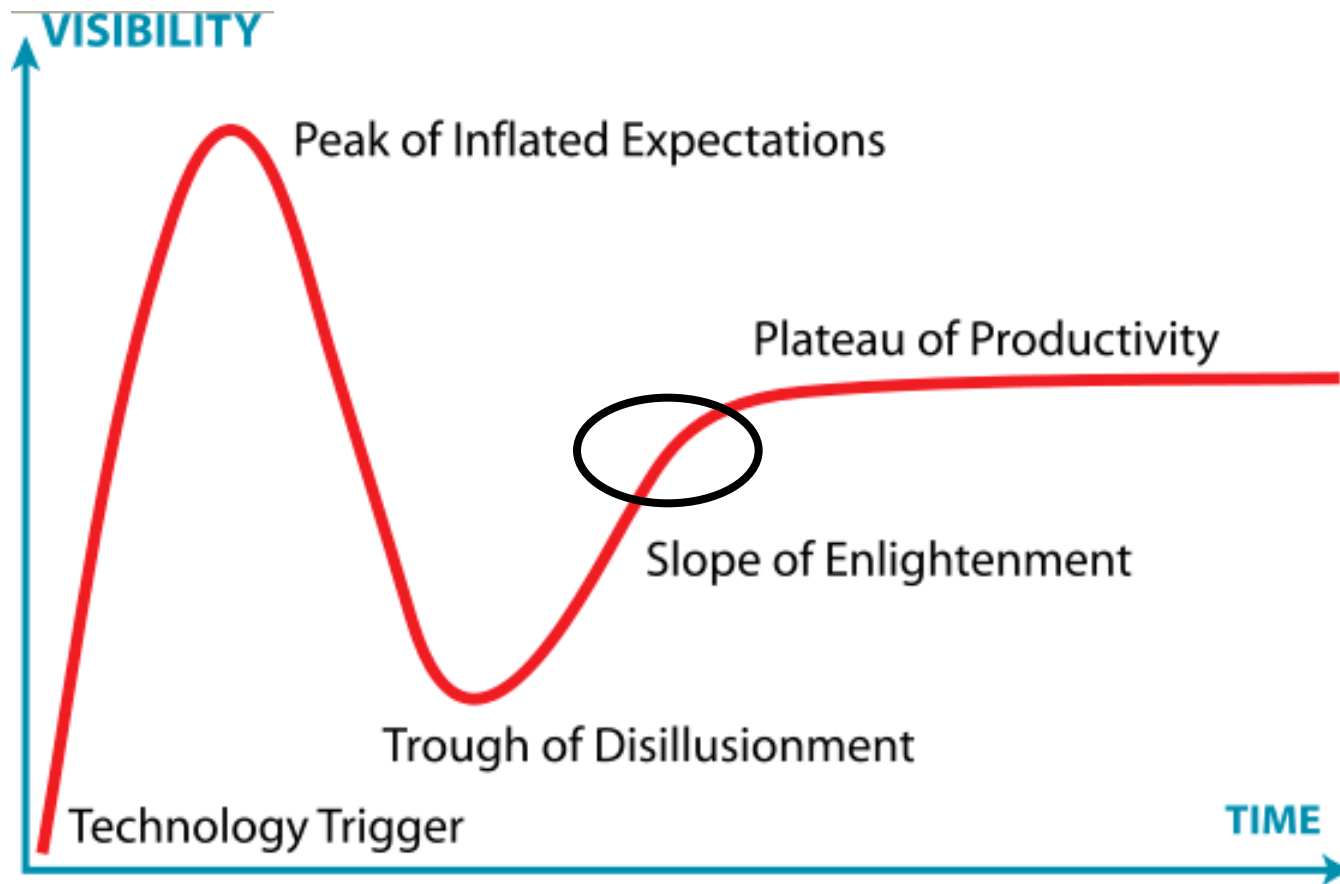
Distance Learning

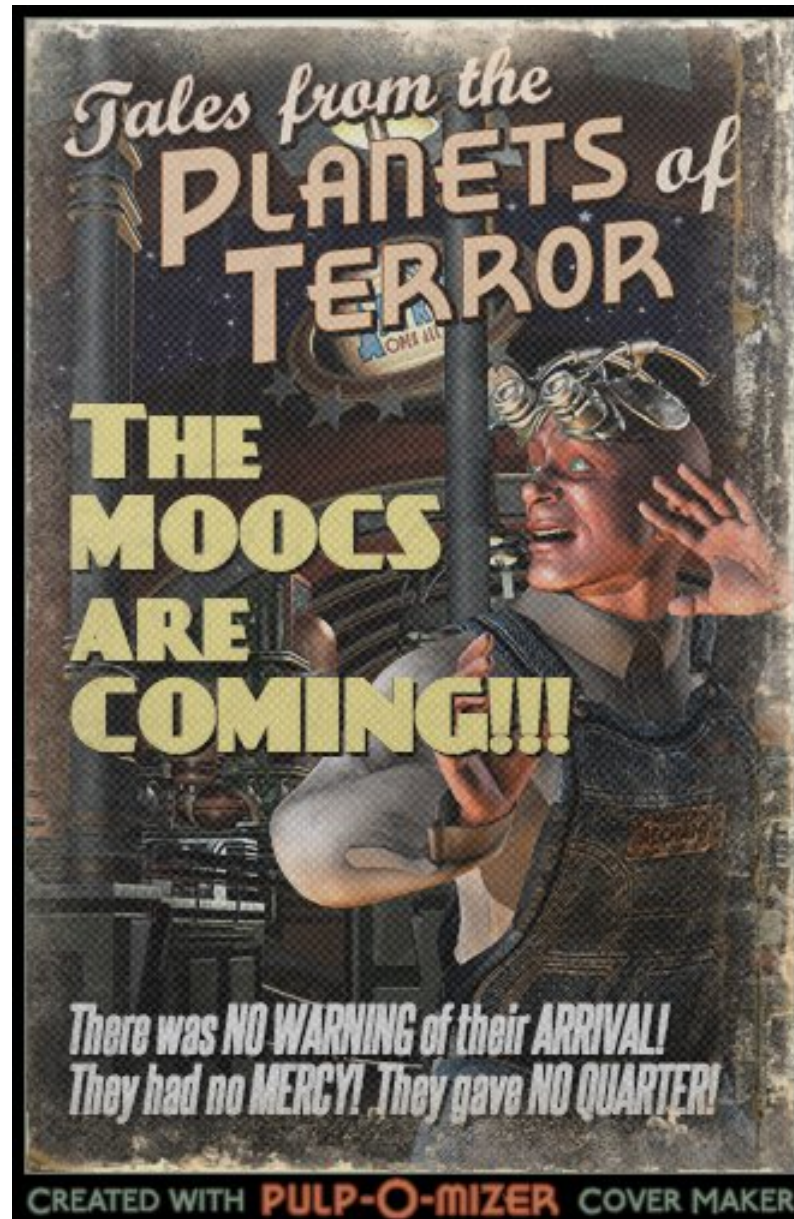
E-Learning



**E-Learning:  
Technology-  
Enhanced  
Learning**

Face-to-Face Learning





**INDESCRIBABLE...  
INDESTRUCTIBLE!  
NOTHING CAN STOP IT!**

# THE MOOC



**SEBASTIAN THRUN** UDACITY COURSERA EDX  
PRODUCED BY DIRECTED BY SCREENPLAY BY  
**STEPHEN DOWNES** **GEORGE SIEMENS** **DAVE CORMIER**  
BY IRVINE H. MULLGATE A TONYLYN PRODUCTION - COLOR BY DE LOUX **ALEC COUROS**



# MOOCs

**cMOOCs vs. xMOOCs (vs. yMOOCs?)**

**Openness?**

**Quality?**

**Tutoring?**

**Completion rate?**

**The big advantage:**

**Mass marketing for E-Learning**

# **Why Open Learning?**





Source: <https://www.flickr.com/photos/opensourceway/>

# Opening Up Education

**European  
Commission:  
DG EAC and  
DG Connect**



[http://europa.eu/rapid/press-release\\_IP-13-859\\_en.htm](http://europa.eu/rapid/press-release_IP-13-859_en.htm)

[http://ec.europa.eu/education/policy/strategic-framework/education-technology\\_en.htm](http://ec.europa.eu/education/policy/strategic-framework/education-technology_en.htm)

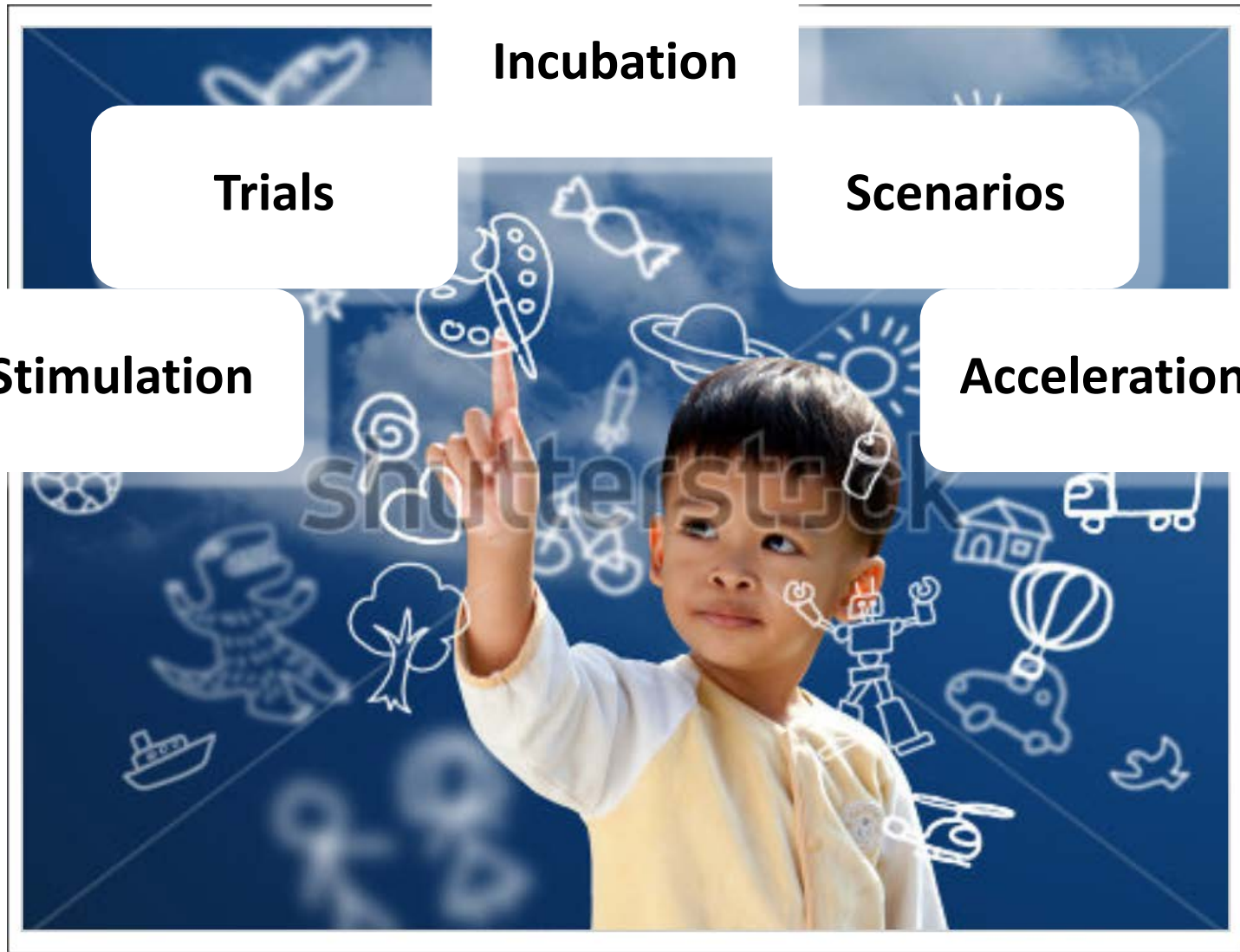
# Open Learning

1. Suitable and **Open Learning Styles** and Designs
2. Suitable and **Open Learning Scenarios** and Environment

(see: Stracke, Christian M. (2013): "Open Learning: The Concept for Modernizing School Education and Lifelong Learning through the Combination of Learning Innovations and Quality"; in: Stracke (Ed.): *Learning Innovations and Quality: The Future of Digital Resources*, Berlin: Logos. p. 15-28.)

# **What are Innovations in Education?**

# Innovation: Bottom up



# Projects for Learning Innovations:

## 1. ODS



[www.opendiscoveryspace.eu](http://www.opendiscoveryspace.eu)

@ 2,000 schools, 51 partners + 27 countries  
+ 10,000 teachers + 15,3 Mio € budget

## 2. Inspiring Science Education

@ 5,000 Schools in whole Europe



[www.InspiringScience.eu](http://www.InspiringScience.eu)

and many more...

[www.qualitydevelopment.eu](http://www.qualitydevelopment.eu)



# OPEN DISCOVERY SPACE



Home | Project | News | Dissemination | Events | Community | Consortium | Contact

**CONTENT PROVIDERS**

**PARENTS**

**POLICY MAKERS**

**TEACHERS**

Welcome to Open Discovery Space

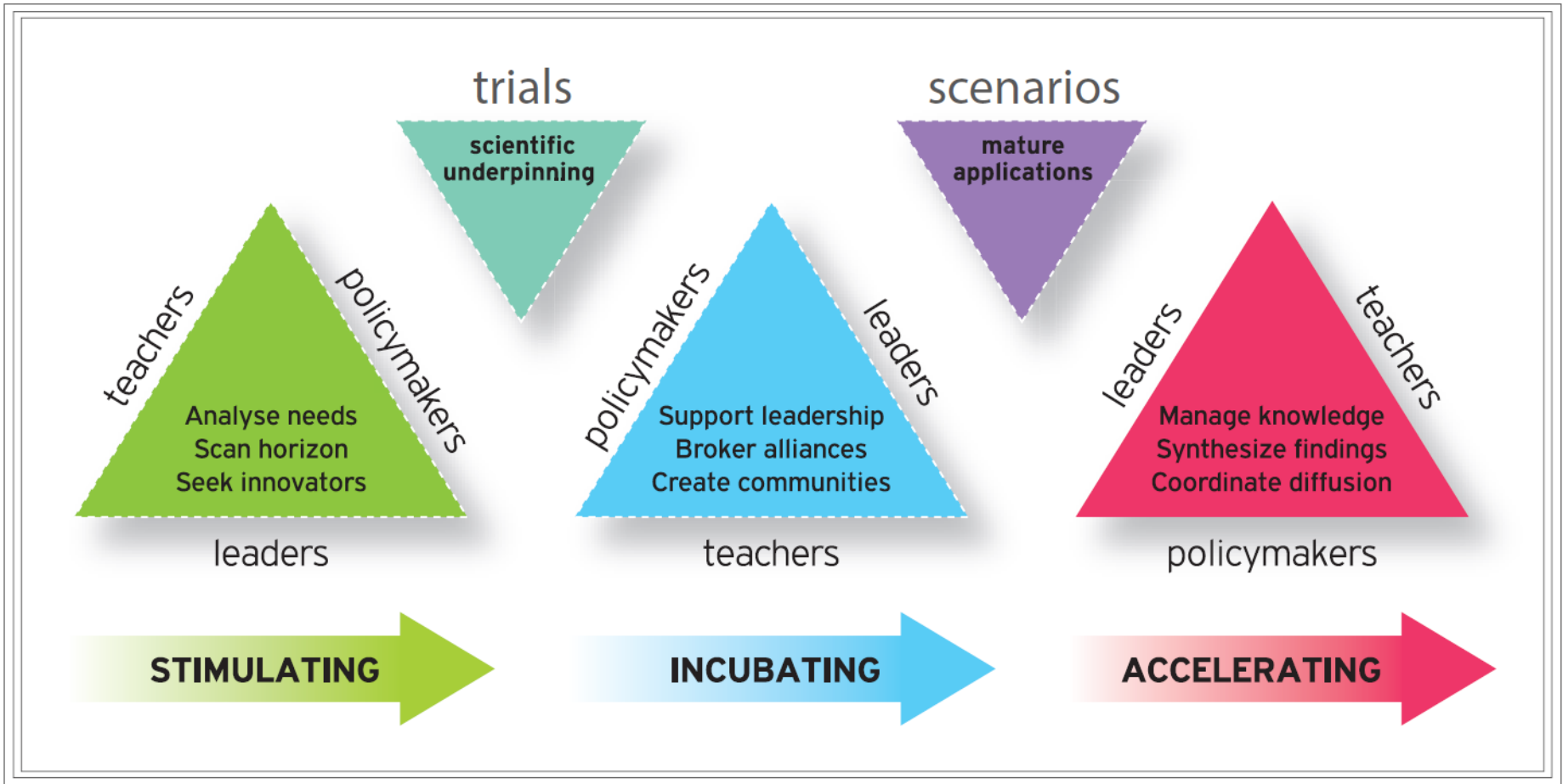
OpenDiscoverySpace: Unique Resources just a click away!

<http://www.opendiscoveryspace.eu>  
<http://portal.opendiscoveryspace.eu>



The Open Discovery Space Project is funded by  
CIP-ICT-PSP-2011-5, Theme 2: Digital Content,  
Objective 2.4: eLearning Objective 2.4

# ODS Innovation Model





# ODS IM: Stimulation



# ODS IM: Trials



# ODS IM: Incubation



Source: Open Discovery Space – D1.1 Innovation Model (Year 2 Addendum)

# ODS IM: Scenarios



# ODS IM: Acceleration





## Welcome

In the framework of the Inspiring Science Education project the consolidation of good practice will be achieved by:

- a) Bringing into the classroom a unique collection of digital resources and tools that are based on real-world problems. The resources will involve students in finding their own problems, testing ideas (from small to big ideas in science), receiving feedback, and working collaboratively with other students or practitioners beyond the school classroom. Advanced eLearning tools will provide scaffolds that enhance learning, support thinking and problem solving, model activities and guide practice, represent data in different ways, and form part of a coherent and systemic educational approach.
- b) Giving students and teachers more opportunities to evaluate the quality of their own thinking and products for feedback, reflection, and revision.
- c) Giving students and teachers the opportunity to interact with working scientists, receive feedback from multiple sources.
- d) Building local and global communities where teachers, teacher trainers, education policy makers, parents, students, practicing scientists and other interested members of society are included in order to expand the learning environment beyond the school walls and expand opportunities for teachers' professional

<http://www.InspiringScience.eu>



The Open Discovery Space Project is funded by CIP-ICT-PSP-2011-5, Theme 2: Digital Content, Objective 2.4: eLearning Objective 2.4

CHRISTIAN M. STRACKE, UDE

Inspiring Science Education (ISE)

UNIVERSITÄT  
DUISBURG  
ESSEN

*Open-Minded*

# **Open Learning for Future Learning**

# Open Learning

1. Suitable and **Open Learning Styles** and Designs
2. Suitable and **Open Learning Scenarios** and Environment

(see: Stracke, Christian M. (2013): "Open Learning: The Concept for Modernizing School Education and Lifelong Learning through the Combination of Learning Innovations and Quality"; in: Stracke (Ed.): *Learning Innovations and Quality: The Future of Digital Resources*, Berlin: Logos. p. 15-28.)



# Open School Learning

1. Open Education  
(innovative education with technologies)
2. Creative Classrooms  
(collaboration with moderation)

# Open School Learning

Home Project News Dissemination Events Community Consortium Contact

CONTENT PROVIDERS



PARENTS



POLICY MAKERS



TEACHERS



Welcome to Open Discovery Space

OpenDiscoverySpace: Unique Resources just a click away!

[www.opendiscoveryspace.eu](http://www.opendiscoveryspace.eu)

inspiring SCIENCE education

Search... Search

HOME ABOUT PARTNERS NEWS CONTACT

Connecting Formal & Informal Learning Settings

Welcome

In the framework of the Inspiring Science Education project the consolidation of good practice will be achieved by:

- a) Bringing into the classroom a unique collection of digital resources and tools that are based on real-world problems. The resources will involve students in finding their own problems, testing ideas (from small to big ideas in science), receiving feedback, and working collaboratively with other students or practitioners beyond the school classroom. Advanced eLearning tools will provide scaffolds that enhance learning, support thinking and problem solving, model activities and guide practice, represent data in different ways, and form part of a coherent and systemic educational approach.
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- d) Building local and global communities where teachers, teacher trainers, education policy makers, parents, students, practicing scientists and other interested members of society are included in order to expand the learning environment beyond the school walls and expand opportunities for teachers' professional development.

<http://inspiring-science-education.net/node/1>

[www.InspiringScience.eu](http://www.InspiringScience.eu)

# Open Academic Learning

1. Open Higher Education  
(innovative education with technologies)
2. Scientific Working Groups  
(cooperation with professors as enablers)

# Open Lifelong Learning

1. Open Training  
(innovative non-formal training with ICT)
2. Workplace Learning  
(communities with peer-support)

# **How to Participate?**

# LINQ

**The leading European and  
international Conference on  
Learning INnovations & Quality**

[www.learning-innovations.eu](http://www.learning-innovations.eu)

# LINQ 2013



**Our Vision:  
Open Learning for best  
future Learning Innovation  
and Learning Quality!**



Please use: #LINQ2013  
Follow: @LINQ\_Conference





# LINQ & EIF 2014



## Openess: Declaration of Crete!

Common ICORE and OEC Workshop



[www.learning-innovations.eu](http://www.learning-innovations.eu)



Please use: #LINQ2014  
Follow: @LINQ\_Conference

# ICORE

## ICORE: International Council for Open Research and Open Education

**15th May 2013 in Rome  
(evening before LINQ 2013)  
Join the discussions and  
apply as ICORE member!**



**[www.ICORE-online.org](http://www.ICORE-online.org)**

# ICORE

## ICORE: International Council for Open Research and Open Education

**Online Meetings and  
Wiki for Collaboration!  
Next ICORE Event at ICCE:  
1st December 2014 (in Nara, Japan)**



[www.ICORE-online.org](http://www.ICORE-online.org)

# Conclusions

**Quality Education  
through  
Innovation & ICT:**

**Opportunities  
or Contradiction?**

**Quality Education  
through  
Innovation & ICT:  
Opportunities!**

**Quality Education**

**through**

**Innovation & ICT**

**Innovation & ICT  
can help ...**

**but are only means**



# **Change in Education!**

**Quality**

**Quality  
in Education!**

**... with fun!**



**Quality: Most important  
... and "new pedagogy" is  
important just the same!**



# **Towards Open Learning**

**Let us Opening up Learning,  
Education and Training for ALL!**



# Further References

Stracke, Christian M. (2013): "Open Learning: The Concept for Modernizing School Education and Lifelong Learning through the Combination of Learning Innovations and Quality"; in: Stracke, Christian M. (Ed.): *Learning Innovations and Quality: The Future of Digital Resources*, Berlin: Logos. p. 15-28.

Stracke, Christian M. (2013): "The Evaluation Framework for Impact Assessment"; in: *Proceedings of 6th International Conference of Education, Research and Innovations 2013* [= ICERI 2013]. Madrid: IATED. p. 4654-4663.

Stracke, Christian M. et al. (2013): "Open School Learning. A vision to improve European schools towards 2030 – using the results of the Open Discovery Space project"; in: *OPEN EDUCATION 2030. JRC-IPTS Call for Vision Papers. Part II: School Education*. Sevilla: JRC. p. 99-104.

All also online available at: <http://www.qualitydevelopment.eu/docs>

# Further References

- Stracke, Christian M. (2012): "Learning Innovations and Learning Quality: Relations, Interdependences, and Future"; in: Stracke, Christian M. (ed.) (2012): *The Future of Learning Innovations and Learning Quality. How do they fit together?* Brussels: Gito. p. 13-25.
- Stracke, Christian M. (2012): "Competences and skills for learning-outcome orientation: Competence development, modelling, and standards for human resources development, education and training"; in: 华东师范大学学报(自然科学版) *Journal of East China Normal University*. Vol. 2012 (2). Shanghai: ECNU. p. 115-130.
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All also online available at: <http://www.qualitydevelopment.eu/docs>



# Further References

- Stracke, Christian M. (2011): "Competences and Skills in the Digital Age: Competence Development, Modelling, and Standards for Human Resources Development"; in: *Proceedings of the International Conference on Metadata and Semantics Research Conference (MTR 2011)*, Berlin/ Heidelberg: Springer. p. 34-46.
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- Stracke, Christian M. (2010): "Quality development and standards in learning, education, and training: adaptation model and guidelines for implementations"; in: *Информатизация образования и науки [= Информике (Informika), ISSN 2073-7572]*; Vol. 7 (3), 2010. Moscow (Russian Federation), S.136-146.
- All also online available at: <http://www.qualitydevelopment.eu/docs>

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Stracke, Christian M. (2006): "Process-oriented Quality Management", in: Ehlers, U.-D./ Pawlowski, J. M. (Eds.): *Handbook on Quality and Standardisation in E-Learning*. Berlin: Springer. p. 79-96.

All also online available at: <http://www.qualitydevelopment.eu/docs>

# Thank you very much for your attention!

## Your Questions?

### Christian M. Stracke

[christian.stracke@uni-due.de](mailto:christian.stracke@uni-due.de)



Elected Chair ISO PC 288 "QM for LET"

<[www.learning-standards.eu](http://www.learning-standards.eu)>

Elected ISO-Convener for QM and QA in LET

<[www.sc36.org](http://www.sc36.org)>

Elected Chair CEN TC 353 "ICT for LET"

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