# **United Nations Development Assistance Framework**

# for the Republic of Kazakhstan

2005-2009

March 2004

# **Executive Summary**

The *United Nations Development Assistance Framework (UNDAF)* is designed to provide a collective, coherent and integrated United Nations System response to national priorities and needs within the framework of the Millennium Development Goals (MDGs) and other commitments, goals and targets of the Millennium Declaration, and decisions adopted at other international conferences and summits and through major United Nations conventions.

The current UNDAF, already the second one for Kazakhstan, is the result of an ongoing consultative process, both within the United Nations System and with the Government and numerous development partners. Guided by the Millennium Development Goals (MDGs), as well as national priorities outlined in the National Strategy Kazakhstan 2030 and the Strategic Plan of Development Kazakhstan 2010, the UNDAF translates key objectives of the development assistance into a common operational framework. UNDAF thus will serve as a basis upon which individual United Nations Agencies, Funds and Programs will formulate their actions for the period 2005- 2009 in Kazakhstan.

The UNDAF focuses on three inter-related areas of cooperation where the United Nations System can utilize its accumulated experience, technical expertise and financial resources towards achievement of the MDGs: (i) Developing pro-poor policies; (ii) Ensuring quality of life for all; and (iii) Good governance and participatory development.

# **Mission Statement** of the United Nations Country Team in Kazakhstan

The United Nations Country Team works in close partnership with the Government, civil society and the donor community to improve the lives of the people of Kazakhstan.

We hereby endorse the UNDAF and pledge to support the realization of national priorities, Millennium Development Goals and other international commitments undertaken by Kazakhstan.

Further coordinating and mutually reinforcing our efforts, we shall increase impact of the United Nations development assistance and ensure synergy with our development partners, serving the bests interest of the people of Kazakhstan.

At all times, we shall be guided by the United Nations ideals and principles.

Mr. Fikret/Akcura, UN Resident/Coordinator UNDP/UNFPA Resident Representative

ILO, Mr. Talgat Umirzhanov

UNDPI, Mr. Vladimir Polyakov

CR. Mr. Yusaku Hanyu

UNIFEM, Ms. Damira Sartbaeva

UNAIDS, Mr. Rudick Adamian

ium Haque

Juan Aguilar

WHO, Ms. Gulnara Ismankulova

# **SECTION 1: INTRODUCTION**

Human development is likely to improve when Governments, civil society, United Nations organizations and development partners concentrate their human and financial resources – and their efforts – on realizing a set of clearly articulated goals. Such ambitions are embodied in the eight Millennium Development Goals for 2015, which are universally accepted targets for improved quality of life for the Earth's 6 billion people. Each goal, known as an MDG, addresses an aspect of poverty reduction; as all MDGs are closely inter-related, multisectoral and simultaneous responses that tackle all goals are required.

To assist the Government of Kazakhstan in meeting these global targets as well as national priorities, the United Nations System will better coordinate and integrate its efforts at the country level through the strategic tool of this United Nations Development Assistance Framework 2005-2009, or UNDAF. The United Nations System will pay particular attention to the social dimensions of the country's economic and political transformation and will promote increasing participation of the non-state sector of Kazakhstan society, encouraging active public participation and partnership. Keeping in mind the United Nations Agencies' own distinct mandates, competencies and resources, the UNDAF serves as the basis for individual organizations' Country Programs, which support expected UNDAF outcomes.

Although the United Nations System provides a relatively small proportion of Official Development Assistance to Kazakhstan as compared with other donors, its unique diversity represents the heart of its strength. Drawing on its well-deserved reputation as an "honest broker", the United Nations Country Team was able to engage all development stakeholders in the UNDAF process -Government, donors, non-governmental organizations, and interested institutions - to an extent not found in most countries. With the participation of numerous non-United Nations development partners, the Expanded UN Thematic Groups then further developed indicative Country Program Outcomes and expected partnership arrangements. Fruitful and participatory discussion in a joint UNCT-Government meeting resulted in strengthened linkages between anticipated Government efforts and the United Nations System operations during the UNDAF cycle. In a series of retreats, the Country Team refined the draft UNDAF, estimated financial resources available for 2005-2009 and identified resource mobilization targets. To further promote coordination and enhance complementarities, the Country Team invited the donor community and civil society representatives to review the draft UNDAF and share information on their respective plans and resources. Thus, not only does the UNDAF provide a framework for future collaboration, but it is also a result of a comprehensive, participatory and dynamic process that ensures learning from past performance.

It should be noted that with political, social and economic life of Kazakhstan rapidly evolving, predicting the environment of the country six years after the writing of this document is no easy task. At the same time, a certain constraint for making predictions exists in some development areas because of significant discrepancies between official statistics and other available data.

At the first Joint Strategy Meeting in February 2004, hosted by the Ministry of Foreign Affairs UN Agencies and representatives of the Government discussed the final draft of the UNDAF and draft Country Program Documents of UNDP, UNFPA and UNICEF. The Government endorsed the UNDAF and draft CPDs, which are based on the UNDAF and intrinsically linked to it. The Government commended the UN Country Team for its close cooperation with all national

counterparts in the course of UNDAF preparation and for its active engagement of non-UN donors in the process. The Government also expressed satisfaction with the stronger focus of the new UNDAF and its close alignment with the national priorities and the Millennium Development Goals.

# **SECTION 2: RESULTS**

#### 2.1 National Development Goals, Strategies and Priorities

The development agenda for Kazakhstan is focused on narrowing the gap between the wealthy and the poor, as well as on enhancing human security by reducing vulnerability, improving delivery of social services, recuperating environmental situation, strengthening civil society participation and improving the institutional capacity of the state. These strategic issues are reflected in the long-term national strategy Kazakhstan 2030 and the mid-term development plan Kazakhstan 2010 that underpin long-term priorities.

#### 2.2 Strategic Areas of Development Cooperation

Kazakhstan's first MDG Report, produced jointly by the Government and the United Nations System in 2002, found that the country is unlikely to achieve four of the seven MDGs by 2015. It pointed out that while Kazakhstan had made significant progress over the past few years, the challenge of meeting the Millennium Development Goals would require a sustained effort and investment over the coming years. Based on these findings and an extensive analysis of key development issues conducted during the CCA process, consensus was reached on three priority areas of UNDAF cooperation. In all three areas, the United Nations System offers a comparative advantage with regard to achieving tangible progress towards the MDGs, drawing on its successful practices and lessons learned as well as its ability to facilitate efficient aid coordination. The priority areas are:

- Developing pro-poor policies;
- Ensuring quality of life for all; and
- Promoting an enabling environment for democratic governance and the broadest participation of citizens in national development.

As noted in the CCA, Kazakhstan and other ex-Soviet republics, undergoing transformations for the past decade, have to face side effects of transition to a market economy. Most important ones are the increased poverty, regional disparities and social stratification which, coupled with disintegration of public services, all lead to diminished quality of life for the majority. This, in turn, may offset the gains of reforms and threaten national stability. The time is ripe for coordinated and collaborative efforts to address multiple and complex causes of these problems. A sound policy aimed at assuring that all people across all regions benefit from the increasing prosperity of the country must shape the core of these efforts. A good regulatory framework favouring the vulnerable, disadvantaged and those at risk on the one hand, and a provision of quality basic social services accessible to all regardless the ability to pay on the other hand, will help break the vicious circle of poverty to ultimately ensure quality of life for all. Lastly, good governance and participatory development will be the mechanism through which an effective coalition of the state, private sector, civil society, donor community and United Nations System can deliver Kazakhstan's citizens from poverty.

To ensure a rights-based approach that leads towards achievement of the MDGs, the United Nations System will focus on the most vulnerable groups of society, with explicit provisions on ensuring their free, active and meaningful participation in decision making. Moreover, to contribute to the reduction of regional disparities that underlie much of the poverty in Kazakhstan, the United Nations System will target resource-poor regions as much as possible. Importance will be attached to effective links and relationships between Government, civil society and the private sector, through support to decentralization initiatives across different sectors.

## **2.3 Expected Outcomes**

#### 2.3.1 Developing Pro-Poor Policies

One of the most critical issues in empowering the poor is the need to create an enabling environment for them to participate actively in, and equally benefit from, the political, social and economic development process, and development of pro-poor policies is crucial to achieving this.

Environmental conditions have important social and economic consequences that affect the quality of life, especially for the poor. Plethora of environmental problems in Kazakhstan has had a negative impact on income-generating capacity, exacerbating poverty and fuelling regional disparities. Moreover, the continuing environmental degradation causes deterioration of health status of the people, threatening the well-being of the entire nation.

In this priority area, the United Nations System anticipates the following outcome of its development assistance:

#### <u>UNDAF Outcome 1</u>: *Reduced (income and human) poverty at national and sub-national levels*

Integrated assistance will be provided in this area through:

- Strengthening the capacity of the Government for reducing poverty, achieving MDG targets, and monitoring its progress to these ends;
- Ensuring protection of vulnerable, disadvantaged and those at risk, including HIV positive;
- Mainstreaming population issues into the national development agenda;
- Introduction of an environmentally sustainable development approach in the national development agenda and linking it to poverty; and
- Increasing livelihood opportunities for the poor through expanded access to natural resources and sustainable energy.

<u>Gender issues</u> are associated with all expected outcomes of UNDAF. It was therefore suggested to identify gender as cross-cutting dimension. In this regard, an outcome of the proposed assistance will aim at strengthening the legislation and policies enabling the promotion of gender equity, equality and the advancement of girls and women.

#### 2.3.2 Ensuring Quality of Life for All

Coordinated development assistance is required to help the Government meet the immediate needs of the Kazakhstan's population, improve living standards and ensure that the most vulnerable and disadvantaged are reached by health care, education and social protection. The poor and underserved, especially women and children, need basic and better-quality services. Better management of the deteriorating health care and education systems – particularly in rural areas – can help break the cycle of ill health, declining learning achievement and poverty.

The following outcome was selected for this UNDAF priority area:

## <u>UNDAF Outcome 2</u>: Improved access to quality basic social services

Three of the four MDGs that Kazakhstan currently considers as unlikely to achieve are directly related to this priority area, namely reducing child mortality, improving maternal health and reversing the incidence of HIV/AIDS, tuberculosis and other major diseases. United Nations assistance for dealing with issues under Outcome 2 will be focused on:

- Strengthening enabling regulatory framework for more efficient delivery of public health and education services;
- Promoting improved public health management capacity;
- Strengthening and expanding the delivery of client-friendly basic public health services, especially to vulnerable groups, including MCH, RH and HIV/AIDS;
- Disseminating and improving the knowledge, skills, behaviors and practices in the areas of MCH, RH, HIV/AIDS and child care down to the community and family levels;
- Strengthening the education management capacity at national and sub-national levels; and
- Creating in selected areas child- and youth-friendly learning environment with emphasis on life skills and prevention of HIV/AIDS.

#### 2.3.3 Governance and Participatory Development

The key national documents of Kazakhstan all point to the centrality of governance for the advancement of other reforms. Nonetheless, governance reform has been one of the most difficult and protracted components of Kazakhstan's transformation.

It is equally important to ensure that resource management skills and responsibilities are strengthened at both the central and local levels, and that hierarchical mentality evolves into one focusing on service delivery geared towards improving the quality of life for all. At the same time, despite *separata* positive developments, participation of civil society in policymaking, implementation and monitoring remains rather marginal, and thus, so is its ability to advance and protect interests of various social groups. One of the primary objectives in this field is to promote participatory development, thereby improving the governance process.

Expected outcome in this area is:

# <u>UNDAF Outcome 3</u>: Enhanced professional capacity, transparency and accountability of the governance structure and participation of civil society in decision-making

Broadly defined, this thematic area covers a wide range of challenges. Within the scope of Outcome 3, United Nations Agencies, in partnership with other donors, will collaborate in the following areas:

- Improving the performance, effectiveness and transparency of public administration at central and local levels;
- Improving the effectiveness of the Legislature's performance at both central and regional levels;
- Enhancing the protection of human rights of citizens through improved performance of the human rights institutions and implementation of the MDGs and other commitments related to UN conventions, summits and conferences;
- Enhancing capacities of civil society to better represent the interests of various social groups.

#### 2.4 Cooperation and partnership strategies

As noted throughout, the needs and expectations for sustainable human development in Kazakhstan call for multidimensional partnerships: with the Government, among United Nations Agencies, and with other development partners, including civil society. Therefore, coordination within the UNDAF process has been expanded to include numerous non-United Nations members of the donor community. The following complementary and collaborative strategies will be pursued in the interest of furthering concerted efforts towards realizing national priorities:

- Strengthened partnerships for policy development, coordination, monitoring and evaluation;
- Joint dialogue with the Government for creating an enabling environment for civil society organizations; and
- Increased focus on upstream policy analysis.

These strategies will be further refined during the UNDAF implementation through the coordination mechanisms discussed in Section 5. Some may require collaborative programming or funding; others will be a matter of concerted facilitation of access to data and collaborative research. The commonality is in interactive working with the Government and civil society of Kazakhstan to deliver assistance effectively.

# Section 3: ESTIMATED RESOURCE REQUIREMENTS

The estimated financial resources required by the United Nations System for its contribution to the achievement of each expected UNDAF outcome are presented in the Results Matrix. These contributions include projected resources that each United Nations Agency plans to raise and make available during the next programming cycle to support corresponding outcomes in its Country Program.

The total anticipated resources in support of UNDAF objectives are *US\$ 17,180,000*. About 53.5% of the total resources will be spent within the focus area of pro-poor policy development, 32% on ensuring quality of life for all, and 14.5% on good governance and participatory development. Moreover, UN Agencies plan to mobilize additional *US\$ 16 mln* for the achievement of expected UNDAF outcomes.

It should be noted that the above figures are currently only indicative. The actual resource commitments will be made only in country programs or project documents, according to the procedures and approval mechanisms of each Agency.

# **SECTION 4: IMPLEMENTATION**

## 4.1 Harmonization of Programs

In 2000, the first year of the first UNDAF cycle, all United Nations Agencies started their respective program cycles. UNDP, UNICEF and UNFPA are harmonized with the UNDAF timeframe of 2005-2009. However, because the duration of the cycles varies, some Agencies work on a biennial basis, while the program cycles of others are annual. Still, provisions of the UNDAF will be implemented through the individual Country Programs and other cooperation frameworks, which will specify how they contribute to UNDAF outcomes.

### 4.2 Development Coordination Mechanisms

Under the leadership of the Resident Coordinator, regular Country Team meetings will further facilitate information exchange and promote strengthened partnerships in joint programming as well as in administrative areas. The United Nations Thematic Groups (TGs) will be reshaped to align with key UNDAF intervention areas and will serve, under the chairmanship of lead Agencies, as the main coordination mechanism for the UNDAF implementation. The Office of the UN Resident Coordinator will assist the Country Team and Thematic Groups in ensuring effective coordination and collaboration.

The United Nations System will continue to facilitate dialogue between the Government and the donor community on issues of common interest, building a common vision critical for the successful implementation of the UNDAF. In particular, it will support Government initiatives to empower key governance institutions to facilitate accountable, transparent and open national decision-making and program implementation.

At the same time, the crucial cooperation between multilateral and bilateral donors will be further enhanced through a number of coordination forums at different levels, primarily Expanded UN Theme Group meetings, regular donor meetings and thematic Donor Round Table Meetings.

# SECTION 5: MONITORING AND EVALUATION (M&E)

A clear monitoring and evaluation plan is essential for effective implementation of the UNDAF. To this end, UNDAF M&E Framework was developed, which lists quantitative and qualitative indicators and baselines for each UNDAF Outcome and related CP outcomes. Joint monitoring of progress will allow United Nations Agencies, individually and collectively, to assess their strengths and weaknesses and make necessary adjustments to their activities. M&E Program Cycle Calendar of all major M&E activities in each strategic area of cooperation will be developed, integrated into the UNDAF, implemented and revised as necessary by the UN Theme Groups.

## 5.1 Internal Reviews

Annual work plans, M&E Program Cycle Calendar and regular reports of the UN Expanded Theme Groups will serve as the primary instruments for UNDAF monitoring and evaluation.

Joint preparation by the UNCT of annual reports of the Resident Coordinator will be one of the main means for internal evaluation and reporting on UNDAF implementation.

## 5.2 Joint Reviews

A joint midterm evaluation by the Government, United Nations System and other development partners will be conducted at the midpoint of the UNDAF cycle (2005-2009), synchronized as much as possible with the Agencies' midterm Country Program reviews. This will provide an opportunity for any mid-course adjustments to ensure that United Nations efforts remain focused on national priorities.

Similarly, a joint end-of-cycle evaluation of the UNDAF will be carried out. This will be undertaken with the objective of obtaining substantive feedback on the achievement of stated UNDAF outcomes in each priority area. It will focus on (1) the Agencies' contribution towards enhancing effectiveness of the United Nations System; and (2) how much associated outcomes together have, or have not, contributed to the national development. Achievements, lessons learned and best practices, as well as constraints encountered, will be disseminated to inform the design of the next UNDAF.

#### MONITORING AND EVALUATION FRAMEWORK

#### UNDAF Outcome 1: Reduced (income and human) poverty at national and sub-national levels

#### Indicators:

- 1. Closing the gap for MDG 1 toward full achievement by 2015
- 2. Closing the gap for MDG 7 toward full achievement

#### **Baseline:**

- 1. In 2002 proportion of population below subsistence minimum comprised 24.2%; proportion of population with income below food basket cost 8.9%.
- Proportion of land area covered by forest 4%; Ratio of area protected to maintain biological diversity to surface area – 3%; per capita carbon dioxide emissions – 12.2 tons (1996); proportion of population without sustainable access to improved water source, urban and rural – 15% and 27% (2000).

#### Source: MDGR, CCA

UNDAF Outcomes	Indicator(s) and Baselines
<u>CP outcome 1</u> The Government is more capable of reducing poverty, achieving MDG targets, and monitoring its progress to these ends	Indicator: Allocation from national budget to poverty alleviation initiatives. Baseline: In 2002, despite impressive economic growth, public spending in the social sector remained low: healthcare was 1.9%, education was 3.2%, and social services were 5.4% of GDP.
<u>CP Outcome 2</u> Vulnerable groups are better protected	<ul> <li>Indicator: Number of national policies and legislation passed and implemented;</li> <li>% of professionals trained and practicing the standards to ensure child protection measures;</li> <li>% of cities using a system of identification, referral, rehabilitation of child victims of abuse, neglect.</li> </ul>
	Baseline: Law on Medical and Social-Pedagogic Correctional Support to Children with Special Needs and Law on Rights of the Child approved by the Parliament (2002); No established standards for community social work system (2002); % of cities and % professionals baseline will be established in 2005.

UNDAF Outcomes	Indicator(s) and Baselines
CP Outcome 3	Indicator: Number of ministerial development plans
	incorporating population concerns thoroughly.
Population and development issues	Baseline:
mainstreamed in all development plans and programs	P&D concerns articulated in long and medium terms strategies Kazakhstan 2030 & 2010, National Plan for
programs	Advancement of Women, National Programme on Poverty Eradication for 2003-2007, National Programme on
	Counteracting AIDS Epidemic for 2001-2005 and
	respective sectoral plans (military, internal affairs,
	education, penitentiary), Concept Paper on National
	Demographic and Migration Policy (draft), National
	Environmental Action Plan (2002).
<u>CP Outcome 4</u>	Indicator: The existence of a national strategy on
A comprehensive approach to sustainable	sustainable development (NSSD).
development is integrated into national	Baseline: A National Environmental Action Plan was
development planning and linked to poverty	developed and approved in 1999.
	At WSSD, Kazakhstan committed to preparing a national strategy on sustainable development (NSSD).
CP Outcome 5	Indicator: The amount of energy produced through
	renewable sources.
Livelihood opportunities for the poor are	<b>Baseline:</b> In 1999, the percent of energy consumption
increased through expanded access to natural	from renewable resources was 1.5% of total consumption (or 527 tons of oil equivalent).
resources and sustainable energy	
Cross-cutting CP Outcome 6	Indicator: # of women MPs; Male/female average wage ratio.
Legislative base and policy for promotion of	Baseline:
gender equality and the advancement of	Proportion of seats held by women in national parliament:
women strengthened	11.2% (1999);
	Women's average wage as percent of men's comprised
1	
	61.4% (2000) and 58.8% (2001).
	The National Action Plan on Improving the Status of
	The National Action Plan on Improving the Status of Women, approved in 1999;
	The National Action Plan on Improving the Status of
	The National Action Plan on Improving the Status of Women, approved in 1999; The Concept of Gender Policy of the RK Government,

# <u>UNDAF Outcome 2</u>: Improved access to quality basic social services Indicators:

#### 1. Closing the gap for MDG 2 toward full achievement by 2015

- 2. Closing the gap for MDG 4 toward full achievement by 2015
- 3. Closing the gap for MDG 5 toward full achievement by 2015
- 4. Closing the gap for MDG 6 (Target 7&8) toward full achievement by 2015

**Baseline**: In 2002, registered HIV cases equalled to 3257, HIV incidence (newly registered cases) – 735; incidence of TB - 155.7 (2001).

Source: MDGR, CCA

UNDAF Outcomes	Indicator(s) and Baselines		
<u>CP outcome 7</u> Enabling regulatory environment for more efficient delivery of public health and education services strengthened	<ul> <li>Indicator:</li> <li>Unmet needs for FP services reduced by 50%;</li> <li>Increased CPR by 30%;</li> <li>Attendance rate of RH services at PHC level increased by 50%;</li> <li>% of families who have access to fortified flour products (by rural/urban);</li> <li>% of families who have access to USI products (by rural/urban);</li> <li>% families who have access to services utilizing the CP-supported Basic PHC/MCH Package (by rural/urban);</li> <li>The percentage of children under 5 who receive complete immunization, by antigen, by oblast/by rayon.</li> <li>Baseline:</li> <li>Fortified flour was not available in Kazakhstan (2002);</li> <li>Unmet needs for FP services: 8.7 % - married women (DHS, 1999);</li> <li>29% using iodized salt (urban: 31.3%; rural: 26.2%) (DHS, 1999);</li> <li>CPR – 35.8% - all women of reproductive age and any method of modern contraception (MoH, 2002);</li> <li>Immunisation coverage against 6 antigens over 95%;</li> <li>Access and Quality of Health Care Services Study' 2003 - financial problems in accessing health services:</li> <li>Rural: always: 23.6; partly: 53.1</li> <li>Urban: always: 53.1; partly: 40.1.</li> </ul>		
<u>CP Outcome 8</u> Public health management capacity improved	Indicator: % increase in financial resources allocated to public health services. Baseline: Public Expenditures on Health: 1.9% of GDP in 2002; Regional disparities on per/capita expenditures (2003).		

UNDAF Outcomes	Indicator(s) and Baselines	
<u>CP Outcome 9</u> Delivery of client-friendly basic public health services, especially for vulnerable groups, including MCH, RH and HIV/AIDS, strengthened and expanded	<ul> <li>Indicator: # or % young people who have access to and use service utilizing the UNICEF supported YFS Package (by rural/urban); % of young peer educators, including especially vulnerable peer educators.</li> <li>Baseline: No YFS as per the required standards (YFS Mapping Report; 2003)</li> </ul>	
<u>CP Outcome 10</u> Knowledge, skills and practices on MCH, RH, HIV/AIDS and child care are improved at community and family level	Indicator: % of children in pilot area age 0-3 enrolled in family based ECD (by rural/urban and by gender) % of children in pilot area age 4-6 enrolled in group ECD programme (by rural/ urban, and gender) % of parents with knowledge and skills on child care and development <b>Baseline:</b> Pre-school coverage (October 2003): 0-3 years old: 7.5% 3-4 years: 15% 5-6 years: 63% Parents knowledge and skills on ECD (as per the KAPB baseline study 2003): 16% knows safety measures to prevent injuries. 65% practice tight swaddling 55% read to the child 94% have taken their children to immunization	
<u>CP Outcome 11</u> Education management capacity at national and sub- national level improved <u>CP Outcome 12</u> Child and youth friendly learning environment, with	<ul> <li>Indicator: % of children in pilot area enrolled in CFS (by rural/urban, and gender).</li> <li>Baseline: data will be available by the end of 2004.</li> <li>Indicator: # or % of young people who have access to HIV/AIDS information and participate in life skilled based education (by rural/urban and gender).</li> </ul>	

# <u>UNDAF Outcome 3:</u> Professional capacity, effectiveness and accountability of the governance structure and participation of civil society in decision-making enhanced Indicators:

- 1. Harmonization and compliance of national legislation and bylaws with international standards
- 2. Increased participation of all national stakeholders in the parliamentary process
- 3. Increased professionalism and competence of civil servants
- 4. Increased percentage of NGOs, and the private sector participating in decision making bodies
- 5. Increased percentage of NGOs delivering basic social services

**Baseline:** Kazakhstan Strategy 2030 aims to create Kazakhstan as an efficient, modern state with a structure best suited for a market economy, and a Government capable of realizing its priorities and protecting its national interests. Strategy 2030 is supported by the Strategic Development Plan of Kazakhstan 2010 in realizing this long-term vision. However, there is a big gap between the vision and implementation. Establishing a professional state and a democratic Government that is both equitable and effective has been one of the most difficult, protracted components of Kazakhstan's transition to democracy and a market economy.

One component of Kazakhstan's Strategy 2010 is to strengthen the foundations of Kazakhstan as a nation through wider inclusion of citizens in the governance process. At this stage, the civil society in Kazakhstan is in its infancy: insufficiently organized to represent the interests of broad spectrum of constituents in this vast country. As a result, demand side of political equilibrium continues to be largely missing. There is a deficient nurturing legislative environment for NGOs. The Law on Non-Profit Organizations (2001) provides a legislative framework for recognition of the role of NGOs in society. However, the absence of a clear definition and typology of NGOs have resulted in some ambiguities.

Source: MDGR, CCA

UNDAF Outcomes	Indicator(s) and Baselines	
<u>CP Outcome 13</u> The performance, effectiveness and transparency of public administration are improved at central and local levels	<ul> <li>Indicator: Client perceptions, based on public surveys, of civil service performance as regards user friendliness, efficiency, effectiveness, honesty and integrity.</li> <li>Baseline: Although there are some positive areas in civil service performance, in many areas the civil service is perceived to be ineffective or corrupt.</li> </ul>	
	Indicator: Number of GOK policies enacted that directly support pro- children policies; QoLA Approach used in national and local planning; Number of Country Programme supported initiatives that gain the full-support from Local Authorities (such as Youths' Right to HIV/AIDS information, CFSs).	
	Baseline: QoLA approach developed at national level. No projects at Oblast level; No convergent projects of child focused delivery of social services at local level; Public expenditures as % of GDP in 2002: Health: 1.9% Education: 3.5%	
<u>CP Outcome 14</u> Legislature performs its functions more effectively at both central and regional levels	Indicator: Number and nature of amendments to national legislation developed by regional parliaments. Baseline: Participation of regional legislatures (maslikhats) in legislative process is limited.	

UNDAF Outcomes	Indicator(s) and Baselines
<u>CP Outcome 15</u> The human rights of citizens are better protected through improved performance of human rights institutions and effective implementation of MDGs and other commitments related to UN Conventions, Summits and Conferences	<ul> <li>Indicator: Number of cases successfully resolved by the Ombudsman and Human Rights Commission.</li> <li>Baseline: Human Rights Commission has been in existence for several years; an Ombudsman Office was established in September 2002.</li> </ul>
<u>CP Outcome 16</u> Capacities of civil society to better represent the interests of various social groups enhanced	<ul><li>Indicator: Number and total membership of formally registered NGOs.</li><li>Baseline: In 2001, 1,767 NGOs were working in Kazakhstan. Few of these have national or sub-national mandates.</li></ul>

# **UNDAF Results Matrix**

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Area A: PRO-POOR POLICY DEVELOPMENT				
NATIONAL PRIORITIES/	GOALS:			
Kazakhstan Strateg	y 2030, Kazakhstan's Mission:			
		stan with inherent national unity, social justice and	economic and social w	vell-being of the
	y 2030, Long-Term Priority 4, Health, Edu	cation and Well-being of Kazakhstani citizens:		
Improve natural envir	onment in the country	-		
Kazakhstan Strateg	y 2010, Social Policy Reform Goals:			
<ul> <li>Improved living s</li> </ul>	tandards, employment generation and pover	ty reduction		
	he demographic situation			
-	nomic opportunities for people by encouragi	ng economic growth		
-	tive state social support to socially vulnerabl	• •		
	y 2010, Environmental Protection and Nat			
	lation and develop international cooperation			
		e by half the proportion of people whose income is	less than the subsister	nce minimum by
2015.				,
MDG 7 - Ensure envi	ronmental sustainability. Target 9: By 2015,	integrate the principles of sustainable development	into country policies a	ind programs and
	vironmental resources.			
	I. Reduced (income and human)	poverty at national and sub-national leve	als	
Country	Indicative CP Outputs and		Indicative	Resource
Programme	Role of UN Agencies	Role of Other Donors	Available	mobilization
Outcomes	9		Resources	targets

<i>is more capable of reducing poverty, achieving MDG targets, and monitoring its progress to these</i> depth analytical reports on issues related to poverty and MDGs prepared and published. <i>CP Output 1.3 (UNICEF): Improved knowledge, skills and motivation of the national and sub-national level authorities</i> <i>Policy advice for formulation of economic diversification and poverty reduction strategies: research will be conducted on non-oil growth; livestock and fisheries; micro-credit; and agricultural competitiveness (WB). Technical assistance will be provided on <b>US\$</b> 100,000 <b>US\$</b> 500,000 <b>US\$</b> 500,000 <b>US\$</b> 500,000 <b>US\$</b> 500,000 <b>US\$</b> 500,000 <b>US\$</b> 500,000 <b>UNIFEM: US\$</b> 50,000 <b>UNIFEM: US\$</b> 50,000 <b>UNIFEM: US\$</b> 50,000 <b>UNIFEM: US\$</b> 50,000 <b>US\$</b> 50,000 <b>UNIFEM: US\$</b> 50,000 <b>US\$</b> 50,0</i>				
	<ul> <li>knowledge, skills and motivation of government officials to formulate and implement poverty reduction strategies.</li> <li>CP Output 1.2 (UNDP): A number of indepth analytical reports on issues related to poverty and MDGs prepared and published.</li> <li>CP Output 1.3 (UNICEF): Improved knowledge, skills and motivation of the national and sub-national level authorities to identify and monitor the quality of life for all indicators based on the basic survival, development, protection and participation needs of families.</li> <li>Support will be provided for the development of a state gender budget to ensure that women's concerns are part of the policy making process (UNIFEM), strengthening the institutional capacity to mainstream gender concerns into the development agenda (UNDP, UNIFEM, UNESCO), including protection of women from violence and promotion of their social, economic and political participation (UNDP, UNIFEM), and land reform rights (UNIFEM).</li> <li>Support will be provided to the Government for the incorporation of gender concerns into its work on poverty reduction and achievement of MDGs (UNIFEM).</li> <li>Jointly with UNDP, ILO will support the improvement of social security system and development of social security system and development for the incerporation of enabling policy and institutional employment policies.</li> <li>WHO will support the creation of enabling policy and institutional environment for the health sector to promote health dimension of poverty reduction.</li> </ul>	<ul> <li>into the development agenda (OSCE, Soros Foundation), including protecting women from violence, and promoting their social, economic and political participation (OSCE).</li> <li>Policy advice for formulation of economic diversification and poverty reduction strategies: research will be conducted on non-oil growth; livestock and fisheries; micro-credit; and agricultural competitiveness (WB).</li> <li>Technical assistance will be provided on accession to the World Trade Organization (WB, USAID); financial sector reform, taxes and fiscal policy reform, customs reform (USAID, ADB); and fair tariffs and regulatory reform in public investment, mainly to utilities and communications (EBRD).</li> <li>Technical assistance and lending also will be provided to strengthen regional rural planning and development, capacity building in transport and trade sectors, regional finance sector development and increasing competitiveness of domestic programs and private-sector operations (ADB).</li> <li>Support will be provided to development of small and medium business and micro crediting/financial services (USAID/EBRD, IDB, OSCE, WB).</li> <li>Support also will be provided to the pension reform and review of pension schemes (WB, USAID); strengthening the Anti-Monopoly Agency to better regulate utility prices (EBRD); WB - Poverty Assessment.</li> <li>USAID will support the development of business and economics education, and JICA will offer scholarships to study abroad to graduate students of economics. IOM will support employment of migrant women; OSCE will provide training for entrepreneurs, and ADB - training on the use of poverty monitoring tools</li> </ul>	US\$ 700,000 UNICEF: US\$ 100,000 UNIFEM: US\$ 50,000 UNESCO:	US\$ 2,725,000 UNICEF:

CP Outcome 2 <u>UNICEF</u> Vulnerable groups are better protected	<ul> <li>CP Output 2.1 (UNICEF): National Policies and legislation reflect de- institutionalized approach to Child Protection as well as childcare system (such as Juvenile Justice system).</li> <li>CP Output 2.2 (UNICEF): Standards for services and professionals are in place.</li> <li>CP Output 2.3 (UNICEF): Systems for identification, referral and rehabilitation of children victims of abuse, neglect, etc. are in place.</li> <li>Support will be provided to enforce the legal framework for migrants, refugees and asylum seekers, incl. technical assistance to implementing national partners (UNHCR).</li> <li>Human rights inputs for education and civil society empowerment will be provided (UNESCO).</li> <li>UNAIDS/UNDP and UNESCO will strengthen the capacity of national leaders to respond to the vulnerability of women to HIV/AIDS and will catalyze the world AIDS campaign.</li> </ul>	<ul> <li>Support will be provided in upgrading the juvenile justice using restorative approaches and divergence scheme alternatives (Soros Foundation, OSCE).</li> <li>Support to mass media and Information, Education and Communication (IEC) programs against trafficking of women and children and direct assistance to victims will be provided (USAID, IOM, OSCE/ODIHR).</li> <li>Capacity of civil society (CS) will be strengthened to provide assistance to, and advocate for policies on behalf of, vulnerable migrants (IOM, OSCE/ODIHR, USAID).</li> </ul>	UNICEF: US\$ 800,000 UNESCO: US\$ 20,000 (2yrs) UNHCR: US\$ 140,000 (2005)	
CP Outcome 3 <u>UNFPA</u> Population and development issues mainstreamed in all development plans and programs	CP Output 3.1 ( <u>UNFPA</u> ): Enhanced institutional capacities in formulation and implementation of explicit population policy as a part of national development agenda. CP Output 3.2 ( <u>UNFPA</u> ): Strengthened national capacity for population & development data collection and analysis, including conducting research for policy decision-making. CP Output 3.3 ( <u>UNFPA</u> ): Increased skills and knowledge of civil servants and legislators on population and development issues, including gender, youth, HIV/AIDS and other related RH problems. <u>Role of UN Agencies:</u> <b>UNDP, UNIFEM, WHO</b> will support	<ul> <li>IOM will contribute to the integration and improvement of migration part in policy agenda.</li> <li>IOM will continue to assist the Agency on Migration and Demography to develop databases on population movements and immigration, making it easier to assist vulnerable migrants.</li> </ul>	UNFPA: US\$ 750,000 UNHCR: US\$ 93,000(2005) WHO: US\$ 42,000 (2004-2005)	
	UNDP, UNIFEM, WHO will support strengthening institutional capacities to			

	<ul> <li>mainstream gender concerns into the development agenda of the country.</li> <li>WHO will support development of training package and implementation of courses on gender and rights in reproductive health.</li> <li>UNHCR will assist in the voluntary repatriation of refugees, which includes their registration.</li> </ul>			
CP Outcome 4 <u>UNDP</u> A comprehensive approach to sustainable development is integrated into national development planning and linked to poverty	Output 4.1 (UNDP): Increased capacity of the National Council on Sustainable Development to implement priority environmental management initiatives. Output 4.2 (UNDP): Expanded collaboration between government, donors, civil society and the private sector in the area of environmental management and sustainable development for nature and energy conservation. <u>Role of UN Agencies:</u> • WHO will assist in developing surveillance of water-related diseases, targeting interventions in water supply and sanitation, and elucidating health impact of saline water.	<ul> <li>WB will conduct Policy Dialogues on: sustaining and increasing agriculture, fish production in the Syr Darya basin, improving environmental conditions in the delta area; environmental management for the oil industry through strengthening environmental monitoring and management systems; industrial pollution issues through focusing on reducing mercury contamination in the Nura River and on water quality management; forestry management through preparation of a forestry management project; support in testing technologies for preventing desertification.</li> <li>EBRD will support harmonization of industrial environmental regulations with the EU standards and will continue to assist in strengthening capacities of municipalities to implement environmental programs.</li> <li>USAID will support the introduction of lower environment impact technologies in the oil sector.</li> <li>ADB will provide technical assistance for institutional and technological strengthening for the water resources management and land improvement; improved environmental and natural resource management; institutional strengthening for rural water supply and sanitation sector; and participatory water management in Central Asia.</li> <li>IDB is interested in working on Aral Sea and Semipalatinsk rehabilitation, esp. in agriculture.</li> </ul>	UNDP: US\$ 500,000 UNDP/GEF: US\$ 1,200,000 WHO: US\$ 30,000 (2004-2005)	UNDP: US\$ 1,600,000

CP Outcome 5 <u>UNDP</u> Livelihood opportunities for the poor are increased through expanded access to natural resources and sustainable energy	Output 5.1 (UNDP): Integrated conservation and development policies based on successful GEF projects in biodiversity (wetlands, mountain agro- biodiversity) and energy (energy efficiency, renewable energy) are in place. Output 5.2 (UNDP): Improved capacities of NGOs and CBOs for nature and energy conservation. <u>Role of UN Agencies:</u> Support also will be provided for the development of ecotourism and cultural heritage sites using a sustainable livelihood approach (UNESCO).	<ul> <li>National capacity to increase rural peop access to potable water will be developed supporting policy dialogue on technologies improve rural water supplies and sanitatio (ADB); potable water and waste disposal project testing (WB); support of non- governmental organizations that address potable water issues in rural communities (JICA); and providing support to develop v supplies in rural areas (IDB).</li> <li>Public support for natural resources conservation will be strengthened by increative the volume and transparency of environm information (OSCE).</li> <li>USAID will support the improvement of energy efficiency at public facilities.</li> </ul>	by US\$ 4,700,000 s to n UNESCO: US\$ 20,000 (2 water easing			
Cross-cutting CP Outcome 6 <u>UNIFEM, UNDP, UNICEF, UNFPA</u> Legislative base and policy for promotion of gender equality and the advancement of women strengthened						
Coordination Mechanisms and Programme Modalities: The expanded UN Theme Group on Poverty Alleviation, Employment and Social Safety, chaired by UNDP, will coordinate the contributions of the UN Agencies and other partners through information-sharing, joint work planning, review and evaluation. Poverty Theme Group will closely collaborate with the expanded UN Theme Group on Gender led by UNIFEM to ensure that gender issues are mainstreamed in the UN Agencies' programs and projects.						
Total UNDAF Ou	Total UNDAF Outcome I US\$ 9,185,000 US\$ 12,925,000					

#### Area B: ENSURING QUALITY OF LIFE FOR ALL

#### NATIONAL PRIORITIES/GOALS:

#### Kazakhstan Strategy 2030, Long-term Priority 4, Health, Education and Well-being of Kazakhstani Citizens:

- Consistently improve standards of life, health, education and opportunities of the Kazakhstanis
- Improvement of nutrition/Improvement of health of women and children
- Improve access of population to quality education at all levels and stages

#### Kazakhstan Strategy 2010, Strategy of Health Reform:

Effective health care system to improve health status through increased availability of quality health care for broad strata of population, and strengthened disease prevention measures through health promotion and protection

#### Kazakhstan Strategy 2010, Strategy of Education Reform:

Create effective education system that provides wide strata of population with quality educational programs

#### MDG Goals 1, 4, 5 and 6:

Target 2: Halve, between 1990 and 2015, the proportion of people who suffer from hunger [hidden hunger: micronutrient deficiencies]

Target 5: Reduce by 2/3, between 1990 and 2015, the under-5 mortality rate

Target 6: Reduce by 75 percent, between 1990 and 2015, the maternal mortality ratio

Target 7: Halt by 2015 and begin to reverse the spread of HIV/AIDS

Target 8: Halt by 2015 and begin to reverse the incidence of other major diseases (including TB)

MDG 2 – Achieve universal primary education

#### UNDAF Outcome II: Improved access to quality basic social services Indicative Country Resource Indicative CP Outputs and Programme **Role of Other Donors** Available mobilization **Role of UN Agencies** outcomes Resources targets CP Outcome 7 UNICEF: CP Output 7.1 (UNFPA): Improved Advocacy for adoption of WHOquality of RH services in accordance with US\$ 970,000 recommended definition on life and still birth will international standards. UNICEF/UNFPA be carried out (USAID). CP Output 7.2 (UNICEF): 80% of families UNFPA: ■ USAID will support the WHO-recommended have access to and use the basic PHC Enabling US\$ 550,000 DOTS program to treat drug-resistant TB. regulatory and MCH package. CP Output 7.3 (UNICEF): Families environment for more efficient consume 100% iodised salt and 80% fortified flour. delivery of public health and WHO: WHO: education **Role of UN Agencies:** US\$ 400.000 UNAIDS/UNDP and WHO will provide US\$ 30.000 services technical and advocacy support to strengthened (2004-2005) improve HIV/AIDS treatment policy and care protocols and to promote partnership among Global Fund CCM members and will also catalyze the implementation of

	<ul> <li>the country proposal to the GFATM aimed at insuring proper access to PLWHA and HAART.</li> <li>WHO will support surveillance and the WHO-recommended DOTS program to treat drug-resistant TB.</li> <li>WHO will support development of policies on national nutrition and food safety.</li> <li>WHO will support development of policy, training curricula and protocols on treatment and care in MCH.</li> <li>WHO will support improvement of public health services to focus on health promotion (anti-smoking and antialcohol).</li> </ul>		WHO: US\$ 15,000 (2004-2005) WHO: US\$ 20,000 (2004-2005) WHO: US\$ 30,000 (2004-2005)	WHO: US\$ 30,000 WHO: US\$ 40,000
CP Outcome 8 <u>UNICEF/UNFPA</u> Public health management capacity improved	<ul> <li>CP Output 8.1 (<u>UNFPA</u>): Improved management capacity in RH system.</li> <li>CP Output 8.2 (<u>UNICEF</u>): Local managers better plan and implement effective public health programmes.</li> <li><u>Role of UN Agencies:</u></li> <li>WHO will support the improvement of maintenance by national and local health officials of national indicator databases to support evidence–based decision making and implementation of ICD-10 and other international standards.</li> <li>UNAIDS/UNDP will provide support in further operating a country response information system on HIV/AIDS.</li> <li>UNAIDS/UNDP will promote national leadership in building institutional capacities to properly address HIV/AIDS issues in medical schools' curricula.</li> </ul>	<ul> <li>Support will be provided to Health Care and Health Financial System reforms (USAID).</li> <li>Training will be provided to public health specialists in data collection, analysis and reporting (USAID).</li> <li>USAID will advocate for improved HIV/AIDS policy and strengthen Gov't implementation under GFATM.</li> <li>Technical training of health professionals on public health management, RH and HIV/AIDS/STIs; and development of curriculum and training for medical students on public health protocols and guidelines on IMCI, RH and HIV/AIDS will be supported (Soros Foundation).</li> <li>USAID will support the establishment of a Public Health Professional Association.</li> </ul>	UNFPA: US\$ 550,000 UNICEF: US\$ 250,000	

CP Outcome 9	CP Output 9.1 (UNICEF): 50% of young	Financial and technical support will be	UNICEF:
	people have access to quality youth-	provided to improve the delivery of health care	US\$ 650,000
UNICEF	friendly services (YFS) including voluntary	services (USAID).	
Delivery of elient	testing and counseling services in selected	Financial, material and technical assistance	UNIFEM:
Delivery of client-	areas.	to national institutions to provide direct support	US\$ 10,000
friendly basic		services to the most vulnerable groups to curb	(2004-2007)
public health	Role of UN Partners:	the spread of HIV/AIDS (Soros Foundation).	
services,	Advocacy support and training for	Establishment of HIV/AIDS surveillance sites	
especially for	gender sensitization for Service Providers	in Karaganda, Pavlodar, Shymkent and Uralsk	
vulnerable	and government authorities in the area of	(USAID).	
groups, including	HIV/AIDS (UNIFEM).		
MCH, RH and HIV/AIDS,	UNAIDS/UNDP will catalyze national		
-	initiatives targeted at the access to		
strengthened and expanded	voluntary counseling and testing and STI		
expanded	care, identify and promote country best		
	practices.		
	<ul> <li>UNAIDS/UNDP will provide financial, material and technical assistance to</li> </ul>		
	national institutions to provide direct		
	support services to the most vulnerable		
	groups to curb the spread of HIV/AIDS.		
CP Outcome 10	CP Output 10.1 (UNFPA): Increased		UNICEF:
	utilization of BCC strategy for SRH at the	■ USAID will conduct general public health	US\$ 500,000
UNICEF/UNFPA	national and local levels.	awareness campaigns through NGOs.	03\$ 500,000
	<b>CP output 10.2 (UNICEF):</b> At least 70%	Soros Foundation will support HIV/AIDS	UNFPA:
Knowledge, skills	of children participate in ECD programme	prevention activities.	US\$ 400,000
and practices on	in selected areas.		
MCH, RH,	CP output 10.3 (UNICEF): At least 60%		UNESCO:
HIV/AIDS and	of parents have adequate knowledge and		US\$ 20,000 (2yrs)
child care are	skills on ECD.		
improved at			
community and	Role of UN Agencies:		
family level	■ UNAIDS/UNDP, UNESCO will		
-	contribute to nationally-led IEC		
	campaigns on HIV prevention targeted at		
	youth, as well as public awareness		
	campaigns on the needs of people living		
	with HIV/AIDS, and will assist in		
	strengthening coordination of partners in		
	achieving protective behaviors of young		
	people, especially most vulnerable to		
	HIV/AIDS, and in development of guiding		
	materials and text-books for teachers and		
	children.		
	UNAIDS and UNDP will assist in		

CP Outcome 11	<ul> <li>implementation of the country proposal to the GFATM on training and supply of materials to NGOs and government institutions for the prevention of HIV/AIDS among vulnerable groups (needles, syringes, disinfectants, condoms and methadone programs).</li> <li>UNESCO, UNAIDS/UNDP will provide educational inputs and support for government and civil society.</li> <li>CP Output 11.1 (UNICEF): 50% of</li> </ul>	<b>USAID</b> may support the development of	UNICEF:	UNDP:
	children in selected area attend child friendly schools.	standards for Market Economy and Business Administration courses in Universities.	US\$ 650,000	US\$ 300,000
Education management capacity at national and sub- national level improved	<ul> <li><u>Role of UN Agencies:</u></li> <li>UNESCO will support improved utilization of the Education Management Information System (EMIS) by the Ministry of Education and Science for decision-making purposes.</li> <li>UNESCO will support enhancement of education managers' skills for planning, implementation and monitoring the delivery of quality education services.</li> <li>UNESCO will support improvement of measurement tools (and/or standards) for assessing quality in education.</li> <li>UNESCO will support effective implementation of EFA Plan of Action by the government, MOE and NGOS.</li> </ul>		UNESCO: US\$ 150,000 (2 yrs)	
CP Outcome 12 <u>UNICEF</u>	<b>CP Output 12.1 (<u>UNICEF</u>):</b> 90% of young people have access to HIV/AIDS youth specific information and education, including people accession and life skills.	■ ADB will support Information Communication Technologies and distance education, particularly in rural areas.	UNICEF: US\$ 600,000	
Child and youth friendly learning environment, with emphasis on life skills and prevention of HIV/AIDS created in selected areas	<ul> <li>including peer education and life skills based education in selected areas.</li> <li><u>Role of UN Agencies:</u></li> <li><b>UNESCO</b> will support enhancement of child friendly learning environment at schools and strengthening teachers' life skills based education techniques and methods.</li> <li>In partnership with MoE and national Healthy Lifestyle Center, <b>UNFPA</b> will support the integration of RH issues into</li> </ul>		UNESCO: US\$ 100,000 (2 yrs)	

Total UNDAF C	utcome II		US\$ 5,495,000	US\$ 770,000
The expanded UN through informatior Theme Group on H	development of guiding materials, text- books and supplies for teachers and young students. hanisms and Programme Modalities: Theme Group on Basic Social Services, chaire -sharing, joint work planning, review and evalu IV/AIDS, Drugs and Vulnerable Groups to ensu programs and projects.	ation. Basic Social Services Theme Group w	vill closely collaborate wit	th the expanded UN
	mandatory school curriculum   UNAIDS/UNDP will support the			

#### Area C: GOOD GOVERNANCE AND PARTICIPATORY DEVELOPMENT

#### NATIONAL PRIORITIES/GOALS:

#### Kazakhstan Strategy 2030, Long term priority 7, "Professional State":

To create in Kazakhstan an efficient modern state service and management structure best suited for market economy; form the Government capable of realising national priorities

#### Kazakhstan Strategy 2010, Reform of Political System:

- Creation of an effective political system, capable of addressing public interests
- Strengthen the role of non-governmental organizations, which shall actively and effectively promote the interests of the citizens

#### Kazakhstan Strategy 2010, Administrative Reform:

Creation of an effective public administration capable of operating in new economic and political environment and fulfill its functions to the full extent **Kazakhstan Strategy 2010**, *Decentralization of State Functions*:

Democratization of governance implemented through involevement of citizens and strengthening accountability of the state bodies

# UNDAF Outcome III: Professional capacity, effectiveness and accountability of the governance structure and participation of civil society in decision-making enhanced

Country Programme	Indicative CP Outputs and	Role of Other Donors	Indicative Available	Resource mobilization
outcomes	Role of UN Agencies		Resources	targets

CP Outcome 13 <u>UNDP/UNICEF</u> The performance, effectiveness and transparency of public administration are improved at central and local levels	CP Output 13.1 (UNDP): Unified standards for civil service at both central and local levels developed. CP Output 13.2 (UNICEF): Local public authorities are able to plan, manage and monitor convergent programmes for better social systems. <u>Role of UN Agencies:</u> Support for improved understanding by the Government officials of international protection mechanisms (UNHCR) and gender equity (UNIFEM). UNODC and WHO will assist the improvement of national capacity to deal with substance use, reduction of	<ul> <li>Advocacy will be undertaken for improvements in human resource management in civil service and legislative improvement for public administration (French Embassy).</li> <li>Study tours abroad for public administrators will be supported, along with graduate studies abroad in public administration and law (JICA).</li> <li>Assistance will be provided to strengthen anti- monopoly regulation within the telecommunications and transportation sectors (EBRD).</li> <li>Support to improved understanding by the Government officials of gender equity OSCE).</li> <li>Support to the public audit function of national programs (USAID); and strengthening the role of the Anti-Monopoly Agency to increase market competitiveness (EBRD).</li> </ul>	UNDP: US\$ 500,000 UNICEF: US\$ 325,000 UNHCR: US\$ 10,000 (2005) UNODC: US\$ 101,800 UNODC other: US\$ 250,000 WHO: US\$ 10,000 (2004-2005)	
	drug demand and drug trafficking through the enhancement of national monitoring system on drug abuse, strengthened coordination mechanisms to deal with drug abuse and strengthened capacity in treatment and rehabilitation of drug addicts.	<ul> <li>Assistance will be provided in advocating for greater transparency in the extractive industry (DFID); improving transparency of Government structures and oil revenues and training to improve the budget system (Soros Foundation); delineating projects for customs officials and border services (OSCE).</li> <li>Support to national and local governments in formulation of a governance framework that enhances coordination and planning of public spending, development service delivery and accelerates poverty reduction (ADB).</li> <li>IOM will continue to provide training for government officials of the agencies dealing with migration: Ministry of Interior, Agency for Migration, Border Service, others.</li> </ul>		
CP Outcome 14 <u>UNDP</u> Legislature performs its functions more effectively at both central and regional levels	<b>CP Output 14.1<u>(UNDP)</u></b> : Improved cooperation between national and regional legislatures and local executives in decision-making process.	<ul> <li>Support will be provided to the Public Policy Research Center to bring together national and local Legislature and NGOs to discuss draft legislation and other significant issues (Soros Foundation).</li> <li>IOM will support the formulation of migration legislation in accordance with international human rights standards.</li> <li>Support will be provided to local NGOs in civic advocacy programs (USAID).</li> </ul>	<b>UNDP:</b> US\$ 250,000	<b>UNDP:</b> US\$ 500,000

CP Outcome 15 UNDP/UNICEF The human rights of citizens are better protected through improved performance of human rights institutions and effective implementation of MDGs and other commitments related to UN Conventions, Summits and Conferences	<ul> <li>CP Output 15.1 (UNDP): Greater awareness of decision makers and civil servants on human rights and international conventions.</li> <li>CP Output 15.2 (UNICEF): Implementation of MDGs related to women and children better analysed and monitored.</li> <li><u>Role of UN Agencies:</u></li> <li>UNIFEM will promote greater awareness of decision makers and civil servants on CEDAW.</li> <li>Technical support to National Ombudsman office will be provided for incorporating gender equality principles into its work (UNIFEM).</li> <li>Technical assistance will be provided to national authorities in reviewing the strategic program to counteract the HIV/AIDS epidemic (UNAIDS/UNDP).</li> <li>Support will be provided to the GoK in formulation and implementation of NPAs that comply with the country's commitments to MDGs, other United Nations Summits, Conferences and Conventions (UN System).</li> </ul>	<ul> <li>The US Embassy and OSCE will work with political parties and local and central election commissions to strengthen electoral legislation and procedures.</li> <li>Support will be provided to the GoK in formulation and implementation of NPAs that comply with its international commitments (OSCE/ODIHR, OSCE /EED).</li> </ul>	UNDP: US\$ 250,000 UNICEF: US\$ 75,000 UNIFEM: (CEDAW budget): US\$ 60, 000 UNAIDS PAF: US\$ 150,000	UNDP: US\$ 1,500,000
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C. CP Outcome 16	CP Output 16.1 (UNDP): Enhanced	Dialogue between the Covernment and sivil	UNDP:	UNDP:
	capacity of civil society organizations	Dialogue between the Government and civil society and CSO participation in national	US\$ 275,000	US\$ 300,000
UNDP/UNICEF	to participate in policy-making	decision-making will be supported by	000 210,000	
UNDF/UNICEF	processes.	advocating a stronger legal base for civil society	UNESCO:	
	CP Output 16.2 (UNICEF): Improved	organizations and cooperation between	US\$ 30, 000 (2 yrs)	
Capacities of civil	knowledge and skills of the	Government and civil society (USAID).		
society to better	Government and NGOs to better plan,	Cooperation within civil society will be promoted	UNHCR:	
represent the	formulate and monitor child-focused	(USAID), as will be collaboration between the	US\$ 20,000 (2005)	
interests of	social policies (nationwide focus).	Government and civil society to formulate		
various social		national legislation on public service radio and	UNODC:	
groups enhanced	Role of UN Agencies:	television (OSCE).	US\$ 100,000	
	UNESO will promote collaboration	Advocacy will be conducted for local	(2004-2005)	
	between the Government and civil	Government to work with civil society		
	society to formulate national	organizations to review Government budgets		
	legislation on public service radio and	and fiscal management and to increase the	US\$ 80,000	
	television.	involvement of mature non-governmental	DPI:	
	<ul> <li>Civil society knowledge,</li> </ul>	organizations in advocacy for, and drafting of,	US\$ 14,000	
	understanding and capacity on	laws and policies (USAID).	000 14,000	
	human rights and fundamental	OSCE will assist in strengthening		
	freedoms will be enhanced by	Government-civil society cooperation in the		
	supporting advocacy and	areas of democratization and human rights,		
	dissemination of international human	especially in monitoring places of detention.		
	rights conventions; providing training	Civil society capacity to advocate for and/or		
	and information (UNICEF, UNHCR, UNESCO, DPI); and raising	design and implement programs will be		
	awareness about CEDAW principles	developed by providing financial and technical		
	(UNIFEM).	support to improve proficiency in financial management, human resources and fund-		
	■ UNODC will provide training in	raising ( <b>DFID</b> , <b>USAID</b> ), along with improved		
	various aspects of effective	ability to deliver PHC services (JICA), and		
	prevention of drug abuse for mass	increased rural access to potable water (JICA).		
	media, NGOs and civil society	■ Support will be provided to activities to		
	organizations.	prevent institutionalization and promote de-		
	Delivery of lifelong learning and	institutionalization of children (UNICEF, Soros		
	adult learning will be supported	Foundation). OSCE will support wider civic		
	(UNESCO).	participation in policymaking, freedom of the		
	■ The capacity of civil society will be	media, and openness and transparency of the		
	strengthened to develop IEC and	election process); IOM will support anti-		
	BCC campaigns on reproductive	trafficking activities, and <b>OSCE</b> – improving the		
	health (UNFPA); young people's	ability to monitor human rights. The capacity of		
	healthy behaviors, including on	civil society will be strengthened to assist in		
	HIV/AIDS (UNICEF, UNAIDS, UNDP,	peer and outreach programs to support		
	UNESCO, UNFPA); environmental	behavior change and prevent HIV/AIDS among		
	conservation (UNDP); gender equality	injecting drug users (USAID); and drug anti- trafficking, including strengthening border		
	and the advancement of women	control (UNHCR, IOM, US-Customs, French		
	(UNIFEM).			

# **Glossary of Acronyms**

ADB	Asian Development Bank
AIDS	Acquired Immune Deficiency Syndrome
BCC	Behavioral Change Communication
BFHI	Baby friendly hospital initiative
СВО	Community-based organizations
CCA	Common Country Assessment
CEDAW	Convention on the Elimination of all Forms of Discrimination
	Against Women
CRC	Convention on the Rights of the Child
CS	Civil Society
OSCE	Organization for Security and Co-operation in Europe
<b>OSCE/EED</b>	Organization for Security and Co-operation in
	Europe/Economic and Environment Dimension
<b>OSCE/ODIH</b>	Organization for Security and Co-operation in Europe/Office of
R	Democratic Institutions and Human Rights
CSO	Civil society organizations
DFID	Department for International Development (Government of the
	United Kingdom)
DOTS	WHO/internationally-recommended TB control strategy
EBRD	European Bank for Reconstruction and Development
ECD	Early Childhood Development
EFA	Education For All
EMIS	Education Management Information System
EU	European Unition
GEF	Global Environmental Facility
GFATM	Global Fund to Fight AIDS, Tuberculosis and Malaria
GOK	Government of Kazakhstan
HAART	Highly active antiretroviral therapy
ICD	International Classification of Diseases
IDA	Iron Deficiency Anemia
IDB	Islamic Development Bank
IDD	Iodine deficiency disorders
IMR	Infant Mortality Rate
IEC	Information, Education, Communication
ILO	International Labour Organization
IMCI	Integrated Management of Childhood Illnesses
IOM	International Organization for Migration
JICA	Japan International Cooperation Agency
LSBE	Life Skills Based Education

MCH MDGs MICS MIS MOE MOH NGO	Maternal and Child Health Millennium Development Goals Multi Indicator Cluster Survey Management Information System Ministry of Education and Science Ministry of Health Non-Governmental Organization
PH PHC PLWHA PMTCT	Public Health Primary Health Care People Living with HIV and AIDS Prevention of Mother to Child Transmission
QoLA	Quality of Life for All
RH RK	Reproductive Health Republic of Kazakhstan
SP	Service providers
STI	Sexually transmitted infections
UN	United Nations
UNAIDS	The Joint United Nations Programme on HIV/AIDS
UNCT	UN Country Team
UNDAF	United Nations Development Assistance Framework
UNDP	United Nations Development Programme
UNDPI	United National Department of Public Information
UNESCO	United Nations Educational, Scientific and Cultural Organization
UNFPA	United Nations Fund for Population Activities
UNHCR	United Nations High Commission for Refugees The United Nations Children's Fund
UNICEF	
UNIFEM UNODC	United Nations Development Fund for Women United Nations Office on Drugs and Crime
USAID	United Nations Office on Drugs and Crime United States Agency for International Development
VAD	Vitamin-A Deficiency
WB	World Bank
WHO	World Health Organization
WTO	World Trade Organization
WSSD	World Summit on Sustainable Development