

# Submission #8

## Personal information

**Name** Adrian Schofield

**Organisation** JCSE

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**Country/region** South Africa

**Gender** Male

**How would you define the stakeholder community or communities to which you belong?** Academic

## Questions

### 1. What are your priorities for issues that should be addressed through the Internet Universality framework in each of these five categories?

Rights	Freedom of access to information, freedom of speech, protection from cyber crime
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Openness	Choice of service providers.
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Accessibility	Affordable access with affordable devices.
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Multistakeholder participation	Civil society, business and government sharing responsibility for policy-making and implementation.
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Cross-cutting indicators	Status of health, education and economic activity.
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### 2. Are there any existing indicators with which you are familiar that you think it would be useful to include in the ROAM indicators framework?

Rights	Not sure
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Openness	Coverage: 2G, 3G, LTE, LTE-A, 5G
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Accessibility	Penetration rates: mobile; fixed line, FTTx
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Multistakeholder participation	IGF
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Cross-cutting indicators

Not aware

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**3. What do you think are the most important gaps in data/evidence required for monitoring Internet Universality and the ROAM principles? What approaches do you think could help to address these in your country, region or area of work?**

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Rights	Our laws are OK but there is little ongoing research about their effectiveness.
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Openness	We are moving into a more open era but there is no formal reporting mechanism in place yet.
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Accessibility	I think we have access to relevant data.
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Multistakeholder participation	In theory, we have MSP in place but it is mostly lip service to the principle rather than effective participation.
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Cross-cutting indicators	Much more work needs to be done to collect data in these areas.
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**4. What experience or views do you have of indicators relating to the Internet which are concerned with gender and with children and young people?**

None

**5. How do you think you might use the indicator framework for Internet Universality once it has been developed?**

To track progress of Internet penetration in relation to other indicators such as skills development, education and socio-economic development.

**6. How do you think that other stakeholders might use the framework?** To promote access and guide policy development.

**7. Please add any other comments that you think will be helpful to UNESCO in developing the indicators framework.**

Examine each government's allocation for responsibility for ICTs. Is it a single department? Is it a significant member of Cabinet? Is there a strong support for use of ICTs in service delivery and government's internal operations? Are ICTs used for control of the citizens or facilitation of socio-economic development?

**8. Please upload any documents that you think will be helpful here.**