

FOURTH UNESCO INTERNATIONAL CONFERENCE ON LEARNING CITIES

*'INCLUSION – A PRINCIPLE FOR LIFELONG LEARNING AND
SUSTAINABLE CITIES' MEDELLÍN, COLOMBIA, FROM 1 TO 3 OCTOBER
2019*

PRESENTATION FROM LIMERICK, IRELAND –
'DIGITALLY EXCLUDED CITIZENS'

**By Councillor Sarah Kiely,
Limerick City and County Council**



DIGITALLY EXCLUDED CITIZENS

- **Digital inclusion projects in communities in Limerick City over a period of 2000 – 2013**
- **SMART Limerick - Building Ireland's First Digital Strategy (2017 – 2020)**
- **Digital Inclusion Working Group**
- **Current Research – *experience of being digitally excluded and identifying appropriate responses***

LIMERICK COMMUNITY CONNECT 2000 - 2013

- Formed as Limerick ICT Steering Group in 2001 - *‘to promote support and deliver collaborative and innovative approaches to the use of ICT in communities at risk of digital exclusion’*.
- Renamed ‘Limerick Community Connect’ in 2010 and established as a Company Limited by Guarantee.
- Partnership between Limerick Community Education Network (LCEN), PAUL Partnership and Limerick and Clare Education and Training Board – LCETB (formally Limerick City Adult Education Service).



RESEARCH –

IDENTIFYING ICT NEEDS IN DISADVANTAGED COMMUNITIES WITHIN LIMERICK CITY, 2008



Identifying ICT Needs
in Disadvantaged
Communities Within
Limerick City

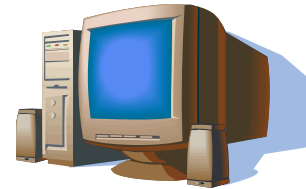
*Summary of
Research Findings*

Commissioned by Limerick City
Community ICT Steering Group

April 2008

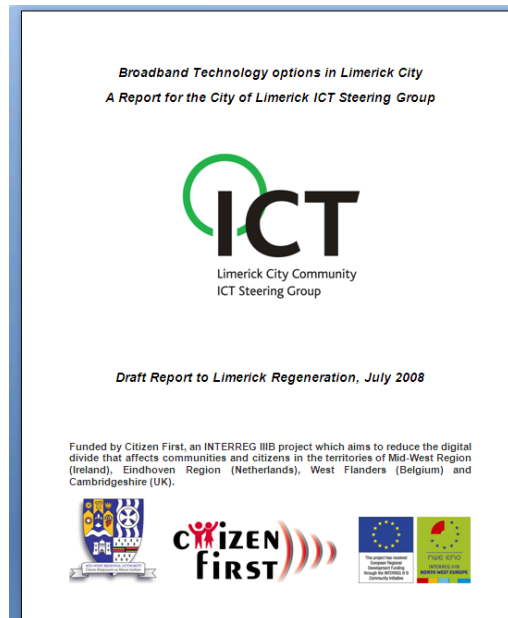
RESPONSE

Infrastructure & Improving Access (cabling, Kiosks etc.)



Influencing Policy

- *submission to Regen*
- *eInclusion blog*



Response

- **Building Digital Capacity**

(Family Learning, Simple IT, Digital Cr8or, network management training etc.)



Network Management Training

- **Awareness Raising**

- *Techfast*
- *Techfair, etc.*



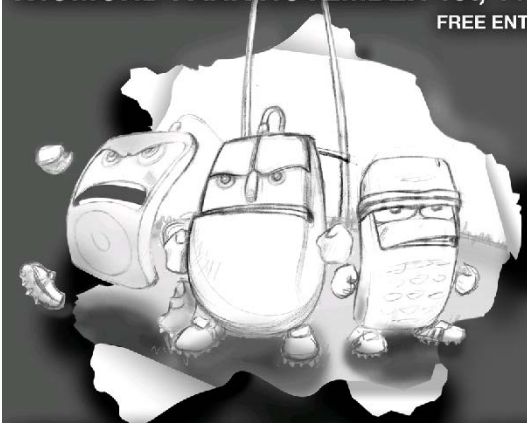
Anyone for a full Irish?

City of Limerick Community ICT Steering Group invites you to

TechFast 2007

(Breakfast and some food for thought!)

THOMOND PARK NOVEMBER 1st, 11-4
FREE ENTRY



LEARN TO TACKLE TECHNOLOGY

Find out what all the fuss is about...
come along to Limericks Technology Fair

- Learn about Google, youtube and bebo
- Shop online for holidays, concert tickets...

SMART LIMERICK



Building Ireland's First Digital Strategy (2017 - 2020)

*Launched by Limerick City &
County Council in 2018*



<https://www.limerick.ie/council/publications/limerick-digital-strategy-2017-2020>

SMART LIMERICK WORKING GROUPS

- 1. Citizen Engagement**
- 2. Data**
- 3. Digital Inclusion**
- 4. Energy**

DIGITAL INCLUSION WORKING GROUP

- **Developing a better understanding of what it means to be ‘digitally included’ or ‘digitally excluded’.**
- **Identify collaborative initiatives and leverage resources.**
- **Identifying digital inclusion pathways for all that facilitate social inclusion and economic participation.**
- **Sharing knowledge gained at local, national and international levels to raise awareness and influence policy**

DIGITAL INCLUSION WORKING GROUP

Progress to date: -

- Group established with inter-agency representation.
 - *Limerick City and County Council*
 - *Limerick and Clare Education and Training Board (Chair)*
 - *PAUL Partnership*
 - *West Limerick Resources*
 - *Ballyhoura Development*
 - *Tait House*
 - *Mary Immaculate College*
 - *Innovate Limerick*
- Terms of reference agreed.
- Research shared/evidence-based approach.
- Key actions identified.

DIGITAL INCLUSION WORKING GROUP - PARTNERS



Comhairle Cathrach
& Contae **Luimnigh**

Limerick City
& County Council

**PAUL
PARTNERSHIP
LIMERICK**
*Turning the tide of unemployment
Ag tionú taoide na díghstaitochta*
**PÁIRTÍOCHT
PAUL
LUIMNEACH**



Bord Oideachais & Oiliúna
LUIMNIGH & AN CHLÁIR

LIMERICK & CLARE
Education & Training Board



BALLYHOURA
DEVELOPMENT CLG



Forbairt Iarthar Luimní
West Limerick **Resources**



INNOVATE
Limerick



DIGITAL INCLUSION – ACTION PLANNING

- **Research – *Tender advertised for qualitative research***
- **Engagement – e.g. *Community Engagement Fair; cross-cutting theme.***
- **Skills – *Potential initiatives for empowering citizens to manage in digital.***
- **Infrastructure – *Issues of maintenance, PC recycling; Social Enterprise***



THANK YOU