"Response of the Medellin in relation to the population of migrants and Covid-19"

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## **FOREIGN POPULATION MODULE - LINE 123 SOCIAL**

- Creation of the module: August 14th, 2017
- The module of attention to the foreign population aims to manage the cases of migrants, foreigners and returnees who are in a situation of social emergency in the city of Medellín.



- Family problems
- Elderly people in risk
- Infringements of children's and adolescent's rights
- Homeless people
- Victims of armed conflict
- Domestic violence
- Sexual violence
- People with physic, mental or sensory disability
- Foreigners and migrants





#### **123 Social Services:**

- Humanitarian transport
- Food plan
- Deliver the case to the indicated program or entity according to the offer at the municipal level and the service routes (if required)

# Mayor's Office of Medellín performs inter-institutional coordination with international cooperation programs











#### **Some actions:**

- Psychosocial care
- Delivery of food unit
- Transfers to hospital unit
- Health care management
- Humanitarian transport
- Emergency shelter
- Support efforts from international cooperation and other entities for economic stabilization
- Management with consulates of some countries





#### **Achievements :**

- Development of resource management actions with important partners
- Consolidation of a Local Administration Program with several strategic partners who share a missionary objectives to address the migratory reality in the city of Medellín.





### **Institutional Migration Board**

- Implementation of the Institutional Board of Attention to Venezuelan Migrants
- This program is lead by the Secretary of Social Inclusion, Family and Human Rights

# **COVID-19 Actions:**

- Foreign Population Module LINE 123 SOCIAL
- Partnerships with international cooperation agencies
- Monetary transfers, food delivery and temporary accommodation
- Humanitarian transport













# Thanks

