## Submission #99

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Country/Region:Tunisia

How would you define the stakeholder community or communities to which you belong?

Academic

Are there any suggestions that you wish to make in respect of the proposed themes, questions and indicators which are included in the framework as it stands?

THE INTERNET UNIVERSALITY INDICATORS - CATEGORY R - RIGHTS

THEME A – POLICY, LEGAL AND REGULATORY FRAMEWORK

A2: Does the law recognize that rights and laws apply equally online/offline

My suggestion is to add" Is there an online legal service in the country"

A3: Do citizens have access to due process to address violations of rights, online and offline, by state or non-state actors?

My suggestion is to add the following indicator

Estimate of the average time to due process

THEME D - FREEDOM OF ASSOCIATION AND THE RIGHT TO PARTICIPATE IN PUBLIC LIFE

D.4 Are government websites available which enable citizens to undertake a wide range of e-government activities securely online as well as offline?

My suggestion is to add the following indicators

E-government development index(EGDI) and

E-participation index

https://publicadministration.un.org/egovkb/en-us/reports/un-e-government-survey-2016

It is an indicator constructed by the division of public administration development management of the UN depart of economic and social affairs

THE INTERNET UNIVERSALITY INDICATORS - CATEGORY O - OPENNESS

Theme E.1 Open Data

My suggestion is to add the following indicator

Open data barometer indicator

https://opendatabarometer.org/data-explorer/?\_year=2015&indicator;=ODB

UNESCO INTERNET UNIVERSALITY INDICATORS – CATEGORY M – MULTISTAKEHOLDER PARTICIPATION

THEME A – LEGAL AND REGULATORY FRAMEWORK

A2 Is government accountable for citizens and stakeholder communities

My suggestion is to add the following indicator

Voice and accountability (source worldwide governance indicators)

http://info.worldbank.org/governance/wgi/#home

| Are there any suggestions that you wish to make in respect of the proposed themes, or | ղuestions and |
|---|---------------|
| indicators which are included in the framework as it stands?                          |               |

no

What sources and means of verification would you recommend, from your experience, in relation to any of the questions and indicators that have been proposed?

runing (when possible) periodical surveys