

Step 1. Prepare answers to possible questions

- Determine in advance what and how much your child needs to learn, in order to understand the basic facts and take effective precautions
- Figure out the topic for yourself first, double-check the facts and write simple, easy to understand explanations
- Double-check all information using official and verified sources (World Health Organization, national institutes of health)



Step 2. Listen

Let your child talk first about what they have heard from teachers or peers, what worries and scares them

Keep calm and speak in an even, encouraging tone



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Step 3. Adapt the information

- Be sure to answer all questions but adapt your answers to the child's age
- Avoid assumptions, conspiracy theories and unnecessary details which can confuse or frighten your child



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Step 4. Lead by example

 Avoid focusing heavily on the topic: incessant discussion of news about the virus creates an atmosphere of anxiety

 Follow hygiene rules together: wash hands properly, keep things clean and take other necessary precautions

