

UNESCO

Survey Questionnaire

Review of the Implementation of the Intergovernmental Information for All Programme's (IFAP) Strategic Plan (2008 – 2013)

PREAMBLE

The Intergovernmental Information for All Programme (IFAP) was established in 2001 to provide a platform for international policy discussions and guidelines for action in the area of access to information and knowledge; for the participation of all in the knowledge societies.

In 2008 at its 180th session, UNESCO's Executive Board approved the IFAP Strategic Plan (2008 -2013)¹ to guide IFAP in furthering its contribution to the international policy debate and providing support to Member States in the elaboration of information policy frameworks. In particular, the IFAP Strategic Plan identified 5 priority areas for IFAP's work namely Information Accessibility, Information for Development, Information Ethics, Information Literacy and information Preservation.

With the mandate for IFAP's current activities - as defined by the Executive Board in the IFAP Strategic Plan (2008 -2013) - coming to an end, it is important to now assess its implementation, identify achievements and lessons learned. By taking into account this assessment as well as emerging trends and challenges the future orientations of the Programme can be determined.

This survey conducted by the IFAP Bureau in concert with the IFAP Secretariat is an essential part of this assessment. The findings of this assessment will be submitted to UNESCO's Executive Board for consideration at its 191st session in 2013.

We look forward to your timely submission of the completed questionnaire and thank you in advance for your contribution!

INSTRUCTIONS TO RESPONDENTS

1. Each Country may submit only one completed survey questionnaire.
2. The person responsible for completing the survey on behalf of each country must provide their full name and contact details. Anonymous responses will not be considered.
3. For each question, check the box(es) corresponding to your desired response(s). Use the "Comments" section to provide any additional information you may wish to include.
4. The deadline for receiving the completed questionnaire is **15 December 2012**.
5. Completed questionnaires are to be submitted by e-mail to: ifapreview@unesco.org
Where this is not possible they may be faxed to: +33 1 45 68 55 85.

¹ Report by the Director-General on a draft strategic plan for the Information for All Programme (IFAP) as revised by the Intergovernmental Council for IFAP. <http://unesdoc.unesco.org/images/0016/001618/161860e.pdf>

START OF THE SURVEY QUESTIONNAIRE

Respondent's information:

Name: _____

Designation: _____

Institution/Office: _____

Physical Address: _____

Country: _____

E-mail: _____

Telephone: _____

MANDATE

1. In order to fulfil its mandate following the WSIS decisions, which of the following priority areas of action should UNESCO keep on developing in its endeavour of building Knowledge Societies?

- Information Accessibility
- Information Preservation
- Information for Development
- Information Ethics
- Information Literacy

Comments: _____

2. Are you aware of other programmes within the UN System having activities similar to those of IFAP?

- Yes (please indicate below)
- No

Comments: _____

3. Should UNESCO strengthen its work in the aforementioned priority areas?

- Yes, the work should be strengthened (please indicate in which areas and how)
- No, the work should be kept at the same level
- No, the work should be decreased

Comments: _____

NATIONAL LEVEL / INTERNATIONAL COOPERATION

4. Which of the priorities of the IFAP Strategic Plan are essential for building Knowledge Societies and for the elaboration of relevant national policies in your country? Please tick all that you feel are relevant.

- Information Accessibility
- Information Preservation
- Information for Development
- Information Ethics
- Information Literacy

Comments: _____

5. Which of the following areas needs further elaboration in your country's national policies?

- Information Accessibility
- Information for Development
- Information Ethics
- Information Literacy
- Information Preservation

Comments: _____

6. Do you think your country is able to develop and implement these priorities?

- Yes
- No
- Do not know

Comments: _____

7. Do you think that international cooperation under UNESCO's leadership is necessary to develop and implement these priorities in your country?

- Yes
- No
- do not know

Comments: _____

8. Are your country's leading experts working in IFAP's priority action lines interested in the development of international cooperation in the fields covered by the Programme?

Priority area	Experts Interested	Experts Not Interested	Do not Know
Information Accessibility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information Development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information Ethics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Information Literacy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information Preservation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments: _____

9. Does the UNESCO Field Office covering your country/region support IFAP-related activities in your country?

- Yes, it supports IFAP-related activities
- No, it does not support any IFAP-related activities
- Do not know

Comments: _____

IFAP COMMITTEES

10. Is a National IFAP Committee established in your country?

- Yes
- No
- Do not know

Comments: _____

11. Which of the following roles are being played by the National IFAP Committee (or entity undertaking IFAP-related activities) and its members?

- Contributing to national research, consultations, surveys that support information policy development, review, implementation or the development of national strategies
- Disseminating information, support implementation of activities or services that contribute to national information policies and goals
- Organizing or participating in national, regional or international information society-related policy discussions, conferences, forums and events including on-line information society forums, networks discussion lists
- Developing and implementing projects
- Conducting or participating in trainings for national, regional or international information professionals
- Producing publications or newsletters
- Providing inputs to the development of UNESCO's Programme and Budget(C/5) and Medium-Term strategy (C/4)
- Other (please specify)

Comments: _____

12. If there is no formalized National IFAP Committee could you indicate how IFAP related activities are presently being conducted or managed in your country?

- Coordinated by the UNESCO National Commission
- Carried out in concert with UNESCO Field Offices
- Through an existing formally convened group with representatives from ministries,

institutions, universities, individual experts etc.

- Through an informally convened or ad hoc group from national ministries, institutions, universities, individual experts etc.
- Other approaches not listed above (please describe briefly)

Comments: _____

CONTENT OF IFAP

13. How would you estimate the necessity and importance of promoting multilingualism (linguistic diversity) in cyberspace (IFAP cross-cutting issue)?

- Extremely high
- High
- Moderate
- Low
- Extremely low

Comments: _____

14. In your opinion should IFAP focus primarily on the following activities keeping in mind the different Governing Bodies' decisions with regard to focusing UNESCO's actions:

- Elaboration of guiding frameworks for national policies for building knowledge societies
- Yes
 - No
 - Do not know

Comments: _____

▪ Elaboration of guiding frameworks for national information policies in specific IFAP fields of action

- Yes
- No
- Do not know

Comments: _____

▪ Implementation of major international and regional projects on each of the priority action lines

- Yes
- No
- Do not know

Comments: _____

- Implementation or support of specific national projects
- Yes
- No
- Do not know

Comments: _____

15. Please tick IFAP major resources, publications and documents known to you
- IFAP Strategic Plan (2008-2013)
 - IFAP website
 - Information Society Observatory
 - IFAP Observatory Newsletter
 - National Information Society Policy: A Template
 - Information Society Policies Annual Report
 - Towards Information Literacy Indicators
 - Understanding Information Literacy: a Primer
 - Moscow Declaration on Media and Information Literacy
 - IFAP-IFLA Recommendation on Media and Information Literacy Promotion
 - Proceedings of IFAP international and regional thematic conferences
 - Linguistic and Cultural Diversity in Cyberspace
 - Preservation of Digital Information
 - Media and Information Literacy for Knowledge Society
 - Ethical Implications of Emerging Technologies: A Survey
 - IFAP Code of Ethics for the Information Society
 - UNESCO-IFLA Digital Library Manifesto
 - Moscow Declaration on Digital Information Preservation
 - Twelve Years of Measuring Linguistic Diversity in the Internet: Balance and Perspectives
 - Lena Resolution on Linguistic and Cultural Diversity in Cyberspace
 - Yakutsk Call for Action: a Roadmap towards the World Summit on Multilingualism
 - St Georges Declaration and Action Plan on Building Caribbean Knowledge Societies
 - APIN meeting document
 - Reports and documents of IFAP Council and Bureau Meetings
 - Guidelines for creating National IFAP Committees and use of logo
 - Other resources not mentioned in the list (please specify)

Comments: _____

FUNDING

16. How do you view IFAP's funding level with regard to the tasks to be undertaken?
- Excessive
 - Sufficient
 - Satisfactory
 - Insufficient
 - Unacceptably low

Comments: _____

17. Does your country or affiliation consider contributing to the IFAP Special Account?
- Yes
 - No (please indicate the reasons)

Comments: _____

18. In your opinion does UNESCO's Secretariat have sufficient resources for the efficient work of IFAP?
- Yes
 - No
 - Do not know

Comments: _____

19. What should be the primary financial sources for enhancing IFAP?
- UNESCO Regular programme/budget
 - Extra-budgetary sources
 - Direct funding by Member States of specific international, regional and national projects, implemented in their countries

Comments: _____

EVALUATION OF IFAP

20. Have you or other experts from your country participated in IFAP projects and events?
- Yes, more than once
 - Yes, on a single occasion
 - No
 - Do not know

Comments: _____

21. If yes, were you (they) satisfied?
- Yes
 - No
 - Do not know

Comments: _____

22. If yes, do you (they) think that the IFAP activities in which you (they) participated were beneficial for advancing IFAP's priority areas?

- Yes
- No
- Do not know

Comments: _____

23. How do you perceive IFAP since the adoption of its Strategic Plan for 2008-2013?

- Progress
- Stagnation
- Regression
- Do not know

Comments: _____

24. What is your assessment of IFAP activities during the period 2008-2010?

- Highly positive
- Positive
- Negative
- Highly negative
- Do not know

Comments: _____

25. What is your assessment of IFAP's activities during the period 2010-2012?

- Highly positive
- Positive
- Medium
- Negative
- Highly negative
- Do not know

Comments: _____

26. Has IFAP, in your opinion, achieved the goals of the Strategic Plan (2008 – 2013) endorsed set by the Executive Board for the period?

- Yes
- Rather yes
- Rather no
- No
- Do not know

Comments: _____

27. What aspects of the Strategic Plan have not been adequately addressed by IFAP?

Comments: _____

28. In your opinion to what extent does UNESCO promote and strengthen IFAP?

- Very actively
- Actively
- Sufficiently
- Passively
- Very passively

Comments: _____

29. Which of IFAP's characteristics do you consider to be its strengths?

- Interdisciplinary cooperation on each of the priority action lines
- Integrative approach, interconnection of priority action lines
- Search for solutions for the challenges of the inclusive knowledge societies
- Observation and analysis of current developments in the IFAP priority areas
- Focus on the elaboration of guiding frameworks for national information policies
- Cooperation with other international organizations/stakeholders in IFAP priority areas
- None of the above
- Other (please specify)

Comments: _____

30. Which of IFAP's characteristics do you consider to be its weaknesses?

- Interdisciplinary cooperation on each of the priority action lines
- Integrative approach, interconnection of priority action lines
- Search for solutions for the challenges of the inclusive knowledge societies
- Observation and analysis of current developments in the IFAP priority areas
- Focus on the elaboration of guiding frameworks for national policies of knowledge societies building
- Cooperation with other international organizations/stakeholders in IFAP priority areas
- None of the above
- Other (please specify)

Comments: _____

31. What outputs would you expect from IFAP's activities? Please indicate all that you feel apply.

- International and regional events
- Policy and analytical documents
- Projects implemented at the international and regional level

- Projects implemented at the national level
- Other (please specify)

Comments: _____

32. How would you assess IFAP's value in general?

- Useful for all countries
- Useful only for developed countries
- Useful only for developing countries
- Useful only for the least developed countries
- Useless for all countries

Comments: _____

33. What is your appraisal of the IFAP Programme and its results for UNESCO?

- Very positive
- Rather positive
- Rather negative
- Very negative
- Do not know

Comments: _____

34. Should IFAP's priorities continue to be covered in an integrated way within one intergovernmental Programme?

- Yes
- No (If so please specify whether these priorities can be covered in another way)
- Do not know

Comments: _____

35. In your opinion what should be done with IFAP starting from 2014?

- Keep the existing priority action lines
- Reduce the number of priority action lines
- Add new priority action lines
- Other (please specify)

Comments: _____

36. In your opinion should the issues of increasing financial support and improving IFAP's effectiveness be a matter for consideration by UNESCO's Governing Bodies?

- Yes
- No
- Do not know

Comments: _____

37. Other comments

What changes/enhancements can you recommend to IFAP's policies, operations, budget and funding, etc. to enable it to realize its objectives?

