

Submission #95

Personal information

Name Nighat Dad

Organisation Digital Rights Foundation

Email address nighat@digitalrightsfoundation.pk

Country/region Pakistan

Gender Female

How would you define the stakeholder community or communities to which you belong? Civil society

Questions

1. What are your priorities for issues that should be addressed through the Internet Universality framework in each of these five categories?

Rights	privacy and freedom of expression rights especially for marginalized communities (LGBT, ethnic/religious minorities)
Openness	level of proactive transparency on part of government institutions using digital mediums
Accessibility	easily and widely accessible for persons with disabilities; marginalized populations (see above); accessible to all socio-economic classes; content available in different languages; affordability; promote gender equality in terms of accessibility to ICTs
Multistakeholder participation	inclusion of the following in ethical and comprehensive internet policy making: civil society; human rights defenders; women; LGBT; ethnic/religious minorities; and other marginalized/vulnerable groups
Cross-cutting indicators	gendered online violence; proactive and

2. Are there are any existing indicators with which you are familiar that you think it would be useful to include in the ROAM indicators framework?

Rights	Freedom House's annual "Freedom on the Net" Report (to which DRF is a contributor)
Openness	Monitoring Updates by Access Now and Open Society Foundation
Accessibility	(see "Cross-Cutting Indicators")
Multistakeholder participation	(see "Cross-Cutting Indicators")
Cross-cutting indicators	Global Internet Report, Internet Society

3. What do you think are the most important gaps in data/evidence required for monitoring Internet Universality and the ROAM principles? What approaches do you think could help to address these in your country, region or area of work?

Rights	(please see answer in Question 1)	
Openness	lack of data protection policies from social media companies and service providers (esp. with regards to the global south);	
Accessibility	gender desegregated data; technology infrastructure that does not factor in users with disabilities;	
Multistakeholder participation	Lack of transparency regarding inclusion, including exclusion of certain organizations (e.g. civil rights and non-government organizations).	
Cross-cutting indicators	(please see answer in Question 1)	

4. What experience or views do you have of indicators relating to the Internet which are concerned with gender and with children and young people?

Whether there are any laws regulating child online safety?

Child and Gender protection monitoring indicators developed by UNICEF are i our view comprehensive, transnational indicators pertaining to women, children and young people.

https://www.unicef.org/protection/57929 57979.html

5. How do you think you might use the indicator framework for Internet Universality once it has been developed?

Comparative analysis between different countries.

To enhance our organization's best practice to the ROAM principles

Localize the indicators to collect better data within Pakistan

6. How do you think that other stakeholders might use the framework?

Provide them with benchmarks pertaining to adherence to ROAM principles, which will act as best practices to inform their work with other stakeholders and the groups they work on behalf of.

7. Please add any other comments that you think will be helpful to UNESCO in developing the indicators framework.

Gender should be at the forefront of these indicators, with preference given to the Global South. Measurements of online harassment and violence should not be restricted to just reported cases, because several forms of harassment is currently not recognized by the law and/or under-reported. These indicators should have desegregated data regarding marginalized/vulnerable groups which can aid policy-making geared towards addressing their specific needs.

8. Please upload any documents that you think will be helpful here.